

Advice about choosing a trades person

- **ALWAYS** get at least three written quotes that list all of the work to be carried out
- **IF NOT** using Fix-A-Home beware of traders who only provide a mobile number, and who do not give official business documents that include an address
- **DO NOT PAY IN ADVANCE**, pay when the work is completely finished and you are satisfied
- **ALWAYS** get a written receipt for any money paid
- **DO NOT** choose a contractor just because a generous guarantee is offered. A guarantee will be worthless if the trader goes out of business
- If you would like any further advice contact :
Citizens Advice Consumer Service
Telephone : **03454 04 05 06** or visit their website
<https://www.citizensadvice.org.uk/consumer/>
- Call the **Bogus Caller Hotline** to report rogue traders or anyone you are unsure about - **01384 812045**

DISCLAIMER: Neither Dudley Trading Standards nor Age UK Dudley can be held accountable for any dispute resulting from the use of a listed trader. Neither Dudley Trading Standards nor Age UK Dudley can accept any liability for, or underwrite the quality of work done by listed traders

CUSTOMER care
close to home

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ARCHITECTURAL SERVICES

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| Pharaoh Designs (West Midlands) Ltd 44 Lynwood Avenue Kingswinford DY6 9AL | Telephone: 01384 277200 Mobile: 07739 172748 j.asbury@blueyonder.co.uk www.pharaohdesigns.co.uk Architectural plans for extensions and alterations. Planning permission and building regulations. 20 years experience. |
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| David Power t/a PowerPlan 2 Kayne Close Kingswinford DY6 9DR | Telephone: 01384 525753 Mobile: 07900 525653 david.power@blueyonder.co.uk Preparation of plans and associated documentation for Planning, Building Control and Water Industry approvals. |
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BUILDING, CARPENTRY & GENERAL PROPERTY MAINTENANCE

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| Changing Rooms (Dudley) Ltd 47A Kent Street Upper Gornal DY3 1UU | Telephone: 01902 670426 Mobile: 07973 421714 enquiries@changingrooms.org.uk www.changingrooms.org.uk Bathroom conversions, easy access & assisted bathing. Home improvements & alterations. 0% VAT in qualifying cases. |
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| Peter and Tim Davies t/a Davbro Builders 15 Waterfall Road Amblecote DY5 2QP | Telephone: 01384 864588 Mobile: 07973 727501 davbrobuilders@hotmail.co.uk Kitchen & bathroom refits, roofing, refurbishments, maintenance, roof windows, Velux certified installer, plumbing & drainage. |
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| David Edwards t/a New Vision Property Services 30 Rainbow Street Coseley WV14 8SX | Telephone: 01902 540954 Mobile: 07554 184902 newvisionpropertyservices@hotmail.com www.newvisionpropertyservices.com Kitchen & bathroom refits, wall & floor tiling, laminate flooring and interior door fitting. |
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BUILDING, CARPENTRY & GENERAL PROPERTY MAINTENANCE

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| <p>Gas Heating Solutions Ltd</p> <p>t/a AJM Gas Heating Solutions Ltd</p> <p>21 Brackenfield Road Halesowen B63 1AH</p> | <p>Telephone: 0121 602 1603 Mobile: 07909 962108 ajmheatingsolutions@yahoo.co.uk www.ajmgas.co.uk</p> <p>Kitchen, bathroom & house renovation specialists. Highest standard of work – fully insured workmanship guaranteed.</p> |
| <p>Neil Hindmarsh & Brian Pugh</p> <p>t/a Complete Building and Plumbing</p> <p>26 Cressett Lane Brierley Hill DY5 3XT</p> | <p>Telephone: 01384 351784 Mobile: 07711 092902 neil-cbp@blueyonder.co.uk</p> <p>Extensions, specialist brickwork, refurbishments, structural alterations, bathrooms, plastering. General building work and patios.</p> |
| <p>Lee Jukes</p> <p>t/a LD Jukes Building Services</p> <p>14 Earlswood Road Kingswinford DY6 7DX</p> | <p>Telephone: 01384 838968 Mobile: 07711 092950 leejukes@blueyonder.co.uk</p> <p>Extensions, high quality brickwork, internal alterations, block paving, carpentry, UPVC windows, bathrooms and wet rooms.</p> |
| <p>KOMO Services (West Midlands) Ltd</p> <p>17 Tipton Road Sedgley Dudley DY3 1HB</p> | <p>Telephone: 01902 885112 Mobile: 07932 651294 komoservices@btinternet.com</p> <p>All aspects of household maintenance. Plumbing, painting & decorating - interior & exterior. Furniture moved and clearances.</p> |
| <p>Amor Lamine</p> <p>t/a Sparks & Stuff Electrical & Home Maintenance</p> <p>4 Winscar Croft Lower Gornal Dudley DY3 2LG</p> | <p>Telephone: 01902 679588 Mobile: 07958 542526</p> <p>Small plumbing, carpentry, garden and home maintenance jobs. Qualified electrician (NICEIC). No job too small.</p> |

BUILDING, CARPENTRY & GENERAL PROPERTY MAINTENANCE

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| Revival Home Improvements 59 Wallows Wood Lower Gornal DY3 3AE | Telephone: 01902 834073 Mobile: 07804 254197 revival.hi@gmail.com www.revival-hi.co.uk Extensions & Conversions, Bathroom & Wetroom Installations, Kitchens, Plumbing, Under Floor Heating, Tiling, Timber Flooring. |
| David Sadler t/a DGS Property Maintenance & Glazing 21 Barrack Lane Halesowen B63 2UX | Telephone: 0121 602 3535 Mobile: 07724 523692 david.sadler.21@blueyonder.co.uk General property maintenance including painting, carpentry, flat pack construction, glazing repairs and installation. No job too small. |
| Michael Simmons t/a Simmons Maintenance Services 74 Silverton Way Wednesfield WV11 3LA | Telephone: 01902 607485 Mobile: 07957 566341 msimmons.1@btinternet.com Extensions, patios, walls, kitchens, bathrooms. All carpentry work. UPVC fascias, soffits and guttering. Plastering. |
| Craig Stevens t/a CDS Installations 32 Beachcroft Road Wall Heath Kingswinford DY6 0HX | Telephone: 01384 862440 Mobile: 07535 619552 cdsinstallations@hotmail.co.uk Kitchen & bathroom installations, tiling, door adjustments, plumbing, household DIY. No job too small. |
| David Thomas t/a DM Creative Design 82 St Kenelms Avenue Halesowen B63 1DN | Telephone: 0121 550 7104 Mobile: 07979 060178 dmt07designs@gmail.com Carpentry - doors, frames, stair spindles, handrails, loft hatches, flooring, kitchens, decking, fencing, plastering, UPVC doors. |

BUILDING, CARPENTRY & GENERAL PROPERTY MAINTENANCE

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| <p>John Trinham</p> <p>t/a Precision Carpentry and Building Services</p> <p>68 Ridge Road Kingswinford DY6 9RG</p> | <p>Telephone: 01384 293749 Mobile: 07973 615133</p> <p>Kitchens, fitted wardrobes, bathrooms, doors, windows, fencing, fascias, extensions, flooring and locks.</p> |
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| <p>Ron Westwood</p> <p>t/a Westwood & Cooper</p> <p>6 Baxter Road Brierley Hill DY5 3QQ</p> | <p>Telephone: 01384 261285</p> <p>Building, slabbing, block paving, brickwork, landscaping.</p> |
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| <p>Trevor Williams</p> <p>t/a ATM Home Enhancements</p> <p>58 Park Road Woodsetton DY1 4JN</p> | <p>Telephone: 01902 653690 Mobile: 07863 556437 atmhome@blueyonder.co.uk</p> <p>Bathroom and kitchen installation. Door hanging, studwork, plastering. General carpentry work and plumbing</p> |
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COMPUTER REPAIRS & IT INSTALLATION

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| <p>Derek Budd</p> <p>t/a Technobudd</p> <p>27 Avondale Close Kingswinford DY6 7HJ</p> | <p>Telephone: 01384 828651 Mobile: 07536 097514 info@technobudd.co.uk www.technobudd.co.uk</p> <p>Affordable PC, Mac, Tablet repairs. Home visit, FREE call out. Family Business, friendly certified specialist. Discounts available.</p> |
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DOMESTIC APPLIANCE INSTALLATION and REPAIRS

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| Ian Walker t/a Ian Walker Domestics 142 Victoria Road Wednesfield WV11 1RL | Telephone: 01384 862286 Mobile: 07921 337171 Repair and sales of washing machines, tumble dryers and electric cookers. Free call-out/estimate |
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DOMESTIC CLEANING and HELP

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| Cavendish Cleaners Ltd 7 Townsend Place Kingswinford DY6 9JL | Telephone: 01384 274848 Mobile: 07973 301957 cavendishcleaners@gmail.com Dry cleaning, laundry, repairs and alterations. Free collection and delivery of curtains. Curtains taken down and re-hung |
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| Lee Edwards t/a Polar Cleaning 90 The Straits Lower Gornal DY3 3BH | Telephone: 01902 688668 Mobile: 07866 948618 sarah.edwards@blueyonder.co.uk www.polarcleaning.co.uk Carpet & upholstery cleaning, drive & patio cleaning, window cleaning, conservatory cleaning, gutter cleaning. |
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| Bal Lawley t/a Castlegate Housemaids Limited 5 Spring Parklands Dudley DY1 2DJ | Telephone: 01384 354568 Mobile: 07970 791039 ballawley@castlegatehousemaids.co.uk www.castlegatehousemaids.com Cleaning, shopping, domestic chores, ironing, bed changing, freezer & fridge cleaning, any household chores. |
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DOMESTIC CLEANING and HELP

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| <p>MM Cleaning Ltd t/a Merry Maids Dudley Unit 26A Thornleigh Trading Estate Blowers Green Dudley DY2 8UB</p> | <p>Telephone: 01384 242809 Mobile: 07803 134818 dudley@merrymaids.org.uk www.merrymaids.co.uk</p> <p>Family run since 2002. regular & spring cleans. Fully insured, friendly and reliable. Equipment supplied</p> |
| <p>Adrian Price t/a Pricey's Window Cleaning 23 Greenhill Road Halesowen B62 8HA</p> | <p>Telephone: 0121 408 5247 Mobile: 07967 326366 kawasakisilver@hotmail.com</p> <p>Cleaning for windows, doors, conservatories, fascias, gutters and carpet cleaning and everything else.</p> |
| <p>Jane Shilvock & Caroline McDaid t/a Hallmark Domestic Cleaning 7 Kingsley Road Kingswinford DY6 9RY</p> | <p>Telephone: 01384 404663 Mobile: 07962 559604 janeshilvock@hotmail.co.uk</p> <p>Friendly, efficient and reliable cleaning service. Family run. Fully insured</p> |
| <p>Rebecca Shinton t/a Bex Home Care 4 Hinbrook Road Dudley DY1 2NG</p> | <p>Telephone: 01384 234280 Mobile: 07946 883108</p> <p>Regular and spring cleans. All equipment supplied. Shopping, ironing, bed making, accompanying and windows</p> |
| <p>Mike Wood t/a Mike Wood Cleaning Services 60 Windermere Drive Kingswinford DY6 8AN</p> | <p>Telephone: 01384 279893 Mobile: 07774 878747 jeanmorriswood60@btinternet.com</p> <p>High quality carpet and upholstery cleaning. Free onsite survey and advice. Established 1967</p> |

ELECTRICAL

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| C W Electrical Kingswinford Ltd 16 Caterham Drive Kingswinford DY6 8NH | Telephone: 01384 278471 Mobile: 07833 797213 (24 hrs) sales@cwelectricalkingswinford.com www.cwelectricalkingswinford.com All electrical work undertaken. New installations, repairs, maintenance, inspection and testing. NICEIC approved contractor. |
| Dabbs Electrical Ltd 12 Bramble Green Dudley DY1 3TW | Telephone: 01902 679666 Fax: 01902 674548 Mobile: 07860 725290 24 hrs dabbsbd@yahoo.co.uk All electrical work. Showers, alarms, CCTV door entry systems. Inspecting and testing. NICEIC and Part P Approved. |
| Electrix Services Limited 49 Breamore Crescent Dudley DY1 3DA | Telephone: 01384 232772 Mobile: 07830 233420 info@electrixservices.co.uk www.electrixservices.co.uk All electrical work undertaken. NICEIC Approved Contractor. NICEIC backed guarantee. Friendly, fast service. |
| Matthew Hetheridge t/a M H Electrical 9 Summercourt Square Kingswinford DY6 9QJ | Telephone: 01384 866668 Mobile: 07950 763160 matthetheridge@gmail.com Fully qualified ELECSA registered electrician. Free advice, call out, quote. Reputable, affordable, reliable. Part P 17th edition standards. |
| James Hobday t/a JH & CR Electrical 9 St Marks Road Dudley DY2 7SB | Telephone: 01384 623566 Mobile: 07788 890793 carletahibbert@yahoo.co.uk All electrical work undertaken to latest 17th edition regulations. Free quotes, reliable guaranteed. NICEIC approved. |

ELECTRICAL

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| <p>Michael Hughes t/a Hughes Electrical 35 Quarry Road Dudley DY2 0EL</p> | <p>Telephone: 01384 633915 Mobile: 07973 559001 hugheselectrical@live.co.uk</p> <p>All electrical installations and repairs. All intruder alarm installations and repairs. Free estimates. NICEIC registered.</p> |
| <p>J S Quality Electrical Services Ltd 46 Davis Avenue Tipton DY4 8JZ</p> | <p>Telephone: 0121 531 6884 Mobile: 07753 393562 j.selectricalservices@hotmail.co.uk www.jsqualityelectrical.co.uk</p> <p>Re-wires, fuse board upgrades, insurance reports, alarms, CCTV, security lights, new showers, extra sockets/lights.</p> |
| <p>Kford Electrical Installations Ltd 17 Digby Road Kingswinford DY6 7RP</p> | <p>Telephone: 01384 288253 Mobile: 07725 002381 kfordelectricalinstallationsltd@outlook.com</p> <p>Your local reliable qualified electrician. No electrical job too small. Free quotes. All calls returned.</p> |
| <p>Amor Lamine t/a Sparks & Stuff Electrical & Home Maintenance 4 Winscar Croft Lower Gornal DY3 2LG</p> | <p>Telephone: 01902 679588 Mobile: 07958 542526</p> <p>For all your home electrical requirements. Part P and NICEIC registered. Free quotations</p> |
| <p>MW Electrical & Facilities Solutions Ltd 1 Thirlmere Walk Brierley Hill DY5 3SE</p> | <p>Telephone: 01384 359647 Mobile: 07964 182083 info@mw-electric.co.uk www.mw-electrical.co.uk</p> <p>Emergency call-outs, showers including disabled, fuseboards, lighting, faults, repairs. Fully qualified, guaranteed and insured. Competitive prices.</p> |

ELECTRICAL

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| <p>Michael Orme t/a Emit Services 16 Freeland Grove Kingswinford DY6 8PJ</p> | <p>Telephone: 01384 277827 Mobile: 07762 611763 mikeorme16@gmail.com</p> <p>NICEIC and Part P approved. All electrical work undertaken. Installations, repairs, maintenance, inspection and testing.</p> |
| <p>Adrian Partridge t/a A Partridge Electrical 35 Heath Farm Road Norton, Stourbridge DY8 3BZ</p> | <p>Telephone: 01384 443831 Mobile: 07817 757291 adrianpartridge@sky.com</p> <p>Free quotes, emergency call outs, rewires, consumer units, electric heating, fault finding. NAPIT and Part P approved</p> |
| <p>Ian Woodall t/a IDS 26 Dimmocks Avenue Coseley WV14 8YQ</p> | <p>Telephone: 0121 530 4700 Mobile: 07939 122431 ianwoodall@blueyonder.co.uk</p> <p>Electrical installations, full rewires, new consumer units, alarms and security cameras. NICEIC approved.</p> |

FLOORING, UPHOLSTERY and SOFT FURNISHINGS

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| <p>Barry Haywood t/a Midland Blinds & Curtains 13 Forest Road Dudley DY1 4BB</p> | <p>Telephone: 01384 233186 Mobile: 07976 813511 barry@midlandblinds.net www.midlandblinds.net Made to measure blinds and curtains. Where quality and service still count. 30 years experience.</p> |
| <p>Mayfair Floors Ltd 10 Mayfair Pedmore DY9 0XE</p> | <p>Telephone: 01562 883749 / 01562 720262 Mobile: 07785 970574 / 07773 698256 Supplied and fitted carpets, cushion floor, safety flooring, vinyl tiles. Domestic and contract work undertaken.</p> |
| <p>Sofa Tech (Dudley) Ltd 128 Tansey Green Road Pensnett DY5 4TL</p> | <p>Telephone: 01384 832292 Mobile: 07812 459539 mitchwalker@blueyonder.co.uk Upholsterer and furniture repairs. Recovers, repair, broken frames, sagging seats, leather repairs.</p> |
| <p>Craig Stevens t/a CDS Installations 32 Beachcroft Road Wall Heath Kingswinford DY6 0HX</p> | <p>Telephone: 01384 862440 Mobile: 07535 619552 cdsinstallations@hotmail.co.uk All types of solid wood & laminate flooring supplied & fitted</p> |
| <p>Walter Wall Carpets 154-156 High Street Quarry Bank DY5 2AF</p> | <p>Telephone: 01384 569628 Mobile: 07763 918709 carpet , floor coverings/slip resistant vinyls supplied and fitted. Uplift and disposal of old carpet/floor covering. Furniture removed and replaced. Established 46 years.</p> |

GARDENING

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| <p>Gareth Bent</p> <p>t/a Treetops Tree Surgeons</p> <p>69 Parkes Hall Road Dudley DY1 3SP</p> | <p>Telephone: 01902 269585 Mobile: 07815 539814 info@treetopstrees.co.uk www.treetopstrees.co.uk</p> <p>All aspects of tree work undertaken, tree removal, pruning, crown thinning and lifting, hedge cutting.</p> |
| <p>Paul Brettle</p> <p>t/a Brettle and Son</p> <p>154 Beachcroft Road Wall Heath DY6 0HT</p> | <p>Telephone: 01384 271293 / 01746 711510 Mobile: 07412 063977 helenbrettle@hotmail.co.uk</p> <p>Patios, fencing, garden maintenance including lawns, borders and hedges. Repairs to block paving and jet washing.</p> |
| <p>CDF Ventures Ltd</p> <p>t/a Four Seasons Garden Maintenance</p> <p>Unit 7 Lye Valley Industrial Estate Stourbridge DY9 8HX</p> | <p>Telephone: 0800 1214644 / 01384 894307 info@fsgm.co.uk info@lawncare2u.com www.fsgm.co.uk www.lawncare2u.com</p> <p>Garden Services. Hedge Cutting. Weed Control. Turfing. Planting. Bark Mulch. Decorative Aggregates. Lawn Treatment Services.</p> |
| <p>Nigel Challis</p> <p>t/a Shell Tree and Gardening Services</p> <p>131 Malt Mill Lane Halesowen B62 8JE</p> | <p>Telephone: 0121 602 3148</p> <p>Trees felling, pruning, hedge cutting. Bulk bags of wood chip mulch & split logs available.</p> |
| <p>M & T Collins</p> <p>t/a Ace of Spades Gardeners</p> <p>142 Apperley Way Halesowen B63 2XS</p> | <p>Telephone: 01384 636263 Mobile: 07905 120861 traceymark44@yahoo.co.uk</p> <p>Garden maintenance, lawns cut, slabbing, fencing, turf laying, hedge cutting, fence painting, jet washing, re-felting of sheds.</p> |

GARDENING

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| Cutting Edge Landscapes Ltd 115 Bournes Hill Halesowen B63 4DZ | Telephone: 0121 585 7242 Mobile: 07973 776490 robhorton67@gmail.com www.cuttingedgelandscapes.co.uk Patios & paths, low maintenance gardens, garden design, handrails, fencing, tree removal & pruning |
| Martin Flavell 7 Edwards Road Netherton DY2 0LE | Telephone: 01384 457985 Mobile: 07723 093704 martin_flavell@hotmail.com All aspects of garden maintenance. Grass cutting, tree cutting, weeding, digging, fencing, slabbing, jetwashing. |
| Andy Gifford t/a Handy 2 Know 4 Broomehill Close Amblecote DY5 2PE | Telephone: 01384 424971 Mobile: 07963 286257 andygifford14@gmail.com Garden maintenance, including lawns, borders, hedging and pruning. |
| Chris Guest t/a CJ Guest Transport 77 High Street Kinver DY7 6ES | Telephone: 01384 877186 Mobile: 07788 784383 cjtransport@btinternet.com Garage, shed and garden clearance. Garden services. Registered waste carrier. Fully insured. |
| KOMO Services (West Midlands) Ltd 17 Tipton Road SEDGLEY DY3 1HB | Telephone: 01902 885112 Mobile: 07932 651294 komoservices@btinternet.com Gardens maintained, tree surgery, hedges, fencing, slabbing, turfing, jungles cleared. Rubbish removal from single to full load. |

GARDENING

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| <p>John Millar</p> <p>t/a Mowrite Lawn Services</p> <p>6 Tipton road Sedgley DY3 1BD</p> | <p>Telephone: 01902 655084 Mobile: 07925 515330 mowrite@fsmail.net www.mowrite.co.uk</p> <p>Garden maintenance. Lawn mowing, pruning, hedge cutting, fence treatment, weed spraying and border work.</p> |
| <p>Christopher Peacock</p> <p>t/a Chris Peacock Gardens Ltd</p> <p>33 Foxglove Road Dudley DY1 3NQ</p> | <p>Telephone: 01384 731371 Mobile: 07934 649519</p> <p>All garden work, maintenance, grass cutting, turf laying. Full landscaping, patios, paths, slabbing, decking, fencing.</p> |
| <p>David Sadler</p> <p>t/a DGS Property Maintenance & Glazing</p> <p>21 Barrack Lane Halesowen B63 2UX</p> | <p>Telephone: 0121 602 3535 Mobile: 07724 523692 david.sadler.21@blueyonder.co.uk</p> <p>All types of garden maintenance including grass cutting, pruning, weeding, digging, slabbing and jet washing.</p> |

HARD LANDSCAPING and DRIVEWAY SERVICES

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| <p>Paul Bridgwater t/a P Bridgwater Landscapes 41 Westminster Road Wordsley DY8 5EF</p> | <p>Telephone: 01384 830339 Mobile: 07973 336894 pbridgwater.landscapes@virginmedia.com www.pbridgwaterlandscapes.co.uk</p> <p>Garden design and low maintenance garden construction. Patios, pergolas, paths, wall planting schemes, fencing.</p> |
| <p>Cutting Edge Landscapes Ltd 115 Bournes Hill Halesowen B63 4DZ</p> | <p>Telephone: 0121 585 7242 Mobile: 07973 776490 robhorton67@gmail.com www.cuttingedgelandscapes.co.uk</p> <p>Paved & gravel driveways, retaining walls, drainage solutions.</p> |
| <p>Peter Mason t/a Sedgley Powerwash Services 17 Whites Drive Sedgley DY3 1JG</p> | <p>Telephone: 01902 665457 Mobile: 07791 241952 peter-mason@live.co.uk www.sedgleypowerwash.co.uk</p> <p>Specialist cleaner of block paving, patios, walls and concrete drives. Oil removal. Camera guided gutter cleaning service.</p> |

HOME SECURITY

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| C W Electrical Kingswinford Ltd 16 Caterham Drive Kingswinford DY6 8NH | Telephone: 01384 278471 Mobile: 07833 797213 (24 hrs) sales@cwelectricalkingswinford.com www.cwelectricalkingswinford.com All electrical work. Alarms, CCTV, security lights, door entry. Installation & repair. NICEIC approved contactor. |
| Dabbs Electrical Ltd 12 Bramble Green Dudley DY1 3TW | Telephone: 01902 679666 Fax: 01902 674548 Mobile: 07860 725290 24 hrs dabbsbd@yahoo.co.uk All electrical work. Alarms, CCTV door entry systems. Inspecting and testing. NICEIC and Part P Approved. |
| Elixir Systems (UK) Ltd 33 Walker Avenue Pedmore DY9 9EL | Telephone: 01384 353933 Mobile: 07890 081353 sales@elixirsystems.co.uk www.elixirsystems.co.uk Intruder alarms, digital CCTV, fire detection, intercoms, security lighting. Installation and maintenance. Emergency call outs. |
| Global Security Group Ltd Sussex House 134 High Street Amblecote DY8 4BU | Telephone: 01384 440228 sales@globalsecuritygroup.co.uk www.globalsecuritygroup.co.uk Master Locksmiths Association approved. Alarms, CCTV installations, audio/video entry systems, safes, key boxes. Emergency call outs |
| Stuart Hampton t/a Geotech Security & Electrical Services 14 Kirkham Way Tipton DY4 8TW | Telephone: 0121 520 2714 Mobile: 07866 874524 geotechsecurity@gmail.com www.geotechsecurityservices.co.uk Alarms, cameras, intercoms, automated gates, locks & safes installed, serviced & upgraded. All aspects of electrical work. |

HOME SECURITY

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| <p>Michael Hughes t/a Hughes Electrical 35 Quarry Road Dudley DY2 0EL</p> | <p>Telephone: 01384 633915 Mobile: 07973 559001 hughselectrical@live.co.uk</p> <p>New systems, repairs and upgrades. Wired and wireless systems supplied & fitted. Over 20 years experience.</p> |
| <p>MW Electrical & Facilities Solutions Ltd 1 Thirlmere Walk Brierley Hill DY5 3SE</p> | <p>Telephone: 01384 359647 Mobile: 07964 182083 info@mw-electric.co.uk www.mw-electric.co.uk</p> <p>Emergency call-outs, alarms, CCTV, intercoms, lighting, panic buttons, locks, servicing, repairs and upgrades.</p> |
| <p>Ian Woodall t/a IDS 26 Dimmocks Avenue Coseley WV14 8YQ</p> | <p>Telephone: 0121 530 4700 Mobile: 07939 122431 ianwoodall@blueyonder.co.uk</p> <p>Alarm systems and CCTV installations. Security light upgrades and repairs. Free, no obligation quotes.</p> |

Age UK Dudley Services

Daybreak – Tel: 01384 340608

Operates Monday to Friday at Myles Court, John Street Brierley Hill and also from Ettymore Road Sedgley. Lunches and activities available. Many activities will be community based, including shopping, outings and pub lunches.

Fix-A-Home – Tel: 01384 267004

For enquiries concerning Fix A Home, please use the above contact number.

Health & Wellbeing Hub (including)

- **Eat Well in Later Life – 01384 354651**

Eat Well enables people over 50 and living in the Dudley Borough to take steps towards a healthier lifestyle. We aim to help individuals understand healthy eating, follow a balanced diet and increase their activity levels. We also run Health & Wellbeing courses to help you take more control of your health by learning new skills.

- **Good Neighbour Scheme – 01384 354512**

This scheme is dedicated to reducing the social isolation and loneliness experienced by many older people. Our Good Neighbour Scheme offers support to people who are housebound or less mobile and who live alone by offering friendship in their own home, a Telephone Buddy service and a Home Buddy service. Support is offered through regular visits from a trained and dedicated volunteer team.

- **LEAP Over 50 – Exercise & Activities – 01384 343535**

LEAP Over 50 works with individuals, groups and organisations across the Dudley Borough. We aim to help reduce loneliness and isolation – to develop more activity and exercise opportunities and encourage participation for the over 50's whatever the ability. We provide information on activities taking place in your area as well as providing a programme for walking, cycling, bowling and swimming amongst others.

Information & Advice Service – Tel: 01384 267006

Located within Merry Hill, the service offers free impartial information and advice on a wide range of issues including money matters, housing rights, health and social care, leisure and social activities, family and personal matters, your rights to local services and others. We provide you with the facts so you can make informed choices and decisions.

Other Services – Tel: 01384 354508

Age UK Dudley together with Guardian Wills offers special weekly appointments for retired people wishing to arrange their Will(s) or Lasting Power of Attorney. Other agencies also deliver regular surgeries from our premises including Free Legal Advice and TOPS (Tax Help for Older People).

Shopmobility – Tel: 01384 267007

You can now visit us at Merry Hill Shopping Centre. If you need to hire a manual wheelchair or a mobility scooter to help make your shopping visit easier we are here to help you. You can find us on the Upper Mall near Primark. Staff from Age UK Dudley will be able to help you hire the equipment and advise you on other services we provide across Dudley Borough.

Charges do apply for the hire of equipment and you need to register your details with us. For more information telephone 01384 267007.

Small Tasks Scheme – Tel: 01384 267004

A team of volunteers will undertake small D.I.Y. jobs for example, fitting shelves, changing light bulbs, changing curtains, draught-proofing doors, etc., within the household where the occupier is no longer able to do them for themselves or do not have anyone to assist them.

Stay Safe – Tel: 01384 267004

Provides practical help in preventing accidents and in particular falls in older people. We can offer advice booklets on falls and how you can void them. Upgrades of security, fitting of window locks, door chains, door viewers, etc. can be arranged in areas where crime is prevalent or the occupier is particularly vulnerable. The Stay Safe project is directly supported via the Big Lottery Fund.

Stepping Out Foot Care – Tel: 01384 267009

This is a basic foot care service delivered by trained volunteers and staff to undertake nail cutting treatments. Foot Care appointments are held throughout the borough.

CHARGES APPLY FOR THIS SERVICE

Forum of Older People – Tel: 01384 354508

Have a voice and feel empowered, valued and respected. As a member of the forum you will have the opportunity to express your views to decision-makers locally, regionally and nationally about the services and support available for people in later life. The forum meets every two months and welcomes new members. To find out more or to join contact the Chairman via Age UK Dudley on 01384 354508.

MOBILITY AIDS and ADAPTATIONS

Dudley MBC offers a number of services to help you live well at home for longer. For more information on the right aids and adaptations for you please contact the Access Team on 0300 555 0055.

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| Dean Barnbrook t/a Dean Barnbrook Plumbing 74 Court Crescent Kingswinford DY6 9RL | Telephone: 01384 344006 Mobile: 07790 755807 dbarnbrook30@yahoo.co.uk Disabled adaptations & facilities, wetrooms, bathroom refurbishments. SureFit™ stopcocks fitted. |
| Changing Rooms (Dudley) Ltd 47A Kent Street Upper Gornal DY3 1UU | Telephone: 01902 670426 Mobile: 07973 421714 enquiries@changingrooms.org.uk www.changingrooms.org.uk Wet rooms, assisted bathing, bathroom alterations, showers & improvements. 0% VAT in qualifying cases |
| Neil Glynn t/a Ruby Stairlift Services 13 Coleford Close Wordsley DY8 5BX | Telephone: 01384 294432 Mobile: 07815 414622 glynn64@msn.com www.rubystairlifts.co.uk Stairlift servicing and repairs. New & reconditioned stairlift sales. Emergency call- outs. Competitive pricing. |
| Mr A Higgins t/a B and S Build 37 Lightwoods Road Pedmore DY9 0TR | Telephone: 01384 623468 Mobile: 07813 634807 bandsbuild@gmail.com Bathrooms, kitchens, internal alterations, carpentry and building work, wall & floor tiling, full house |

MOBILITY AIDS and ADAPTATIONS

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| Straits Mobility Services Ltd 3 Middlepark road Russells Hall Dudley DY1 2LW | Telephone: 01384 356356 Mobile: 07967 110861 straitsmobility@yahoo.co.uk www.straitsmobility.co.uk Stairlifts – straight & curved, new & reconditioned, riser chairs, wheelchairs, scooters. Call outs, servicing & repairs by qualified engineers. |
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PAINTING and DECORATING

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| Ray Baker t/a Haden Hill Decorating Services 44 Haysech Cradley Heath B64 7JJ | Telephone: 0121 550 1438 Mobile: 07900 854333 Friendly, experienced painter and decorator. City & Guilds qualified. |
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| Paul Dandy 11 Merton Close Oldbury B68 8NG | Telephone: 0121 552 6573 Mobile: 07736 928506 (text only) All internal/external painting, paper hanging, coving, door hanging, frames, skirting, spindles, flooring. Free quotation. |
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| David Edwards t/a New Vision Property Services 30 Rainbow Street Coseley WV14 8SX | Telephone: 01902 540954 Mobile: 07554 184902 newvisionpropertyservices@hotmail.com www.newvisionpropertyservices.com Interior & exterior painting, decorating & wall papering. |
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PAINTING and DECORATING

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| Martin Flavell 7 Edwards Road Netherton DY2 0LE | Telephone: 01384 457985 Mobile: 07723 093704 martin_flavell@hotmail.com All aspects of interior and exterior painting and decorating. |
| Tim Franke t/a KLH Decorative Services 18 Attwood Street Halesowen B63 3UE | Telephone: 0121 503 0694 Mobile: 07912 149230 tim_franke@yahoo.com Painting, decorating, wallpaper hanging. Internal and external. City & Guilds qualified. Insured and all work guaranteed. |
| Simon Grainger t/a A & S Painters & Decorators 97 Oak Park Road Wordsley DY8 5YJ | Telephone: 01384 623650 Mobile: 07890 757543 All aspects of interior and exterior painting and decorating. Plastering work. |
| Geoff Hollis t/a Geoff's Decorating Services 139 Spies Lane Halesowen B62 9SS | Telephone: 0121 602 1025 Mobile: 07931 146374 geoff63116@googlemail.com Painting, decorating, wallpaper hanging. Interior & exterior. Insurance work undertaken. No job too small. |
| Lance Huxley t/a B N Decorating 16 Chiltern Road Stourbridge DY8 4UL | Telephone: 01384 348924 Mobile: 07713 181049 huxleylance@yahoo.co.uk Internal and external painting & decorating. Paper hanging, small plaster repairs. No job too small. |

PAINTING and DECORATING

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| <p>Philip McHale t/a Complete Decorating Services 45 Brayford Avenue Brierley Hill DY5 3PW</p> | <p>Telephone: 01384 891571 Mobile: 07980 141609 68jphll3@gmail.com</p> <p>Complete qualified decorating services. Guaranteed quality work. Specialist in wallpapering. Free quotations and personal service.</p> |
| <p>Paul Millard t/a Inter-Décor-Ace 5 Cypress Avenue Lower Gornal DY3 2JF</p> | <p>Telephone: 01902 662053 Mobile: 07599 427845 paul_millard@aol.co.uk</p> <p>All aspects of internal decorating work undertaken. First class customer service. Professional, reliable, affordable.</p> |
| <p>Richard Priest t/a J & R Priest 27 Hockley Lane Netherton DY2 0JW</p> | <p>Telephone: 01384 211460 Mobile: 07708 181474</p> <p>Painters & decorators. Family business. Interior and exterior work undertaken. Free quotes. Fully insured. Trading since 1985.</p> |
| <p>Stuart West t/a West One Decors 35 Ashley Close Kingswinford DY6 9SX</p> | <p>Telephone: 01384 350915 Mobile: 07729 632834 westonedecors@yahoo.co.uk</p> <p>Interior & exterior painting & decorating. Paperhanging, coving, plastering and tiling. Free quotes, fully insured. 16+ years experience</p> |
| <p>Kevin Weston t/a Kevin Weston Decorating 12 Himley Lane Swindon DY3 4PW</p> | <p>Telephone: 01384 401859 Mobile: 07981 596109 kevinweston06@aol.com</p> <p>All aspects of painting & decorating. 30 years experience. Member of G.O.M.C. Free quotations. Fully insured.</p> |

PAINTING and DECORATING

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| Kevin Willis t/a K W Maintenance The Haven Birch Terrace Netherton DY2 0LJ | Telephone: 01384 253061 Mobile: 07748 090588 kevinwillis@hotmail.co.uk Shed and fence painting. Painting, decorating, tiling, plaster patching. Small carpentry jobs and odd jobs. |
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PLASTERING and TILING

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| Simon Grainger t/a A & S Painters & Decorators 97 Oak Park Road Wordsley DY8 5YJ | Telephone: 01384 623650 Mobile: 07890 757543 Skimming and reboarding. Patch plastering. |
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| Robert Price t/a Expert Plastering 127 Wood Road Lower Gornal DY3 2LR | Telephone: 01902 678285 Mobile: 07446 908974 robrdj@hotmail.co.uk Skimming, dry lining, refurbishment and patch plastering. 19 years experience. Find me on www.trustedtrader.com |
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| Paul Turbutt t/a Turbo's Plumbing & Tiling Services 63 Austrey Road Kingswinford DY6 8SD | Telephone: 01384 835017 Mobile: 07895 556024 paulturbutt@blueyonder.co.uk Wall and floor tiling, most plumbing jobs and complete bathroom upgrades. |
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| Mark Westwood t/a M.W. Plasterers 66 Jews Lane Upper Gornal DY3 2AB | Telephone: 01902 885060 Mobile: 07906 381430 wesmtg@hotmail.co.uk Plastering, skimming, dry lining. 25 years experience. |
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PLUMBING, HEATING and DRAINAGE

PLEASE NOTE: Gas engineers are legally required to be accredited by the **GAS SAFE** register and we check the registration of all gas engineers listed in Fix A Home annually. When you employ an engineer to work with gas **ALWAYS** ask to see their accreditation

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| Dean Barnbrook t/a Dean Barnbrook Plumbing 74 Court Crescent Kingswinford DY6 9RL | Telephone: 01384 344006 Mobile: 07790 755807 dbarnbrook30@yahoo.co.uk Disabled facilities, bathroom refurbs. Leaks, taps, radiator changes. Soil pipes supplied and fitted. SureFit™ stopcocks fitted. |
| Wayne Barnsley t/a WMB Home Improvements 17 Linden Avenue Halesowen B62 9EL | Telephone: 0121 422 5372 Mobile: 07808 472299 thebarnsleys@blueyonder.co.uk Bathroom & kitchen refurbishments, tap and washer changes. Cookers, fires, new boilers. GAS SAFE Registered. |
| Anton & Paul Cook t/a Cooks Central Heating & Plumbing 61 Sandyfields Road Sedgley DY3 3LB | Telephone: 01902 885211 Mobile: 07824 364439 cooksheatingplumbing@yahoo.co.uk Central heating & plumbing specialists. 18 years experience. GAS SAFE registered. No job too small. |
| Roger Fletcher t/a R Fletcher Plumbing & Heating 65 Sandyfields Road Sedgley DY3 3LA | Telephone: 01902 675534 Mobile: 07710 085354 rogerfletcher@live.co.uk All plumbing services. Central heating & gas installation, service and repair, fires, cookers, boilers. Landlord certification. GAS SAFE Registered. |

PLUMBING, HEATING and DRAINAGE

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| S W Foley t/a Sandwell Drainage Company 6 Balmoral Way Rowley Regis B65 9LL | Telephone: 0121 559 5771 Mobile: 07850 704309 info@sandwelldraining.co.uk www.sandwelldraining.co.uk Drainage specialist. Most domestic blockages cleared for £80 and no VAT. Established 1983 |
| M G Fowkes The Granary Lutley Lane Halesowen B63 1EZ | Telephone: 0121 585 7501 / 01384 894777 Mobile: 07778 302359 mike@mgfowkes.co.uk www.mgfowkes.co.uk Family run heating engineers. Worcester Bosch accredited. 8 year warranty. Free quotes. New systems, servicing, maintenance. GAS SAFE Registered. |
| Gas Heating Solutions Ltd t/a AJM Gas Heating Solutions Ltd 21 Brackenfield road Halesowen B63 1AH | Telephone: 0121 602 1603 Mobile: 07909 962108 ajmheatingsolutions@yahoo.co.uk www.ajmgas.co.uk Central heating and boiler specialist. Worcester Bosch accredited installers. 8 year warranty on boilers. GAS SAFE registered. |
| Stuart Harris t/a Advantage Drains 11a Burmese Way Rowley Regis B65 8QA | Telephone: 01384 623548 Mobile: 07749 468472 info@advantagedrains.co.uk www.advantagedrains.co.uk Local trader specialising in drain and sewer cleaning, unblocking service and camera surveys |
| Kevin Hesom t/a B C F Gas Services 122 Clifton Street Coseley WV14 9HB | Telephone: 01902 885405 Mobile: 07984 084146 hesom@btinternet.com All types of domestic gas work undertaken, including LPG. Blocked sinks and drainage. GAS SAFE Registered. |

PLUMBING, HEATING and DRAINAGE

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| <p>Neil Hindmarsh & Brian Pugh t/a Complete Building and Plumbing</p> <p>26 Cressett Lane Brierley Hill DY5 3XT</p> | <p>Telephone: 01384 351784 Mobile: 07711 092902 neil-cbp@blueyonder.co.uk</p> <p>Bathroom and wet room installation. Downstairs conversions, tiling. Disabled and elderly adaptations.</p> |
| <p>Jay Heating Ltd</p> <p>161 Barnett Lane Kingswinford DY6 9QA</p> | <p>Telephone: 01384 353033 Mobile: 07976 189620 enquiries@jayheating.co.uk www.jayheating.co.uk</p> <p>Heating, gas and plumbing specialist. Landlord gas safety checks. Fire, cooker, boiler installation and servicing. GAS SAFE registered.</p> |
| <p>Mark Johnson</p> <p>t/a Mark Johnson Plumbing & Heating</p> <p>43 Brookside Way Wall Heath DY6 9AW</p> | <p>Telephone: 01384 279518 Mobile: 07885 438963 markthegasman@hotmail.co.uk</p> <p>Central heating, plumbing/gas installation, service and repairs. GAS SAFE Registered. Established 1991</p> |
| <p>Sean Kavanagh</p> <p>t/a Blueflame Fireplaces Gas Service</p> <p>124 Hockley Lane Netherton DY2 0JN</p> | <p>Telephone: 01384 258680 Mobile: 07538 200071 blueflame@hotmail.co.uk www.blueflamefireplaces.co.uk</p> <p>Supply and install fireplaces, fires, boiler upgrades. Gas servicing. GAS SAFE Registered.</p> |
| <p>Dan Moor</p> <p>t/a Dan Moor Plumbing Services</p> <p>6 Turf Cottages Wolverhampton WV4 5LA</p> | <p>Telephone: 01902 332629 Mobile: 07974 250004 dantmoor@yahoo.co.uk</p> <p>Free quotes. No job too small. Bathrooms, radiators, dripping taps. General plumbing</p> |

PLUMBING, HEATING and DRAINAGE

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| <p>Andrew Ormerod t/a AM Ormerod Heating & Plumbing Unit 8, Ionic Park Birmingham New Road Dudley DY1 4SR</p> | <p>Telephone: 0333 5772213 local call rate Mobile: 07974 549460 andrewormerod2@hotmail.com</p> <p>Domestic gas work undertaken. 10 year warranty on boilers. Worcester Bosch accredited. Powerflushing, breakdowns covered GAS SAFE Registered</p> |
| <p>David Parton t/a DP Plumbing & Heating 36 St Andrews Drive Tividale B69 1PR</p> | <p>Telephone: 01384 257429 Mobile: 07768 118793 xerxes2@talktalk.net</p> <p>Central heating installations, boiler upgrades. Bathroom installations, wet rooms. Appliances installed/serviced. GAS SAFE registered</p> |
| <p>Simon Pearce Plumbing & Heating Ltd 17 Catholic Lane Sedgley DY3 3UE</p> | <p>Telephone: 01902 590955 Mobile: 07866 371817 siy.pearce@hotmail.co.uk</p> <p>Boiler, fire installations & repairs. Radiators, bathrooms, kitchen, soil, waste systems. GAS SAFE Registered.</p> |
| <p>Revival Home Improvements 59 Wallows Wood Lower Gornal DY3 3AE</p> | <p>Telephone: 01902 834073 Mobile: 07804 254197 revival.hi@gmail.com www.revival-hi.co.uk</p> <p>Bathroom & Wetroom Installations, Kitchen Refurbishments, General Plumbing Maintenance, Radiators, Waste Pipes, Fascia & Guttering.</p> |

PLUMBING, HEATING and DRAINAGE

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| <p>Chris Tett t/a Midgas 2 Green Lane Kingswinford DY6 7QH</p> | <p>Telephone: 01384 404714 Mobile: 07875 384956 sales@midgas.co.uk www.midgas.co.uk</p> <p>Gas boiler, fires, cookers, water heaters, all hot and cold water supplies. GAS SAFE registered.</p> |
| <p>Paul Turbutt t/a Turbo's Plumbing & Tiling Services 63 Austrey Road Kingswinford DY6 8SD</p> | <p>Telephone: 01384 835017 Mobile: 07895 556024 paulturbutt@blueyonder.co.uk</p> <p>General plumbing, leaks, blockages, radiators, saniflows, combi & replacement electric showers fitted, emergency callouts.</p> |
| <p>Westminster Heating (Midlands) Ltd. 49 Maple Road Halesowen B62 8JR</p> | <p>Telephone: 0121 559 2680 Mobile: 07973 784961 enquiries@westminsterheating.com www.westminsterheating.com</p> <p>Central Heating – Installation, service, repairs, spares. Combination boiler specialists. GAS SAFE Registered.</p> |
| <p>Trevor Williams t/a ATM Home Enhancements 58 Park Road Woodsetton DY1 4JN</p> | <p>Telephone: 01902 653690 Mobile: 07863 556437 atmhome@blueyonder.co.uk</p> <p>Bathroom and kitchen installations, tiling, radiator replacement. All aspects of plumbing. No job too small.</p> |

ROOFING

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| AJ Roofing Ltd 151 Wolverhampton Road Sedgley DY3 1QR | Telephone: 01902 887437 Mobile: 07702 546422 ajroofinglimited@gmail.com Flat roof felting, roof tiling and slating, leadwork, chimney repairs. Guttering, fascias and soffits. |
| Wayne Barnsley t/a WMB Home Improvements 17 Linden Avenue Halesowen B62 9EL | Telephone: 0121 422 5372 Mobile: 07808 472299 thebarnsleys@blueyonder.co.uk Full re-roofing & repairs. Fascias, soffits & guttering. Chimney work and flat roofs. Gutter cleaning. |
| PGJ Services (Stourbridge) Ltd 13 Apley Road Wollaston DY8 4PA | Telephone: 01384 830346 Mobile: 07976 027131 jonpardoe@hotmail.com www.pgjservices.co.uk Specialised gutter cleaning, leaking joints and repairs. Also clean all UPVC, conservatories and conservatory roofs |
| Roofstyle Limited 18 Alder Coppice Sedgley Dudley DY3 3RP | Telephone: 01902 405989 Mobile: 07974 657998 lyn@roofstyle.co.uk www.roofstyle.co.uk Roof slating and tiling. Flat roofing. Specialist lead work. All types of roofing repairs. |
| George Southall t/a GTS Windows Chaddesley House Drews Holloway Halesowen B63 2AG | Telephone: 01384 566856 Mobile: 07788 974063 georgesouthall@blueyonder.co.uk Porch roofs, canopy roofs. Fascias, soffits and gutters. |

ROOFING

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|---|--|
| Ron Westwood t/a Westwood & Cooper 6 Baxter Road Brierley Hill DY5 3QQ | Telephone: 01384 261285 Mobile: 07949 964279 Repairs to roofs. Tiled roofs. Pointing |
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SPECIALIST TRADES

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| <p>Chris Guest t/a CJ Guest Transport 77 High Street Kinver DY7 6ES</p> | <p>Telephone: 01384 877186 Mobile: 07788 784383 cjtransport@btinternet.com House removals, clearance specialists, lofts & garages cleared. Courier service. Registered waste carrier. Fully insured.</p> |
| <p>David Hill t/a David Hill Chimney Sweep 10 Pembridge Close Quarry Bank Brierley Hill DY5 1DG</p> | <p>Telephone: 01384 265240 Mobile: 07596 996015 Open fires and stoves swept. Stoves refurbished. Birds' nests removed. Camera inspection available. Established 30 years</p> |
| <p>Sean Kavanagh t/a Blueflame Fireplaces Gas Service 124 Hockley Lane Netherton DY2 0JN</p> | <p>Telephone: 01384 258680 Mobile: 07538 200071 blueflame@hotmail.co.uk www.blueflamefireplaces.co.uk Supply and install fireplaces & fires Chimney pots, cowls, chimney sweeping. GAS SAFE Registered.</p> |
| <p>PGJ Services (Stourbridge) Ltd 13 Apley Road Wollaston DY8 4PA</p> | <p>Telephone: 01384 830346 Mobile: 07976 027131 jonpardoe@hotmail.com www.pgjservices.co.uk Specialised gutter cleaning, leaking joints and repairs. Also clean all UPVC, conservatories and conservatory roofs</p> |
| <p>Mark Westwood t/a M.W. Plasterers 66 Jews Lane Upper Gornal DY3 2AB</p> | <p>Telephone: 01902 885060 Mobile: 07906 381430 wesmtg@hotmail.co.uk Specialising in rising damp, woodworm and wood rot. BOKIL trained. Approved BOKIL guarantee</p> |

TV SERVICES and AERIALS

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| Astral Digital TV Ltd 101 Kent Road Halesowen B62 8PB | Telephone: 0121 423 3088 Mobile: 07957 107997 astraldigitaltv@gmail.com www.aerials-birmingham.com Aerial installations and repairs, FREESAT installation, Sky TV installation and repairs. FREEVIEW repairs and TV tuning. |
| Stuart Hampton t/a Geotech Security & Electrical Services 14 Kirkham Way Tipton DY4 8TW | Telephone: 0121 520 2714 Mobile: 07866 874524 geotechsecurity@gmail.com www.geotechsecurityservices.co.uk Aerial installations & upgrades. Telephone, Sky, Virgin and aerial extensions. All aspects of electrical work undertaken. |
| Reg Morton t/a Apollo Aerials 10 Tintagel Drive Dudley DY1 2TT | Telephone: 01384 238609 Mobile: 07973 358543 regapolloaerials@aol.com Aerials and satellite installations. Tuning, aerial extensions, CCTV |

WINDOWS and DOORS

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| Halas Manufacturing Ltd 7 Stour Hill, Bower Lane Quarry Bank DY5 2AU | Telephone: 01384 413094 halaswood@hotmail.co.uk Installers of PVCu windows, doors, fascia & guttering. Glass unit replacement. Repair service to all above. |
| Lifestyle Windows (Kingswinford) Ltd Building 26, Unit 5, 1st Avenue Kingswinford DY6 7TB | Telephone: 01384 295855 Mobile: 07850 408814 david.roberts13@btconnect.com www.lifestylewindowaskingswinford.com Supply and fit double glazed windows, door and conservatories. Cladding, fascia and guttering |

WINDOWS and DOORS

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| <p>Adrian Price t/a Pricey's Window Cleaning 23 Greenhill Road Halesowen B62 8HA</p> | <p>Telephone: 0121 408 5247 Mobile: 07967 326366 kawasakisilver@hotmail.com Repair misted units. Also service and maintain all UPVC i.e. locks, handles, hinges, etc.</p> |
| <p>George Southall t/a GTS Windows Chaddesley House Drews Holloway Halesowen B63 2AG</p> | <p>Telephone: 01384 566856 Mobile: 07788 974063 georgesouthall@blueyonder.co.uk Windows, doors, porches, conservatories. Fascia and gutter replacement, misted units, window & door repairs</p> |
| <p>Darren Willis t/a Plush Garage Doors 138 Mount Pleasant Kingswinford DY6 9SH</p> | <p>Telephone: 01384 279529 Mobile: 07711 178085 www.plushgaragedoors.com Supply, fit and repair garage doors. Side hinged, up & overs, sectional, roller and electrical operators</p> |
| <p>Window and Door Doctor Ltd 20 Ashdene Gardens Wordsley DY8 5JQ</p> | <p>Telephone: 01384 353984 Mobile: 07950 702014 window_doctor@msn.com www.windowanddoordocor.co.uk Double glazing repair specialist. Repairs to double glazed windows, doors and patios</p> |

History

Dudley Trading Standards and Age UK Dudley have put together this list of reputable tradespeople called 'Fix-A-Home'.

Tradespeople have applied, been invited or been recommended by a satisfied customer, to be included on the list.

We have endeavoured to include only reliable tradespeople who will do a professional job at a fair price. We should also point out that the price is **not subsidised or discounted** to users of this list.

Tradespeople on the list go through a selection process and will have made certain commitments before being accepted. These commitments are included in our Code of Practice which is available upon request from Dudley Trading Standards on 01384 814695.

Complaints Procedure

Even in the best run organisations things can sometimes go wrong. We can't prevent the odd problem, but we hope the tradespeople on our list will make sure that things are corrected if something goes wrong.

If you are disappointed or dissatisfied, please inform Dudley Trading Standards on 01384 814695 so that the matter can be considered. Dudley Trading Standards will give you as much help as possible to resolve the dispute, including, as a last resort, advising you to take appropriate legal action in the Small Claims Court.

Satisfaction Survey

If you use traders on our list, please take a few moments to fill in the 'Satisfaction Survey' found at

<https://tinyurl.com/gn82evp>

Alternatively, you can return your survey to:

Trading Standards
4 Ednam Road
Dudley
DY1 1HL

Your comments – **good or bad** – will help us to ensure future clients benefit from the best we can offer.

Additional copies of the 'Satisfaction Survey' can be obtained upon request from Dudley Trading Standards on 01384 814695.

SATISFACTION SURVEY

PLEASE COMPLETE AND RETURN

Your name:

Your address:

.....

.....

Telephone No.

Name and address of listed trader that you have used

.....

.....

When did you use this trader? (date)

What work did they carry out for you?

Were you charged the agreed price? YES NO

Comments:

.....

Did they give you an itemised receipt? YES NO

Was the agreed date/time kept to: YES NO

Comments:

.....

Was the work carried out to your satisfaction? YES NO

Comments:

.....

Were they polite and helpful? YES NO

Comments:

.....



Was your property left clean and tidy after the work? YES NO

Comments:
.....

If any problems were found when they had finished, were they corrected within a reasonable time? YES NO

Comments:
.....

Would you recommend them to your friends? YES NO

Comments:
.....

Would you employ them again? YES NO

Comments:
.....

Overall, how would you rate this trader?

Very poor Poor Average Good Excellent

Has the Fix A Home scheme given you greater confidence in choosing traders to undertake work in your home?

Strongly disagree Disagree Agree Strongly agree

Overall, what is your view of the scheme?

Not useful Could be improved Useful Very useful

Any other comments that you have about the scheme:
.....
.....

Signed: Date:

**Thank you for taking the time to complete this survey.
Please return to Trading Standards, 4 Ednam Road, Dudley, DY1 1HL**

SATISFACTION SURVEY

PLEASE COMPLETE AND RETURN

Your name:

Your address:

.....

.....

Telephone No.

Name and address of listed trader that you have used

.....

.....

When did you use this trader? (date)

What work did they carry out for you?

Were you charged the agreed price? YES NO

Comments:

.....

Did they give you an itemised receipt? YES NO

Was the agreed date/time kept to: YES NO

Comments:

.....

Was the work carried out to your satisfaction? YES NO

Comments:

.....

Were they polite and helpful? YES NO

Comments:

.....



Was your property left clean and tidy after the work? YES NO

Comments:

.....

If any problems were found when they had finished, were they corrected within a reasonable time?

YES NO

Comments:

.....

Would you recommend them to your friends? YES NO

Comments:

.....

Would you employ them again? YES NO

Comments:

.....

Overall, how would you rate this trader?

Very poor Poor Average Good Excellent

Has the Fix A Home scheme given you greater confidence in choosing traders to undertake work in your home?

Strongly disagree Disagree Agree Strongly agree

Overall, what is your view of the scheme?

Not useful Could be improved Useful Very useful

Any other comments that you have about the scheme:

.....

.....

Signed: Date:

**Thank you for taking the time to complete this survey.
Please return to Trading Standards, 4 Ednam Road, Dudley, DY1 1HL**

KNOW YOUR RIGHTS

- **ALWAYS** ensure you are given pre-contract information detailing the work to be done, by whom, and your cancellation rights if these apply, in writing.
- **NEVER** allow a trader to force you to sign away your cancellation rights – it is illegal.
- **NEVER** allow a trader to start work there and then. Give yourself time to think about whether you really want / need the work to be carried out.
- **NEVER** pay for work in full before it is completed. A legitimate trader will never ask for anything more than a small deposit.
- **ALWAYS** ask for a receipt detailing the work done. If a trader refuses to do this, **DO NOT** pay them and call **Trading Standards**.
- Call the Bogus Caller Hotline to report rogue traders or anyone you are unsure about – **01384 812045**.

Trading Standards Division



If you want further advice about:

- ~ Shopping problems
- ~ Faulty Goods and Services
- ~ Rogue Traders
- ~ Doorstep Selling
- ~ Scams
- ~ Product Safety

Most traders in Fix-A-Home remain on the register for many years. However if you are referring to this booklet after the date on the cover, please call Trading Standards on 01384 814695 to check that the trader you are dealing with is still a member.

Contact Details:

Citizens Advice Consumer Service

Telephone: 03454 040506

E-mail: via website

Website: www.citizensadvice.org.uk/consumer/



Enjoy the benefits of
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services you can trust

For more information
telephone Age UK Dudley
on 01384 354508
3 Dudley Court North,
The Waterfront,
Level Street
Brierley Hill, DY5 1XP

www.ageukdudley.org.uk
e-mail: mail@ageukdudley.org.uk

Registered Charity No. 1084182

The primary purpose of Age UK Dudley is to
enable people in Dudley Borough to
make more of later life