



Information and Advice Officer Carmarthenshire

You will be working from the Llanelli Office, as well as being home based, and travel throughout Carmarthenshire is essential.

Salary Band DP2 £24,060 FTE - £19,248 Actual

Hours: 28hrs per week part time

We are looking to recruit a self-motivated, enthusiastic, hard-working experienced Information & Advice Officer to join our organisation.

You will be committed to providing up-to-date information and advice to older people and their carers in outreach locations, via telephone, online and face to face. Working to approved quality standards, you will be responsible for the effective delivery of providing advice covering a range of topics including (*but not exclusively*); Welfare Benefits, Social Care and local services.

Experience of delivering Welfare Benefits Advice is required.

Please email: recruitment@agecymrudyfed.org.uk for more information.

Closing date: There is no formal closing date. Applications will be reviewed as received until the position is filled. If you are interested, please therefore apply as soon as possible.

Interviews: To be confirmed – via Microsoft Teams

This is fixed term contract funded initially until December 31st 2026 and subject to review and funding thereafter.



As users of the disability confident scheme, we guarantee to interview all disabled applicants who meet the minimum criteria for the vacancy.