



VOLUNTEER AGREEMENT

Welcome to the Age UK Croydon volunteer team. This agreement outlines what we expect from our volunteers and what you can expect from us. By being clear about expectations we believe it can help all of us ensure volunteering with Age UK Croydon is an enjoyable and rewarding experience.

As an Age UK Croydon volunteer you can expect:

- Induction and training relevant to your role, including health and safety.
- Supervision, support and flexibility including a named supervisor to discuss any successes, issues or ways in which you would like to develop your volunteering with us.
- To be listened to and have your views considered when performing tasks.
- To be reimbursed for out-of-pocket expenses incurred while volunteering with us in line with relevant policies and procedures.
- To be treated fairly and with respect, in line with our equal opportunities policy.
- Adequate insurance cover for your volunteering in roles authorised by us.
- To receive regular communications, training opportunities, invites to events and to team meetings as appropriate.

We expect all Age UK Croydon volunteers:

- To support our mission, vision, values, and objectives through volunteering.
- To perform your volunteering role to the best of your ability.
- To have read and agreed to all relevant policies as listed in the volunteer induction, including Data Protection and Security, and undertake mandatory trainings as identified by the organisation.
- To adhere to policies and procedures relevant to our induction and your role.
- To meet time commitments and reporting standards which have been mutually agreed to and to give reasonable notice so other arrangements can be made when this is not possible.
- To return Age UK Croydon ID badge and property once the role has ended.

About this agreement

This agreement is binding in honour only, is not a legally binding contract between us and may be cancelled at any time by either party. Neither of us intends any employment relationship to be created either now or at any time in the future.

Volunteer Name

Date

Volunteer Signature

Volunteer Programme Officer