

**You can help Age UK Dudley  
in the following ways:**

**Volunteer in your community**

With many volunteering roles you can give your time to make a difference to the lives of people in later life. For more information tel: 01384 356150.

**You can make a donation to**

Age UK Dudley in a variety of ways:

- Send a cheque made payable to Age UK Dudley
- Online - Visit [www.virginmoneygiving.com](http://www.virginmoneygiving.com) to donate by debit or credit card

**Shop online via**

[www.easyfundraising.org.uk](http://www.easyfundraising.org.uk)

**You can help us fundraise**

For more information:

Tel: 01384 354668 or visit our website [www.ageukdudley.org.uk](http://www.ageukdudley.org.uk).

**Donate your unwanted goods**

to our charity shop. We need ladies wear, menswear, shoes, handbags, accessories, DVDs, CDs, books and household items.

**Our Services**

You can find out more information about all of our services by calling 01384 354508 or visit our website [www.ageukdudley.org.uk](http://www.ageukdudley.org.uk).

**Comments, Compliments or Complaints:**

We welcome all comments and feedback about our Services.

Should you have any queries or concerns please do not hesitate to raise them with a member of staff.

Or contact us:

3 Dudley Court North  
The Waterfront  
Level Street  
Brierley Hill  
DY5 1XP

Email: [mail@ageukdudley.org.uk](mailto:mail@ageukdudley.org.uk)  
[www.ageukdudley.org.uk](http://www.ageukdudley.org.uk)  
Tel: 01384 354508



## Shopmobility Services

### *Merry Hill Shopping Centre*



## Shopmobility

**Shopmobility we provide a wide range of services, many of which are open to everyone.**

### Where to find us

Age UK Dudley operates the Shopmobility Service at Merry Hill Shopping Centre. You will find us on the Upper Mall next to Primark, just inside the doors by the bus stop drop off/pick up point.

### Opening Times

**Monday to Friday:** 9.00am – 7.00pm

**Saturday:** 9.00am – 5.00pm

**Sunday:** 11am – 4.00pm

### Hiring wheelchairs and scooters

You can hire manual and electric wheelchairs and electric scooters from our shop to help you get the most from your day out. It doesn't matter what age you are and you do not need to be registered disabled. You will require identification and you may need to register as a member (for more detailed information and prices see our separate leaflet or telephone us).

### Long term wheelchair hire

If you need to hire a wheelchair for your personal use for a longer period of time we can also arrange this. This can be for a child as well as an adult.

### Mobility and living aids for sale

We sell a whole range of mobility equipment such as walking sticks, grabbers, rollators, tri walkers, wheelchairs and general living aids.

### Senior Bus Passes

We can issue Senior bus passes and process renewals (please note this is only **Senior** passes). There is a charge for this service, £3.00 for new passes and £2.00 for renewals.

## Drafting of Lasting Power of Attorney

We can provide help and advice on setting up a Power of Attorney, this is a chargeable service (for more detailed information and prices see our separate leaflet or telephone us).

### Information & Advice

For people aged over 60 we can offer information and advice on a range of subjects such as benefits checks, Attendance Allowance, PIP (Personal Independence Payment) forms, Universal Credit and housing.

### Photocopying

We can do photocopying for you (it is 30p per sheet for black & white and 40p for colour).

Other organisations also come and offer services from here:

**Dudley Citizens Advice (CAB)** run an appointment only service from here twice a week. You can make an appointment by calling us on the number below.

**Wall James & Chappell Solicitors** run a surgery once a month for 20 minutes free advice (contact our Head Office to make an appointment on 01384 354508)

**Guardian Wills** offer a will writing service for a fee (to make an appointment contact our Head Office on 01384 354508)

**If you would like more information about any of our services, please contact the Shopmobility Team on tel: 01384 267007  
email: [shopmobility@ageukdudley.org.uk](mailto:shopmobility@ageukdudley.org.uk)**