

## Volunteer Neighbourly Connector (Home Visiting)

This is a really important and highly valued role, which aims to provide companionship, and to help combat loneliness and social isolation among older and vulnerable members of our community.

### What you might do as a volunteer Neighbourhood Connector:

- Visit an older person in their own home on a regular basis to -
- share a cup of tea and a chat
- Accompany someone to a GP/Hospital appointment
- Help someone to get out and about – perhaps escorting them to do some shopping, go out for a coffee, visit a library, or take an exercise class
- Help an older person to become digitally connected by phone, tablet, computer or email
- Provide information and refer to other services

### Personal qualities most suited to this role:

- Good interpersonal skills, particularly listening
- Understands confidentiality and is tactful, discreet and sensitive
- Has a sense of humour and is engaging and motivating
- Able to be patient and understands and empathises with the needs of older people
- Reliable and able to deal with emergencies.

### Training and support will be provided to all volunteers

#### How much time is involved?

2-4 hours per week between 10am and 5pm. Days and times are flexible as agreed with your supervisor. We hope you would be able to commit to at least 6 months.

#### Expenses and Insurance:

We will cover agreed out-of-pocket expenses for volunteers (e.g., travel costs). We will also insure you for the time you are volunteering with us. **A DBS police check certificate will be required.** We can help you obtain a free but **compulsory DBS police Check.**

#### Responsible to:

Designated Manager