

You can help Age UK Dudley in the following ways:

Volunteer in your community

With many volunteering roles you can give your time to make a difference to the lives of people in later life. For more information tel: 01384 356150.

You can make a donation to

Age UK Dudley in a variety of ways:

- Send a cheque made payable to Age UK Dudley
- Donate by mobile phone—text DUQW06 £amount to 70070
- Online - Visit www.virginmoneygiving.com to donate by debit or credit card

Shop online via

www.easyfundraising.org.uk

You can help us fundraise

For more information:
Tel: 01384 354668 or visit our website www.ageukdudley.org.uk.



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Our Services

You can find out more information about all of our services by calling 01384 354508 or visit our website www.ageukdudley.org.uk.

Comments, Compliments or Complaints:

We welcome all comments and feedback about our Services.

Should you have any queries or concerns please do not hesitate to raise them with a member of staff.

Or contact us:

3 Dudley Court North
The Waterfront
Level Street
Brierley Hill
DY5 1XP

Email: mail@ageukdudley.org.uk
www.ageukdudley.org.uk
Tel: 01384 354508

If you are interested in the Staysafe Service or Small Tasks Handyperson Scheme or would like more information, please contact the Staysafe Team on: tel: 01384 267004 email: staysafe@ageukdudley.org.uk



Staysafe *Small Tasks Handyperson Scheme*



Staysafe

Staysafe helps people to maintain their independence and feel safe and secure in their own home. Many accidents are preventable. Staysafe offers advice and practical help in reducing the risks of having accidents in the home, particularly falls.

Staysafe offers a number of services including the Small Tasks Handy person Scheme and Fix-A-Home directory.

What is the Small Tasks Handy person Scheme?

If you feel that you require help then the Handy person service can carry out a range of small, minor household repairs and maintenance, which you are no longer able to manage yourself.

The Scheme prioritises its work around the main causes of falls and accidents at home.

Examples of what the Small Tasks Handy person can do:

- Change light bulbs
- Replace a fuse or plug
- Change curtains and rails
- Fit draft excluders
- Put up shelves and pictures
- Touch up painting
- Assemble new items
- Adjust doors to open and close easily
- Remove autumn leaves from pathways
- Fit hand rails
- Fit bolts and locks

Examples of what the Small Tasks Handy person can't do:

- Work involving gas appliances
- Electrical work
- Work above step ladder height
- Tasks requiring specialist skills
- Complicated or dangerous tasks
- Moving heavy items
- Tasks taking more than 3 hours

Clients requiring a specialised job not covered by the Small Tasks Handy person Scheme should ask for copy of the Fix-A-Home Directory or download a copy form our website www.ageukdudley.org.uk. Fix-A-Home is a Dudley Trading Standards approved Directory with details of contractors across a wide variety of different trades.

Who qualifies for the Scheme?

People aged 50 or over living in the Dudley Borough.

How do I get referred to the Scheme?

If you believe you are eligible then please contact the scheme direct from Monday to Thursday on Tel: 01384 267002 E-mail staysafe@ageukdudley.org.uk

What happens if I qualify for the Scheme?

If you need a job doing by the Small Tasks Handy person Scheme a home visit will be booked to assess the job. Once we are happy that the work can be completed under the scheme, your details will be passed to one of our volunteers who will contact you to book a convenient date.

All Volunteers are vetted and DBS checked and give their time and expertise to carry out the task for free.

Is there a charge?

This service operates on a chargeable basis at a rate of £25 per hour . Tasks that do not require a full hour to complete will be charged at half hourly increments of £12.50. For example, a small task that takes 25 minutes to complete will be charged at £12.50. A task that requires 45 minutes to complete will be charged at the full hourly rate of £25.