



**Report and financial statements
for the year ended 31 March 2022**



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Trustees

- Adrees Syed** (appointed 28 July 2021)
- Alan Nicholls** (resigned 01 October 2021)
- Andrea Bapst** (resigned 28 November 2021)
- Andrew Phillips** (resigned 28 July 2021)
- Cathryn Maybin**
- Emma Whitby** (resigned 01 October 2021)
- Fiona Speak**
- Glyn Kyle MBE**
- Julia Casimo** (appointed 29 June 2022)
- Lucy Bracken** (resigned 5 September 2022)
- Manjit Lall** (appointed 29 June 2022)
- Marie Jay** (resigned 1 September 2021)
- Mary Flatley** (resigned 26 January 2022)
- Rosanna Hardwick** (resigned 24 November 2021)
- Sarada Chunduri-Shoesmith**
- Teresa O'Connor** (appointed 31 August 2021)

Consultant to the Board

Aileen Buckton

Company Secretary

Jane Caldwell (to June 2022)
Andrea Kelmanson (from June 2022)

Chief Executive

Jane Caldwell (to 16 June 2022)
Andrea Kelmanson (from June 2022)

Company number

07687015

Charity number

1144535

Registered office

82 Russia Lane, London E2 9LU

Auditors

Haysmacintyre LLP, 10 Queen Street, London EC4R 1AG

Bankers

Unity Trust, Congress House, 23-28 Great Russell Street, London WC1B 2UB

Key management personnel

CEO

Jane Caldwell (to June 2022)

Andrea Kelmanson (from June 2022)

Director of Care and Service Development, Safeguarding Lead

Deborah Hayes

Director of Services

Larissa Howells

Director of Finance

Geetha Umaasuthan

The Trustees, who are also directors under company law, present their report and financial statements for the year ended 31 March 2022.

The Trustees confirm that the financial statements comply with current statutory requirements, the Memorandum and Articles of Association and the Statement of Recommended Practice for Charities (SORP 2015) (Second Edition, effective 1 January 2019).



The object of the charity as stated in the Memorandum and Articles of Association (24th June 2011) is as follows:

To promote the following purposes for the benefit of the public and/or older people in and around East London namely: City, Tower Hamlets, Newham, Hackney, Waltham Forest, Havering, Redbridge and Barking and Dagenham

- Advancing education;
- Preventing or relieving sickness, disease or suffering in older people (whether emotional, mental or physical);
- Promoting equality and diversity;
- Assisting older people in need by reason of ill-health, disability, financial hardship, social exclusion or other disadvantages; and
- Such other charitable purposes for the benefit of older people as the trustees may from time to time decide

Foreword

Welcome to Age UK East London's annual review and accounts for the year ending 31 March 2022.

During the period, the older residents of East London continued to face varied and complex challenges following the pandemic. In response we increased our services when people needed it most, supporting over **22,000 people** in the past year. Our Information and Advice team secured over **£3 million** in benefits on behalf of clients; our Take Home and Settle service helped over **3,000 people** to return from hospital to comfortable and safe homes, and our in-person support activities grew by **79%** on the preceding year.

This return to in-person support is indeed something to celebrate, with the full reopening of our community centres at Caxton Hall and Century Court supporting **250 older people**. Our East End Friends programme has also expanded to include supporting people to gain digital skills when needed and we built and supported almost **500 new friendships** during the last year.

This is so important in tackling loneliness, which remains a pervasive issue in our boroughs – with modelling by the national Age UK showing that older people in parts of our boroughs have the nation's highest risk of loneliness.

We trustees are rightly proud of the way that our staff and volunteers have stepped up and significantly increased the impact of the organisation in the last two years. We also recognise the real-life challenges present for vulnerable older people in our community,

and as we now face a massive cost of living crisis it is inevitable that these challenges will continue to increase.

Our priorities for 2023 are to increase the reach and depth of our support to older people across East London, and to enable them to access the support and those connections they choose, in order to 'live their best lives'. To meet these priorities, we will need to maintain the incredible energy and creativity and ensure the wellbeing of 'our people', and create even more meaningful partnerships with sister bodies and other organisations in the communities we serve.

We take this opportunity to say thank you and farewell to Jane Caldwell our CEO of seven years, who departed in July 2022. Jane oversaw our incredible response to the COVID-19 pandemic. Her tenure was a resoundingly positive period for the organisation that saw an increase in size, output and efficiency for the charity. We also want to offer a warm welcome to Andrea Kelmanson, who joins us as our interim CEO.

As ever we are hugely grateful to our commissioners, our funders and the partners who supported our approach and priorities. We are also immensely proud of our staff and volunteers who have continued demonstrating the incredible depths of their kindness in supporting the work of Age UK East London.

Glyn Kyle MBE
Chair of Trustees



Why we are here

AUKEL celebrates and supports the voice, influence and contribution of older people across East London. We also work to improve the health and wellbeing of all our residents in later life by providing flexible practical, financial and emotional support in homes, hospitals and in the community.

Our operating principles

We hold ourselves accountable to our values which have been co-produced by our staff, volunteers, board and the older residents that we work alongside.

- 1 We ensure that all of our work with individuals is 'person Centred'; based on each person's distinctive wants and needs.
- 2 Safety is the primary concern in all our engagements with individuals
- 3 We ensure that all of our staff and volunteers are highly trained and experienced
- 4 We are always creative and ambitious in our responses to the needs and interests of the people with and for whom we work.
- 5 We are always respectful in our dealings with others, most especially in our dealings with users of our services.
- 6 We are always informed by the opinions, wants and needs of our actual and potential service users

81% of our staff live locally in East London and together they speak **22 different languages**.

Our staff and volunteers are our biggest asset and we prioritise making our workplace a positive environment and supporting wellbeing at all times.

"It is rare that you go to a work place and you are accepted as you are, which is what I have felt being here at Age UK East London. From day one you have all made me feel so welcome and I will always carry that experience with me in life."

Carol Parkinson,
Tower Hamlets Connect service

Last year we also supported student social workers and have welcomed young people from the Kickstart programme.

"Honestly one of the best placements, you guys made me feel so welcome and treated me like one of your own! I have learnt something from everyone, lessons that will be beneficial to me in my future prospects in social work!"

Nabila Mao, Social work student

Our impact and key achievements

5 Years of progress – Income and Reach 2017–2022

	2017	2022	% increase
Income	£1,968,827	£3,027,786	54%↑
People reached	6,000	22,477	274%↑

The cost per person reached has reduced from £328 to £135 ↓

Over 5 years this represents an increased efficiency of 58% and, without making cuts or compromising quality, this has helped us to support considerably more residents.



Our Circle of Wellbeing and the impact we make



Power Voice and influence



“We don’t have power by ourselves”

Member of the Older Persons Forum

During the pandemic we kept in touch with over **1,000** members of our three Older Persons Forums in Hackney, Tower Hamlets and Newham. We sent out **6,156** newsletters and **3,204** e-bulletins. During the pandemic these communications, written by members, provided older people with invaluable information about staying safe and getting the support they needed.

As we are coming out of the crisis members are beginning to meet regularly to raise their voices and influence decision makers, shape services, keep up to date and socialise with their peers.

Money Reducing poverty

In 2021-22 we secured £3.1million for older people by making sure they were claiming everything they are entitled to.

The boroughs we work across have the highest levels of income deprivation for older people in the entire country. Tower Hamlets has the worst pensioner poverty in the country at **44%**. Hackney has the second worst levels and Newham the third.

Against this backdrop we deliver advice in our centres, in GP surgeries, in hospitals and in people’s homes where mobility is a barrier to access. During lockdown we also delivered advice in the hotels assigned to rough sleepers and people discharged from hospital who were unable to return safely to their homes. In total **1,819** people were supported.

This year we also provided **1,170** hours of advocacy to older people to enable them to independently challenge and navigate their way through the problems they have been struggling to solve.

Independence Choice and support

Following hospital discharge our re-admission rate for our clients after 30 days is just 5.5% compared to a national average of 15%.

The focus of our work in hospitals and in homes is to enable older people to live as independently as possible for as long as possible. Supporting safe discharge from hospital and avoiding re-admission has always been a priority. During the pandemic it became even more critical to support safe discharge of patients and reduce pressure on the NHS. Last year we supported **4,025** patients across East London to leave hospital as soon as possible and return home to focus on their recovery.

‘Our approach to the challenges of the pandemic in Hackney has been all about teamwork but like any great team we have some star players and Kate, your hospital coordinator, is truly one of ours. Kate is often our eyes on the

ground when we need a quick, accurate and honest appraisal of someone’s own home and its suitability as a discharge destination. In our daily discharge meeting it is very often Kate who says “we could do that”, so together with her Age UK colleagues she has become a vital part of how we work’.

Simon Cole, Head of Integrated Discharge Service, London Borough of Hackney and Homerton Healthcare NHS Foundation Trust

Our Handyperson service helped **1,968** people make their homes safer as the pandemic persisted. They fitted grab rails, key safes, installed hospital beds, secured trip hazards like loose carpets, and plugged draughts.

We also kept in contact with all older people we were concerned about making **1,044** welfare calls over the last year.

‘I am fortunate to have this kind of genuine respect and support, I don’t know where I would be without the support of Age UK East London. Your organisation is definitely needed for older people and I hope it continues for many years to come.’

Mr B, Tower Hamlets



Connection Equality of access to services

96% of clients are more confident in using IT as a result of our services.

Across our boroughs older residents have always faced barriers in accessing the right services and information. During the pandemic digital poverty became life-critical. In response we introduced a digital buddy volunteer service together with a phone and tablet devices library, to support older people to connect. We now have **170** digital buddy relationships working together across East London to increase access to online information and services.



Access to services is at the heart of our successful City Connections and Connect Newham models, and in 2021 we introduced the Tower Hamlets Connect service. This ambitious model sees us leading a consortium of nine local organisations, working with local health and social care partners across the borough to provide residents with the right help at the right time through community-based appointments, a helpline and online resource. Collectively these projects supported **9,301** people in the period.

9,000
people helped by the Connect service

100%
improved at finding
information online

94%
improved their online
communication skills

Community Building and belonging

95% of older people participating in our East End Friends project said they felt more optimistic about the future and 90% said they felt less isolated and closer to others.

Our East End Friends projects together with our local events and activities aim to bring communities together to share sociable company and forge friendships. In turn, this helps prevent isolation and loneliness, which are at some of the highest levels in the country in our boroughs. This year we supported **494** East End Friends partnerships to share conversations and good company through phone calls and visits.

“If COVID has taught us all one thing it is how important it is to give time (perhaps our most precious gift) to listen, understand and assist those that are fighting loneliness and missing out on the daily contact that perhaps sustained them.”

Volunteer, East End Friends

As we emerged from lockdowns we increased our social activities by

79%
with **1,322** sessions
including **230** lunches



Back at last – Fridays at our community centre in Bow, East London

Our Caxton Hall community space welcomes everyone over 50. It's a place to meet neighbours and new friends, learn important skills, and have fun. Working alongside older people, the centre offers popular IT classes, sociable lunches, exercise classes, events, day trips and information and advocacy services. This directly helps tackle social isolation and loneliness. During and following the pandemic Caxton Hall continued to act as an online space and continued to offer vital services to the community. In the last year events at Caxton Hall have been attended by over **200** people in person and **51** people online.

“Caxton Hall really is a special space for the local community within Tower Hamlets. The team ensure everybody is welcomed and, together with residents, plan a packed and popular programme of activities that offer something for everyone, boosting people’s physical and mental health and wellbeing.”

Simon Shum, Community Service Manager

Local Legend Jay Blades MBE also hosted our annual Big Bingo Bash:



"I was delighted to be a bingo caller for Age UK East London. It was my first time but I didn't hear any complaints! We had a fantastic afternoon. The pandemic has been tough for all of us, but especially for older people. That's why I was keen to do my bit and it was so brilliant to see everyone enjoying themselves."

Jay Blades MBE, local legend

"Meeting Jay was brilliant. He and the team from the hotel really made sure I was looked after. At the end he even assisted me through the disabled access, which was most kind."

John W, Bow local



1920's Tea Dance

Undoubtedly another high point of the year, our October Tea Dance really was a special day! Held at the beautiful Bethnal Green Town Hall Hotel, and generously sponsored by Swiss RE, old friends and new turned out looking fabulous for a 20's themed soiree. **60** clients and Age UK East London staff danced the day away to some amazing live music from The Imperial College Jazz Band and ate tea and scones to their hearts' content. It was the first time many had been able to come together since the lockdowns which made it even more wonderful.

"I enjoyed the event, and it was a jolly day out!" LD

"Loved the band and the 1920 theme plus the free goodie bags were amazing." BR

"It was nice to meet everyone and catch up with friends you have not seen in so long due to Covid." LG



Wellbeing

Through the delivery of our services across East London we have improved the wellbeing of over 24,000 residents.

Our Programmes – Summary List

Advice, Information and Advocacy

1,819 people supported

Offers support with benefits, housing, financial management and more, helping people understand and secure their rights.

Home Help and Carers Relief

255 people supported

At-home care, tailored to individual needs, providing respite to carers to have much needed time off while the 'cared for' individual is properly supported at home.

City Connections

248 participants

Integrated service including care navigation, carers support, a memory café, to connect City of London residents and workers to relevant services.

LinkAge Plus

170 clients

Outreach link workers in Tower Hamlets supporting older people to connect to services, activities and resources.

Take Home and Settle

4,025 patients supported

Offering practical and emotional support to people who have been in hospital, to help them get home sooner and stay there longer.

Community Centres

249 participants

Providing activities, lunch and peer group support in Caxton Hall and Century Court.

Handyperson Repairs

1,968 people helped

Making adjustments in the home to enable older people to live independently for longer in the place of their choice.

Connector Projects

9,301 across boroughs

Telephone line for people in Newham to access services and information, as well as a telephone friend.

Social groups and events

1,322 sessions,
230 lunches

Fun social opportunities for the whole community to come together.

Older Persons' Forums

Over 1,000 members

A forum in each of our boroughs, chaired by an elected older person, that give people influence over the health and social care services that they use.

Digital Buddies

170 partnerships

Connecting people with a digital buddy to improve confidence in using technology and the internet.

Welfare Checks

2,527 calls

Follow up welfare calls and check-ins for all our residents who were worried about being forgotten as the Covid-19 pandemic wore on.

East End Friends

494 partnerships

Matching volunteers with older people living on their own for regular calls or visits at home.

Online Community Centre

51 participants

Online community hub that connects residents to our online activities and other resources.

Food Assistance

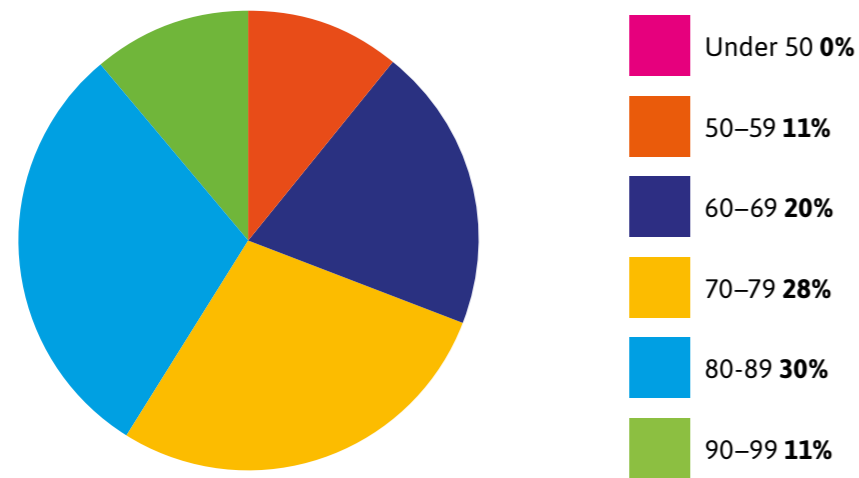
2,933 food packages

Assistance with food while national restrictions continued.

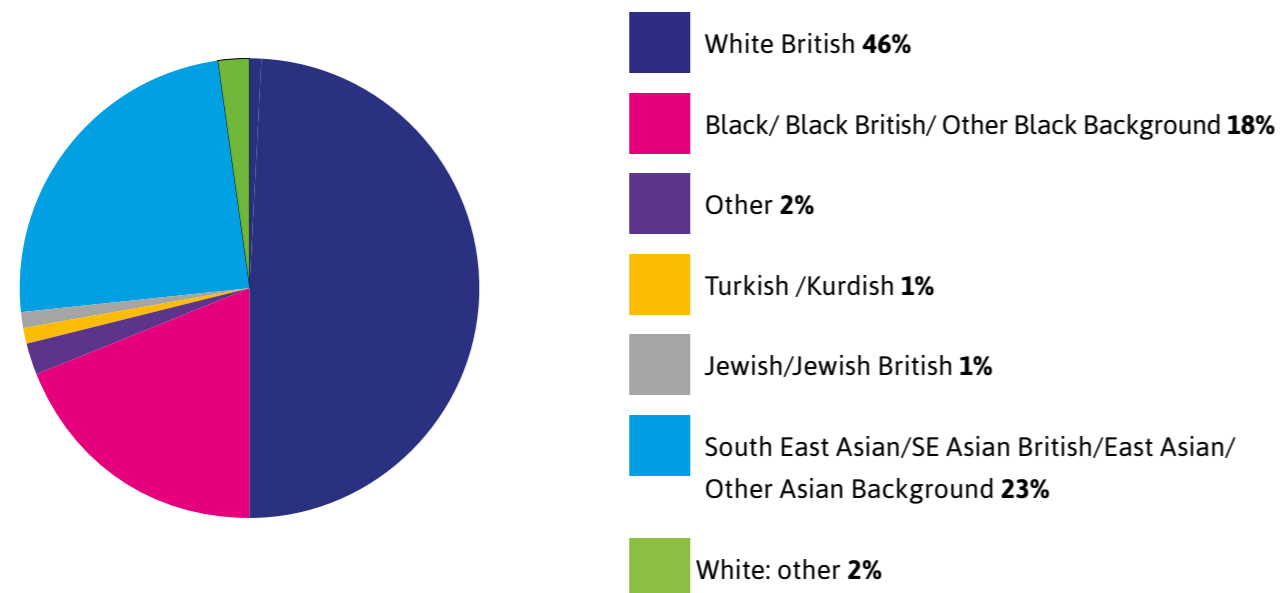
Our Data – residents across our boroughs with support packages

We have continued with our commitment to ensure our services are focussed on fairness and, together with our many partners across the boroughs, we continue to focus on reducing inequalities year on year.

Age range of AUKEL clients in 2021-2022



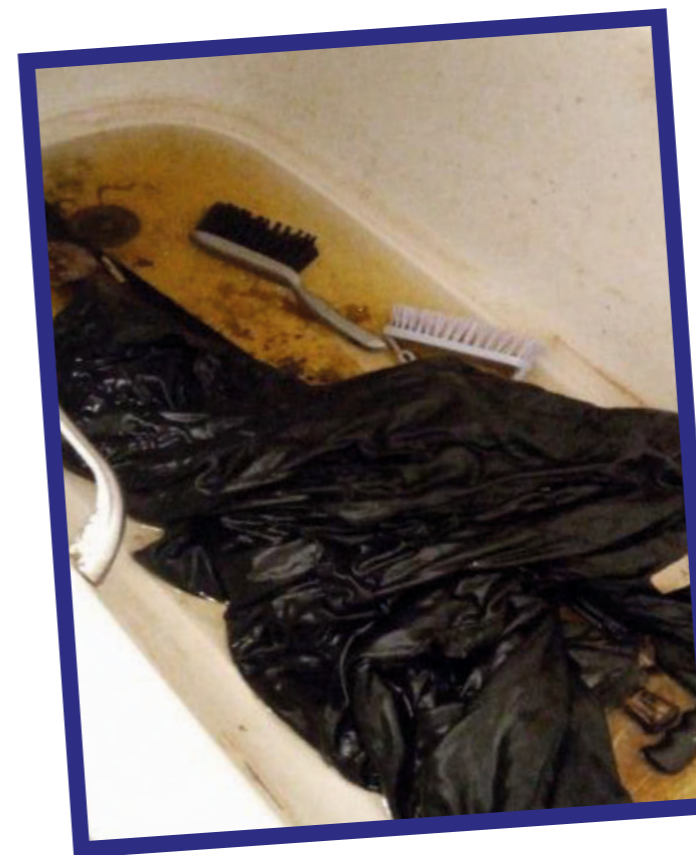
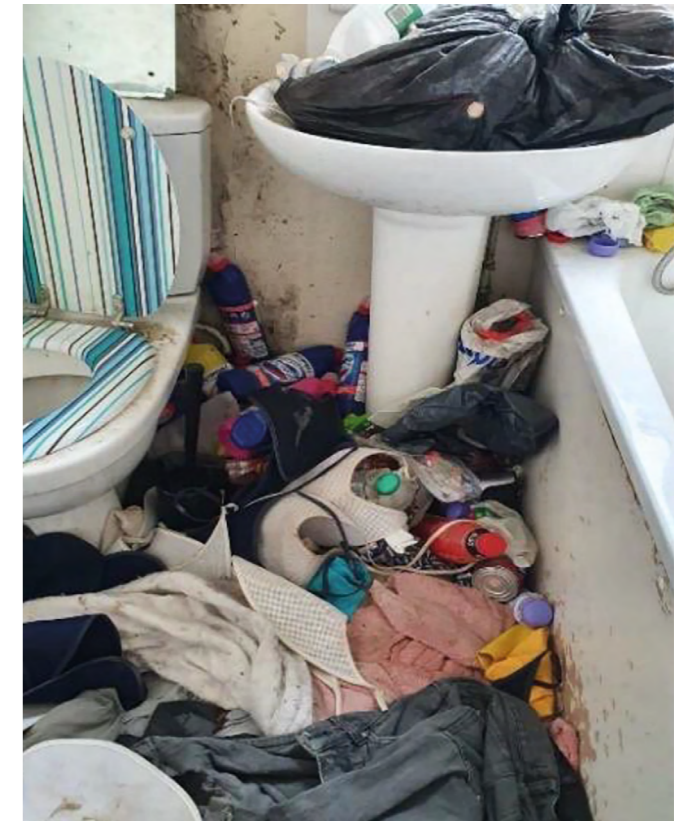
Ethnicity of AUKEL clients in 2021-2022



Safeguarding

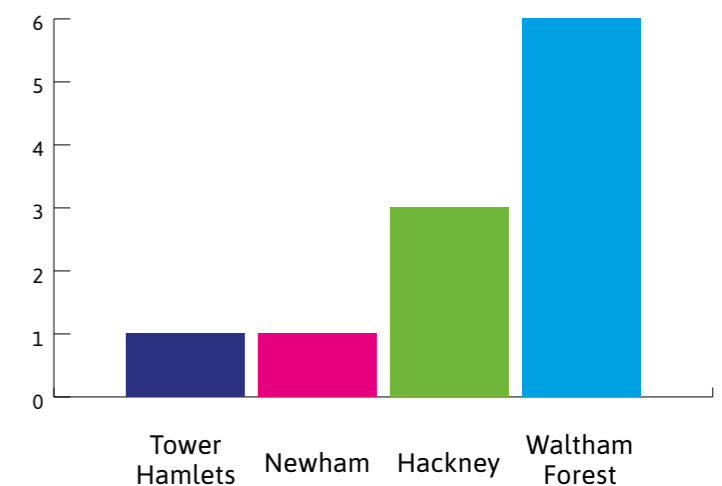
This year we are pleased to report a **50% reduction** in safeguarding concerns raised compared to the previous year. This may be a result of people seeing family and friends again, and having greater access to services. However the challenges faced by older people continue to be complex and varied. We remain vigilant and safeguarding continues to be a priority.

These images show two of the homes we visited of residents admitted to hospital. We worked with these residents to gradually clear, make safe and restore their homes so they could be discharged. Often residents are scared of asking for help fearing they will lose their homes.



11 concerns were raised through AUKEL staff working the front line. All of these concerns related to self-neglect. These included concerns raised relating to self-harm, abuse, and neglect and act of omission by a care agency. Seven of the 11 concerns related to male clients and most were in the 75-89 age group.

Safeguarding Concerns by Borough



Our funding

We would like to sincerely thank all our funding partners who have made it possible for us to increase our impact over the last year:

- Barts Health NHS Trust
- City and Hackney CCG
- City of London Corporation
- London Borough of Hackney
- London Borough of Havering
- London Borough of Newham
- London Borough of Tower Hamlets
- Tower Hamlets CCG
- Newham CCG
- Age UK
- City Bridge Trust
- Emmanuel Foundation
- French Huguenot Church of London Charitable Trust
- Human Made Machine
- London Catalyst
- National Lottery Charities Fund
- St Andrews Holborn
- Vodafone Ltd

Special thanks

A very big thank you to the **Town Hall Hotel in Bethnal Green** for donating their beautiful space.

A huge thank you to the best bingo caller in town, **Jay Blades MBE**.

A special thank you to our food partners who donated so much free food to us:

- City Harvest
- Fareshare
- The Felix project

Corporate volunteering

We would like to thank all the companies who helped us last year, by sharing skills, putting on events and finding us fabulous volunteers

- The Barbican
- Carter Bells Law
- The Co-Op
- Currys
- Inner Space
- Kew Gardens
- Queen Mary University
- The Reader Group
- RenaissanceRE
- Swiss RE
- Vodafone Ltd
- The Wallace Collection



Purpose and aim

AUKEL aims to improve the health and wellbeing of all older people and their carers in East London by providing practical and emotional support in their homes, in hospital and in the community.

Objectives

- To encourage choice, opportunity and independence for older people and to be there when help is most needed.
- To provide safe, friendly, and inclusive services.
- To ensure that older people are aware of and have access to the benefits to which they are entitled.
- To work in partnership and co-operation with other organisations and work toward a step change in attitudes, service planning and the delivery of all services for older people.
- To seek out and represent the stated needs and wishes of all older people and carers in East London and to work in partnership to ensure their voices are heard.
- To prevent social isolation and strive to combat loneliness.
- To adapt older people's environments to suit their changing needs.
- To champion volunteering and its benefits and reflect the diversity of our communities.
- To embrace new technologies and strategies to improve the delivery of our services and to expand opportunities for income generation.
- To value equality and diversity and to develop the skills and talents of our staff.
- To ensure all our activities maximise the organisation's resources.

Financial review

Overview

We are pleased with our end of year position. Our turnover was **£3m** and we made a **£196k** unrestricted surplus.

The Age UK East London group made an overall operating surplus in 2022 of **£140,591** (2021: £336,123). This operating surplus arose from an income of **£3,027,786** (2021: £2,567,438) and an expenditure of **£2,887,195** (2021: £2,231,315). Excluding the restricted element of the operating surplus, the unrestricted year end result was a surplus of **£196,183** (2021: £295,064), Total funds at 31st March 2021 are **£1,251,233** (2021: £1,110,642) of which **£1,161,147** were unrestricted (2021 £964,964).

Income

The charity received **97%** of its income for its charitable activities, the majority of which relates to local authority contracts, followed by hospital contracts, then grants, then sales income. **1.4%** of the charity income was received as donations. Overall income increased by **18%** for the charity in the year.

Expenditure

The charity's expenditure on charitable activities increased by **29%** in the year. **73%** of total expenditure relates to staff costs. Individual services accounted for **41%** of expenditure, with **59%** on community services.

Subsidiary entities

The subsidiary entities no longer have any ongoing charitable projects, as all activities have been transferred to Age UK East London as the parent. All assets and liabilities have been transferred to Age UK East London. The net assets at year end of the subsidiary entities were as follows:

- Age Concern Hackney £0
- Age Concern Newham £0
- Age Concern Tower Hamlets £0
- Age Concern Newham Trading Company Limited £0

Age Concern Hackney, Age Concern Newham and Age Concern Tower Hamlets subsidiaries were duly dissolved on 26th April 2022.

Fundraising

In the last financial year, we did not run any public facing fundraising campaign. We do not outsource or use professional fundraisers and we have received no complaints. We are a member of the Institute of Fundraising.

Reserves

The Trustees are responsible for ensuring that the Charity maintains an appropriate level of reserves to meet future risks and manage cash flow. The Trustees review reserves annually and decide an appropriate level of free reserves mandatory for the governance of the Charity.

In considering the funds to be retained by the charity, Trustees have been mindful of the fact that AUKEL has substantial fixed costs in terms of staff and premises, and a low diversity of income streams, together with low levels of guaranteed funding beyond one to three years. Additionally, AUKEL does not have a substantial asset base against which to borrow. These indications of higher financial risk have been borne in mind by the Trustees in setting AUKEL's reserves policy.

Reserves are defined by the Charity Commission as unrestricted funds expendable at the discretion of the Trustees in furtherance of the Charity's objects. If part of an unrestricted fund is earmarked for a particular project it may be designated as a separate fund, but the designation has an administrative purpose only, and does not legally restrict the Trustees' discretion to apply the fund.

The Trustees reserves policy has been agreed in accordance with the Charity Commission Guidance. The reserves are set to ensure that the charity is operating with sufficient unrestricted funds to avoid financial difficulties in 2023, and has been set to maintain a 3- month minimum operating future costs as unrestricted funds.

Our current budget is **£3.1m** which would mean we need to maintain **£770,000** as unrestricted funds. Our unrestricted amount as of 31st March 2022 is **£1,161,147** per SOFA so we are compliant with the policy. The fundraising opportunities during the pandemic allowed for a higher end of year reserve position. The board has recognised that these opportunities are not likely to be repeated and has designated £225,775 to support the organisation to increase its capacity as it grows to meet the increasing needs of the elderly population as we emerge from the pandemic. The remaining fund is prudently held to manage any additional unexpected risk and to replace any fixed assets should this be needed.

Future Plans

National pandemic restrictions continued until the end of July 2021. However a 'return to normal' is not straightforward for every older person. Many have lost loved ones, or felt their confidence, motivation and physical abilities decline as the pandemic wore on. Our future plans are focused on supporting older people to recover and rebuild their lives as we emerge from the pandemic. In the coming year we will therefore continue to strengthen our connections to the community, expand our capacity and reach, and ultimately become a more resilient organisation as we emerge from the pandemic.

Priorities

- **Listening** Continuing to drive our services and reach by listening and responding to our beneficiaries through our user forums and crucial one to one support.
- **Innovating** Supporting the health and social care system across East London and our stakeholder partners, to develop, innovate and embed effective models to support higher need with stretched resources.
- **Partnership** Making additional effort to develop partnerships with sister bodies and other organisations in the community.

- **Expanding** Building our capacity to support those older people suffering from the impact of poverty, loneliness and ill health especially those with dementia and cancer.

- **Building Resilience for the charity** Training, supporting and developing our staff team and volunteers. Deepening our wellbeing programme for staff and focussing on inclusivity and the continuation of our Race Equality at work programme.

- **Advocacy** Influencing and contributing to the work to reduce health inequalities across East London.

- **Equity** Continuing improvement in the equity of access to our own services and to the wider wellbeing services in East London.

Principal risks and uncertainties

The Trustee Board systematically reviews risks faced by the charity. An annual assessment is undertaken. Additionally, significant organisational risks are reviewed regularly throughout the year by the Finance Sub Committee, and regular reports are made to the Board as necessary. We have reviewed our Risk register and implemented a new process to manage them more effectively. A series of workshops has been scheduled to update the staff and the management to embed the new process.

Last year we grew our services by **33%** by winning a new contract from Tower Hamlets to provide Information and Advice. Data from the first year of delivery evidences a **75%** increase in demand against the baseline capacity our model has been based on. We have successfully negotiated additional resource from commissioners to ensure the safety of this service in the short term and continue our discussions on longer term sustainability alongside regular capacity review.

We recognise that there is a risk to staff wellbeing in these times, and in turn, to the productivity of the organisation. We are reviewing our wellbeing initiative to support our staff as we approach the cost of living crisis.

The other two risks for the group are overreliance on statutory funding and the sustainability of paid-for services. We are continuously looking to diversify our funding streams and review our operations to streamline our processes to mitigate these risks.

While our financial stability has improved by successful funding applications over the year, we expect an increased demand for our services and have ensured that all services are fully funded and performance is monitored. We will continue to increase and diversify our funding base.

There has been a change in the leadership and our services are expanding. We are increasingly working in partnership with various local community organisations. This has increased the risks around compliance. Also, we have increased the central functions of the organisation by recruiting additional staff to support the growth with increased staff and services.

Structure, governance, and management

Age UK East London (AUKEL) was created as a charity in November 2011 and established as a company in June 2011. The charities of Age Concern Hackney, Age Concern Newham and Age Concern Tower Hamlets are linked by a Uniting Direction via common trusteeship issued in December 2011.

We were accepted in September 2012 as a Brand Partner of Age UK, the national charity formed by a merger of Age Concern England and Help the Aged.

Governing Document

The Charity's operations are governed by its memorandum and articles of association (M&AA) dated 29 June 2011. The constituent charities adopted identical M&AA during December 2011.

Organisational structure

Age UK East London is the parent charity of three subsidiary charities, and a trading subsidiary (all dormant):

- **Age Concern Hackney**
- **Age Concern Newham**
- **Age Concern Tower Hamlets**
- **Age Concern Newham Trading Ltd**

All four entities share the same Board of Trustees. All staff are employed directly by AUKEL. There are no transactions in the subsidiaries to the parent charity. The three subsidiary charities were dissolved on 26 April 2022.

following will be reviewed by the whole Board: budget, spend, policy, marketing, safeguarding and new projects.

The Finance Sub Committee

Meetings are held regularly. The Treasurer, other trustees, the CEO and the Finance Director attend. All reports are submitted five days before the meeting. The meetings are minuted and the decisions are shared with all Trustees.

Our Financial Procedures Manual includes a scheme of delegation in relation to budgets, expenditure and other important financial processes and controls.

Chair and CEO meetings

Informal meetings are held between the Chair and CEO weekly. Decisions are circulated to the Board of Trustees by email should they be required.

The Board delegate day-to-day management of the charity, and take advice from the CEO and SMT:

CEO

Jane Caldwell – *To June 2022*

Andrea Kelmanson – *From June 2022*

Director of Care and Services Development/Safeguarding Lead

Deborah Hayes

Director of Services

Larissa Howells

Director of Finance and Operations

Geetha Umaasuthan

Public Benefit

The Board have due regard for the Charity Commission's guidance on Public Benefit, taking it into account in all relevant decision-making. The report above describes how the Board have carried out the charity's purposes for the public benefit this year.

Brand Partnerships

Age UK East London is a brand partner of Age UK. The Brand Partner Agreement allows AUKEL to use the brand and to apply for funding from Age UK and for support. AUKEL is therefore restricted to carry out the work of the charity within the three boroughs of Hackney, Newham and Tower Hamlets. AUKEL can work in other areas with the consent of the respective Age UK brand partner, and does not have to discuss with Age UK the work that it delivers or its strategic plan.

Appointment of trustees

The Board of Trustees is a skills-based Board, with expertise in all areas that are essential for the breadth of the work of AUKEL. The Chair and CEO regularly review the succession planning on the Board, with the term ends of individual Trustees in mind. New Trustees are advertised through 'Reach', a reputable on-line agency for the voluntary sector, through LinkedIn, and through networks such as The East London Business Alliance and through advertisement on the AUKEL website.

Stage 1 The Chair will review all applications and have an informal call or meeting with the candidate.

Stage 2 The Chair and CEO will meet the candidate.

Stage 3 References will be taken up.

Stage 4 The candidate will be invited to attend a Board meeting as an observer.

Stage 5 The Trustees will be asked to agree as a majority on the appointment.

Stage 6 The candidate will be proposed and seconded by members of the Board at a Board Meeting and the candidate voted for.

We continue to review and improve the trustee recruitment process and update the relevant policies.

Trustee induction and training

During the recruitment process, new Trustees are briefed by the Chair and CEO, including a discussion of their responsibilities and legal obligations. After the recruitment is completed, newly appointed Trustees are invited to meet with each Director and Team Leader and also to visit one of the hospitals where we provide Home and Settle services.

Decision Making

The Board of Trustees

Full Board Meetings are held regularly; bi-monthly up to December 2021 and then quarterly. They are attended by all available Trustees, the Chief Executive Officer and Senior Directors. The meetings are minuted by an independent recorder. All reports and papers are submitted at least three days before the meeting. The Board receives reports from all the departments and has an opportunity to ask questions. The Board receives a report from the CEO and has an opportunity to ask questions. Decisions are minuted and taken by a vote of the whole Board. Decisions on the

As part of their induction and training new and potential trustees are provided with documents including the charity's memorandum and articles, the Charity Commission guidance The Essential Trustee and the Guide to Good Governance. Training sessions on specific areas of interest are provided to trustees by the charity's professional advisers, most recently on Conflicts of Interest, Data Security & Protection and sessions from the Trustee Exchange. Trustees are provided with opportunities for more in-depth training and guidance from the NCVO and from the national Age UK network, most recently on challenges to older people from winter cold 2022/23. They are also provided with the Staff Handbook, containing the main operating policies of the Charity.

Related parties and relationships with other organisations

As noted above Age UK East London (AUKEL) acts as parent charity to the dormant subsidiary charities of Age Concern Hackney, Age Concern Newham and Age Concern Tower Hamlets, which were dissolved on 26 April 2022. Additionally Age Concern Newham Trading Ltd is a dormant subsidiary, whose cash balance has been consolidated into the group.

AUKEL is a Brand Partner of Age UK, the national charity formed by a merger of Age Concern England and Help the Aged.

Remuneration policy for key management personnel

The Board of Trustees agree the remuneration of the Chief Executive Officer.

The Chair of the Trustees makes a recommendation to the board on the overall level of pay for the CEO on an annual basis. Remuneration for other members of the Senior Management Team is delegated to the CEO within the policy parameters set by the Board.

The Board and the Charity use three principles to ensure pay is proportionate and fair: comparisons within the organisation; comparisons within the sector; and comparisons with organisations of similar size and complexity working in similar environments. Regular assessments of sector pay are completed using openly sourced pay data and salary surveys. Age UK East London aims to pay at the median point of these assessments. The ratio between the highest paid employee and the lowest paid employee is also taken into account.

Annual appraisals are completed. For the CEO, this is completed by the Chair and for other Directors by the CEO. Whilst Age UK East London does not operate performance related pay, performance is used as a guide to where remuneration is set in line with the salary assessments.

Statement of responsibilities of the trustees

The trustees (who are also directors of charitable company for the purposes of company law) are responsible for preparing the trustees' annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for

taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Members of the charity guarantee to contribute an amount not exceeding £1 to the assets of the charity in the event of winding up. The total number of such guarantees at 31 March 2022 was 9 (2019: 9). The trustees are members of the charity, but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

Statement as to disclosure to our auditors In so far as the trustees are aware:

- There is no relevant audit information of which the charitable company's auditors are unaware; and
- The trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The report of the Trustees has been prepared in accordance with the special provisions relating to companies' regime within part 15 of The Companies Act 2016.

The trustees' annual report has been approved by the trustees on 24 November 2021 and signed on their behalf by:



Glyn Kyle MBE
Trustee (Chair)

Independent Auditor's report to the members of Age UK East London

Opinion

We have audited the financial statements of Age UK East London for the year ended 31 March 2021 which comprise the Trustees' Annual Report, Statement of Financial Activities, Balance Sheet, Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of the charitable company's net movement in funds, including the income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant

to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Trustees' Annual Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the

other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements, or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard. Opinions on other matters prescribed by the Companies Act 2006.

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Annual Report (which includes the directors' report prepared for the purposes of company law) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the Trustees' Annual Report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Annual Report (which incorporates the directors' report). We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the charitable company; or
- the charitable company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the Trustees' Annual Report and from the requirement to prepare a strategic report.

Responsibilities of trustees for the financial statements

As explained more fully in the trustees' responsibilities statement set out on pages 16 and 17, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of noncompliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Based on our understanding of the charitable company and the environment in which it operates, we identified that the principal risks of non-compliance with laws and regulations related to compliance with the regulatory requirements of the Charity Commission, employment law and health and safety regulations, and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Companies Act 2006, the Charities Act 2011, and payroll taxes.

We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls) and determined that the principal risks were related to recognition. Audit procedures performed by the engagement team included:

- Inspecting correspondence with regulators and tax authorities;
- Discussions with management including consideration of known or suspected instances of non-compliance with laws and regulation and fraud;
- Evaluating management's controls designed to prevent and detect irregularities;
- Identifying and testing journals, in particular journal entries posted with unusual account combinations, postings by unusual users or with unusual descriptions; and
- Challenging assumptions and judgements made by management in their critical accounting estimates.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk auditors responsibilities. This description forms part of our auditor's report.

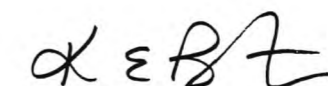
Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditor's report and for no other purpose.

To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members, as a body, for our audit work, for this report, or for the opinions we have formed.

Kathryn Burton

(Senior statutory auditor) for and on behalf of Haysmacintyre LLP, Statutory Auditor, 10 Queen Street Place London EC4R 1AG Date: 28 September 2022



Statement of financial activities

(incorporating an income and expenditure account)

For the year ended 31st March 2022

	Note	Unrestricted £	Restricted £	2022 Total £	2021 Total £
Income from:					
Donations and legacies	3	43,435	-	43,435	38,066
Charitable activities:	4				
– Individual Services		1,003,993	91,983	1,095,976	1,260,769
– Community Services		1,327,060	530,472	1,857,532	1,200,950
Investment income		24	-	24	37
Other income		30,819	-	30,819	67,616
Total income		2,405,331	622,455	3,027,786	2,567,438
Expenditure on:					
Charitable activities:	5				
– Individual Services		1,091,134	80,382	1,171,516	1,262,125
– Community Services		1,118,014	597,665	1,715,679	969,190
Total expenditure		2,209,148	678,047	2,887,195	2,231,315
Net income for the year	6	196,183	(55,592)	140,591	336,123
Transfers between funds		-	-	-	-
Net movement in funds		196,183	(55,592)	140,591	336,123
Reconciliation of funds:					
Total funds brought forward		964,964	145,678	1,110,642	774,519
Total funds carried forward		1,161,147	90,086	1,251,233	1,110,642

All of the above results are derived from continuing activities.

There were no other recognised gains or losses other than those stated above.

The attached notes form part of these financial statements.

Balance sheet

As at 31st March 2022

	Note	2022 £	2022 £	2021 £	2021 £
Fixed assets:					
Tangible assets	9		33,311		81,065
Investment in shares of subsidiary undertaking			2		2
			33,313		81,067
Current assets:					
Debtors	11	522,427		305,941	
Cash at bank and in hand		1,186,095		972,074	
		1,708,522		1,278,015	
Liabilities:					
Creditors: amounts falling due within one year	12	490,602		239,047	
Net current assets			1,217,920		1,038,968
Total assets less current liabilities			1,251,233		1,120,035
Creditors: amounts falling due after one year	13		-		9,393
Total net assets			1,251,233		1,110,642
Funds					
Restricted funds	15		90,086		145,678
Unrestricted funds:					
– Designated funds		225,775		602,432	
– General funds		935,372		362,532	
Total unrestricted funds			1,161,147		964,964
Total funds			1,251,233		1,110,642

The financial statements have been approved and authorised for issue by the trustees on 28th September 2022 and signed on their behalf by:


Julia Cassimo, Trustee


Glyn Kyle, Trustee

The attached notes form part of the financial statements.

Company registration no. 07687015

Age UK East London / Trustees' Annual Report for the year ended 31st March 2022

Statement of Cash Flows

For the year ended 31st March 2022

Note	2022 £	2022 £	2021 £	2021 £
Net cash provided by operating activities	17	242,711		352,949
Cash flows from investing activities:				
– Interest from investments	24		37	
– Purchase of fixed assets	(28,714)		(60,082)	
Cash (used in) investing activities		(28,690)		(60,045)
Change in cash and cash equivalents in the year		214,021		292,904
Cash and cash equivalents at the beginning of the year		972,074		679,170
Cash and cash equivalents at the end of the year		1,186,095		972,074

Analysis of net debt

	At 1 April 2021 £	Cash flow £	At 31 March 2022 £
Cash at bank and in hand	972,074	214,021	1,186,095
Total	972,074	214,021	1,186,095

Notes to the financial statements

For the year ended 31st March 2021

1 Accounting policies

General information:

Company number: 07687015

Charity number: 1144535

Registered in England and Wales

Registered Office: 82 Russia Lane, London E2 9LU

Limited by Guarantee

a) Basis of preparation

The financial statements have been prepared in accordance with the Companies Act 2006 and the Statement of Recommended Practice for Charities (SORP 2015) Second Edition, effective 1 January 2019.

The charitable company meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

b) Going concern

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern. Key judgements that the charitable company has made which have a significant effect on the accounts include the confirmation of the going concern status of the subsidiary charities and company. The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next reporting period. We have generated additional funding during the period of the pandemic however all-new operational activities are fully funded and do not affect the going concern of the charity. In reaching our conclusion, the trustees have reviewed budgets and cash flows covering 12 months from the date of sign off.

c) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the income have been met, it is probable that the income will be received and that the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and

is not deferred. Income received in advance for the provision of specified service is deferred until the criteria for income recognition are met.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

d) Donations of gifts, services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item or received the service, any conditions associated with the donation have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), volunteer time is not recognised so refer to the trustees' annual report for more information about their contribution.

On receipt, donated gifts, professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

The charity receives the head office premises on Russia Lane as a gift in kind, but is unable to value this reliably.

e) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

f) Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity. Designated funds are unrestricted

Notes to the financial statements

For the year ended 31st March 2021

funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g) Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Costs of raising funds comprise of trading costs and the costs incurred by the charitable company in inducing third parties to make voluntary contributions to it, as well as the cost of any activities with a fundraising purpose.
- Expenditure on charitable activities includes the costs of delivering services, exhibitions and other educational activities undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading. Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h) Allocation of support costs

Support costs are those departmental functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, and payroll costs. Support and governance costs have been allocated between Individual and Community services. The bases on which support costs have been allocated are set out in note 5.

i) Operating leases

Rental charges are charged on a straight line basis over the term of the lease.

j) Tangible fixed assets

Items of equipment are capitalised where the purchase price exceeds £1,000. Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Leasehold property	straight line over the lease period	on cost
Furniture and office equipment	25%	on cost
Computer equipment	33.33%	on cost
Building Improvements	25%	on cost
Motor Vehicles	33.33%	on cost

k) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

l) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

m) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

n) Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value.

o) Pensions

The company operates a defined contribution pension scheme on behalf of its employees. Contributions are charged to the Statement of Financial Activities in the period in which they are payable.

p) Critical accounting judgements and estimates and key sources of estimation uncertainty

In the application of these accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying value of assets and liabilities that are not readily apparent from other sources.

Notes to the financial statements

For the year ended 31st March 2021

Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. Although these estimates are based on management's best knowledge of the amount, events or actions, actual results may ultimately differ from those estimates. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects current and future periods. The trustees consider the following items to be areas subject to estimation and judgement:

Depreciation:

The useful economic lives of tangible fixed assets are based on management's judgement and experience. When management identifies that actual useful economic lives differ materially

from the estimates used to calculate depreciation, that charge is adjusted retrospectively. Although tangible fixed assets are significant, variances between actual and estimated useful economic lives will not have a material impact on the operating results. Historically, no changes have been required.

Legacies:

Accruing for income derived from legacies where complicated issues surrounding the measurement of the group's entitlement to income existed at the year-end. There have been no legacy recognition or measurement requirements this year.

In the view of the Trustees, no assumptions concerning the future or estimation uncertainty affecting assets or liabilities at the balance sheet date are likely to result in a material adjustment to their carrying amounts in the next financial year.



Notes to the financial statements

For the year ended 31st March 2022

2. Detailed comparatives for the statement of financial activities

	2021 Unrestricted £	2021 Restricted £	2021 Total £
Income from:			
Donations and legacies	38,066	-	38,066
Charitable activities:			
- Individual Services	1,084,629	176,140	1,260,769
- Community Services	590,051	610,899	1,200,950
Investment income	37	-	37
Other income	67,616	-	67,616
Total income	1,780,399	787,039	2,567,438
Charitable activities:			
- Individual Services	1,098,153	163,972	1,262,125
- Community Services	396,702	572,488	969,190
Other	-	-	-
Total expenditure	1,494,855	736,460	2,231,315
Net income for the year	285,544	50,579	336,123
Transfers between funds	9,520	(9,520)	-
Net movement in funds	295,064	41,059	336,123
Total funds brought forward	669,900	104,619	774,519
Total funds carried forward	964,963	145,678	1,110,642

Notes to the financial statements

For the year ended 31st March 2022

3. Income from donations and legacies

Current year	Unrestricted £	Restricted £	2021 Total £	2020 Total £
Donations	43,435	-	43,435	38,066
Gift in kind	-	-	-	-
Legacies	-	-	-	-
	43,435	-	43,435	38,066

Prior year	Unrestricted £	Restricted £	2020 Total £	2019 Total £
Donations	38,066	-	38,066	10,008
Gift in kind	-	-	-	10,008
Legacies	-	-	-	-
	38,066	-	38,066	10,008

Notes to the financial statements

For the year ended 31st March 2022

4 Income from charitable activities

Individual Services			2022	2021
	Unrestricted £	Restricted £	Total £	Total £
City & Hackney Homerton Home & Settle	299,309	625	299,934	233,762
Newham Home & Settle	111,137	16,373	127,510	110,371
Whipps Cross Home & Settle	153,023	625	153,648	300,008
Royal London Take Home and Settle	137,500	1,029	138,529	114,000
Mc Millan Cancer pathways	51,267	-	51,267	-
Food grants	-	28,000	28,000	57,227
Covid 19 funds	-	1,143	1,143	47,746
Vehicle grants	-	-	-	28,500
LBTH				
- Carers Relief Service	-	-	-	12,627
- Carers' Flexi Break	-	-	-	3,552
- Home Help	33,086	-	33,086	20,089
- Personal Budgets Home Help	-	-	-	1,990
- Handy Person's Service	36,227	7,718	43,945	78,329
- Emergency Carer respite Service	-	-	-	914
- Last years of life	91,500	-	91,500	91,500
London Borough of Waltham Forest – Home help	-	-	-	4,424
LB Havering, Havering at Home Service/Handyperson	90,945	-	90,945	101,043
Newham Handyperson Service	-	-	-	12,020
E.ON Handyperson	-	18,990	18,990	10,260
Energy Redress	-	17,480	17,480	32,407
Total for Individual Services	1,084,629	91,983	1,095,976	1,260,768

Notes to the financial statements

For the year ended 31st March 2022

4 Income from charitable activities (cont.)

Community Services			2022	2021
	Unrestricted £	Restricted £	Total £	Total £
Toynbee Hall – Link Age Plus	137,416	-	137,416	137,027
Century Court	45,519	7,599	53,117	45,150
Sparko	-	-	-	2,015
Digital Programme	40,000	63,716	103,716	151,909
City Connections	200,000	16,415	216,415	214,000
Empower Project	-	23,294	23,294	8,383
LBTH Caxton	3,955	106,055	110,010	107,328
Mental Health Connector	30,900	-	30,900	20,601
City & Hackney ORPG	29,824	4,700	34,524	44,854
Newham ORPG	23,081	-	23,081	23,000
Tower Hamlets ORPG	60,875	-	60,875	56,000
Connect Hackney	199,726	-	199,726	-
LBTH Befriending Service	-	71,640	71,640	9,333
LB Hackney	13,488	-	13,488	146,418
Hackney Information & Advice	200	129,250	129,450	31,647
RBS project Newham information & advise	-	36,500	36,500	87,897
LHTH Information & Advise	542,076	39,000	581,076	87,551
E.ON Benefits check	-	32,302	32,302	27,838
Total for Community Services	1,327,060	530,472	1,857,532	1,200,950
Total income from charitable activities	2,331,053	622,454	2,953,507	2,461,719

Community services: Digital Programme grants include the following funds: £7,000 from French Huguenot Church of London Charitable Trust and £12,000 from Vodafone Limited/Age UK for Vodafone Digital Champions Programme. Caxton Hall grants include £9,685 from National Lottery Charities Fund Awards for All. City Connections grants include £10,000 from St Andrews Holborn. Information & Advice grants include £9,000 from City Bridge Trust, the funding arm of the City of London Corporation's charity, Bridge House Estates (1035628).

Notes to the financial statements

For the year ended 31st March 2022

4 Income from charitable activities (cont. – prior year comparatives)

Individual Services			2021	2020
	Unrestricted £	Restricted £	Total £	Total £
City & Hackney Homerton Home & Settle	233,762	-	233,762	161,353
Newham Home & Settle	110,371	-	110,371	111,345
Whipps Cross Home & Settle	300,008	-	300,008	-
Food grants	-	57,227	57,227	-
Covid 19 funds	-	47,746	47,746	-
Energy Redress	-	32,407	32,407	-
Vehicle grants	-	28,500	28,500	-
LBTH				
- Carers Relief Service	12,627	-	12,627	36,490
- Carers' Flexi Break	3,552	-	3,552	-
- Home Help	20,089	-	20,089	22,592
- Personal Budgets Home Help	1,990	-	1,990	24,370
- Handy Person's Service	78,329	-	78,329	73,281
- Emergency Carer respite Service	914	-	914	-
- Last years of life	91,500	-	91,500	91,500
London Borough of Waltham Forest – Home help	4,424	-	4,424	17,578
Paid for Handyperson	-	-	-	65,794
E.ON Handyperson	-	10,260	10,260	3,600
Newham Handyperson Service	12,020	-	12,020	-
LB Havering, Havering at Home Service/Handyperson	101,043	-	101,043	90,257
Royal London Take Home and Settle	114,000	-	114,000	115,423
Total for Individual Services	1,084,629	176,140	1,260,769	813,583

Notes to the financial statements

For the year ended 31st March 2022

4 Income from charitable activities (cont. – prior year comparatives)

Community Services			2020	2019
	Unrestricted £	Restricted £	Total £	Total £
Toynbee Hall – Link Age Plus	137,027	-	137,027	138,499
Century Court	45,150	-	45,150	47,301
Sparko	-	2,015	2,015	-
Digital Programme	1,000	150,909	151,909	-
City Connections	200,000	14,000	214,000	201,270
Empower Project	-	8,383	8,383	-
LBTH Caxton	243	107,085	107,328	98,706
Mental Health Connector	20,601	-	20,601	-
City & Hackney ORPG	27,700	17,154	44,854	47,700
Newham ORPG	23,000	-	23,000	20,000
Tower Hamlets ORPG	56,000	-	56,000	56,000
Connect Hackney	-	-	-	21,250
LB Hackney	9,333	-	9,333	4,647
Hackney Information & Advice	2,100	144,318	146,418	127,192
RBS project Newham information & advise	-	31,647	31,647	64,102
LHTH Information & Advise	67,897	20,000	87,897	127,721
LBTH Befriending Service	-	87,551	87,551	49,502
E.ON Benefits check	-	27,838	27,838	17,980
Total for Community Services	590,051	610,899	1,200,950	1,021,870
Total income from charitable activities	1,674,680	787,039	2,461,719	1,835,453

Notes to the financial statements

For the year ended 31st March 2022

5 Analysis of expenditure

	Basis of allocation	Charitable activities				Total	Total
		Individual Services	Community Services	Support costs	Governance costs	2022	2021
		£	£	£	£	£	
Staff costs	Direct	763,953	915,171	436,050	2,115,174	1,782,693	
Activities and events	Direct	57,232	91,918		149,150	97,426	
Consultants and professional fees	Direct	18,497	311,072	38,969	368,538	91,602	
Volunteers costs	Direct	-	-		-	-	
Premises	Space			83,247	83,247	86,039	
General office costs	Staff time			20,917	20,917	23,842	
Communication and computers	Usage			57,711	57,711	78,788	
Other support costs	Usage			67,730	67,730	55,432	
Audit	Direct				15,675	12,035	
Governance and trustees	Staff time				9,053	3,458	
		839,682	1,318,161	704,624	24,728	2,887,195	2,231,315
Support costs		320,583	384,040	(704,624)	-	-	
Governance costs		11,251	13,478	(24,728)	0	0	
Total expenditure	2022	1,171,516	1,715,679	-	-	2,887,195	2,231,315
Total expenditure	2021	1,262,125	969,190	-	-	2,231,316	

Of the total expenditure, **£2,209,147** was unrestricted (prior year: **£1,494,855**) and **£678,047** was restricted (prior year: **£736,460**).

Notes to the financial statements

For the year ended 31st March 2022

5 Analysis of expenditure (- prior year comparatives)

	Basis of allocation	Charitable activities				Total	Total
		Individual Services	Community Services	Support costs	Governance costs	2020	2019
		£	£	£	£	£	
Staff costs	Direct	777,096	576,130	429,467	1,782,693	1,472,763	
Activities and events	Direct	74,882	22,544		97,426	81,865	
Consultants and professional fees	Direct	5,946	60,128	25,528	91,602	11,791	
Volunteers costs	Direct	-	-		-	2,273	
Premises	Space			86,039	86,039	92,976	
General office costs	Staff time			23,842	23,842	67,399	
Communication and computers	Usage			78,788	78,788	63,599	
Other support costs	Usage			55,432	55,432	48,943	
Audit	Direct				12,035	11,435	
Governance and trustees	Staff time				3,458	5,417	
		857,924	658,802	699,096	15,493	2,231,315	1,858,461
Support costs		395,438	303,658	(699,096)	-	-	
Governance costs		8,763	6,730	(15,493)	-	-	
Total expenditure	2021	1,262,125	969,190	-	-	2,231,315	1,858,461
Total expenditure	2020	1,269,544	588,917	-	-	1,858,461	

Of the total expenditure, **£1,494,855** was unrestricted (prior year: **£1,649,504**) and **£736,460** was restricted (prior year: **£208,957**).

Notes to the financial statements

For the year ended 31st March 2022

6 Net income / (expenditure) for the year

This is stated after charging / (crediting)	2022 £	2021 £
Operating lease rentals:		
– Property	52,467	56,653
– Other equipment	6,178	8,916
Finance lease interest		
Depreciation	62,666	54,603
Auditor's remuneration:		
– Audit fees – excluding VAT	11,600	10,600
	132,911	130,772

7 Analysis of staff costs, trustee remuneration and expenses, and the cost of key management personnel

Group staff costs were as follows:	2022 £	2021 £
Salaries and wages	1,793,906	1,518,488
Social security costs	157,369	128,591
Pension cost – defined contribution	91,879	40,559
Temporary staff cost	27,087	-
Redundancy and termination costs	25,962	3,118
Other employee support costs	18,970	91,937
	2,115,173	1,782,693

One employee on the payroll received remuneration in excess of £60,000 per year.

	2022 No.	2021 No.
£70,000 – £79,999	1	1

Key management personnel - payroll costs were **£302,298** in 2021-22, and **£234,249** in 2020-21. No remuneration paid to trustees during the year. (2020: Nil)

Staff numbers

The average number of employees (head count based on number of staff employed) during the year was as follows:

	2022 No.	2021 No.
Charitable activities	66	62
Support	8	7
	74	69

Notes to the financial statements

For the year ended 31st March 2022

8 Taxation

The charitable company is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

9 Tangible fixed assets

	Motor Vehicles £	Office equipment £	Computer equipment £	Leasehold property £	Total £
Cost					
At the start of the year	48,997	83,050	23,274	280,518	435,839
Additions in year	17,352	-	11,362	-	28,714
Disposals in year	(20,703)	-	-	(278,090)	(298,793)
At the end of the year	45,646	83,050	34,636	2,428	165,760
Depreciation					
At the start of the year	16,332	66,257	15,883	256,302	354,774
Charge for the year	15,215	16,793	7,482	23,176	62,666
Eliminated on disposal	(6,901)	-	-	(278,090)	(284,991)
At the end of the year	24,646	83,050	23,365	1,388	132,449
Net book value at the end of the year	21,000	-	11,271	1,040	33,311
At the start of the year	32,665	16,793	7,391	24,216	81,065

All of the above assets are used for charitable purposes.

Within office equipment is our telephone system which is held under finance lease from February 2018.

Current year

At year end the net book value of the telephone system is £1 after accumulated depreciation of **£66,257** plus depreciation charged in the year of **£16,794**.

Prior year

At year end the net book value of the telephone system is **£16,541** after accumulated depreciation of **£44,989** plus depreciation charged in the year of **£20,510**.

All of the above assets are used for charitable purposes.

Notes to the financial statements

For the year ended 31st March 2022

10 Subsidiary Companies (dormant)

The following are subsidiary entities of the charity but were all dormant in the current and the prior years. On this basis group accounts have not been prepared.

Age Concern Hackney

A summary of the trading results for the year ended 31 March 2021 is set out below. Financial statements of the subsidiary are filed with the Registrar of Companies England and Wales, Company No. 03346199, registered office 22 Dalston Lane, London E8 3A2.

Age Concern Tower Hamlets

A summary of the trading results for the year ended 31 March 2022 is set out below. Financial statements of the subsidiary are filed with the Registrar of Companies, Company No. 03157634, registered office 82 Russia Lane, London, E2 9LU.

Age Concern Newham

A summary of the trading results for the year ended 31 March 2022 is set out below. Financial statements of the subsidiary are filed with the Registrar of Companies, Company No. 2467663, registered office 655 Barking Road, London E13 9EX.

Age Concern Newham Trading Ltd

This is a subsidiary of Age Concern Newham and was dormant for the year. Registered as a company in England and Wales: 02911949. Registered address 655 Barking Road, London E13 9EX.

2022 Results and Balance sheet	Age Concern Hackney 2022 £	Age Concern Tower Hamlets 2022 £	Age Concern Newham 2022 £	Age Concern Newham Trading Ltd 2022 £
Statement of Financial Activities				
Income	-	-	-	-
Expenditure	-	-	-	-
Net (expenditure) / income	-	-	-	-
Balance Sheet				
Fixed assets	-	-	-	-
Current assets	-	-	-	2
Current liabilities	-	-	-	-
Net assets / Total funds	-	-	-	2

Notes to the financial statements

For the year ended 31st March 2022

10 Subsidiary Companies (cont.)

2020 Results and Balance sheet	Age Concern Hackney 2021 £	Age Concern Tower Hamlets 2021 £	Age Concern Newham 2021 £	Age Concern Newham Trading Ltd 2021 £
Statement of Financial Activities				
Income	-	-	-	-
Expenditure	-	-	-	-
Net (expenditure) / income	-	-	-	-
Balance Sheet				
Current assets	-	-	-	2
Current liabilities	-	-	-	-
Net assets / Total funds	-	-	-	2

Age Concern Newham, Age Concern Hackney and Age Concern Tower Hamlets, having been dormant for the past 6 years, were dissolved on 26 April 2022.

11 Debtors

	2022 £	2021 £
Trade debtors	434,473	238,237
Other debtors	1,877	1,419
Prepayments	22,230	15,025
Accrued income	63,847	51,260
	522,427	305,941

Notes to the financial statements

For the year ended 31st March 2022

12 Creditors: amounts falling due within one year

	2022 £	2020 £
Trade creditors	68,947	23,589
Taxation and social security	52,920	34,470
Other creditors	41,602	9,065
Equipment lease	12,437	17,054
Accruals	190,846	133,368
Deferred income (see below)	123,850	21,501
	490,602	239,047

Deferred income	2022 £	2021 £
Balance at the beginning of the year	21,501	23,162
Amount released to income in the year	(21,501)	(23,162)
Amount deferred in the year	123,850	21,501
Balance at the end of the year	123,850	21,501

Deferred income: income received by the charity in relation to the next financial year.

13 Creditors: amounts falling due after one year

	2022 £	2021 £
Obligation under finance leases	-	9,393
	-	9,393

The charity holds a telephone system under finance lease from February 2018.

This is a 5 year lease. The total value of minimum lease rentals payable over the life of the lease is **£82,040**.

14 Pension scheme

Pension costs represent contributions paid to a defined contribution scheme as detailed in note 1. The charity does not have any additional pension commitments

Notes to the financial statements

For the year ended 31st March 2022

15 Analysis of net assets between funds

Current Year	General unrestricted £	Designated £	Restricted £	2022 Total funds £	2021 Total funds £
Tangible fixed assets	33,311	-	-	33,311	81,065
Net current assets	2	-	-	2	2
Long term liabilities	902,059	225,775	90,086	1,217,920	1,020,182
Defined benefit pension asset / (liability)	-	-	-	-	9,393
Net assets at the end of the year	935,372	225,775	90,086	1,251,233	1,110,642

Prior Year	General unrestricted £	Designated £	Restricted £	2021 Total funds £	2020 Total funds £
Tangible fixed assets	81,067	-	-	81,067	81,831
Net current assets	272,072	602,432	145,678	1,020,182	666,241
Long term liabilities	9,393	-	-	9,393	26,447
Net assets at the end of the year	362,532	602,432	145,678	1,110,642	774,519

Notes to the financial statements

For the year ended 31st March 2022

16 Movements in funds

2022	At the start of the year £	Income £	Expenditure £	Gains & Transfers £	At the end of the year £
Individual Services:					
- City & Hackney Homerton Home & Settle	-	625	625	-	-
- Newham Home & Settle	-	16,373	16,373	-	-
- Whipps Cross Home & Settle	-	625	625	-	-
- LBTH Handy Person's Service	-	1,029	1,029	-	-
- Royal London Take Home and Settle	-	7,718	7,718	-	-
- Food grants	-	28,000	4,231	-	23,769
- Covid 19 funds	-	1,143	1,143	-	-
- Van funds	12,168	-	12,168	-	-
- Energy Redress	-	18,990	18,990	-	-
- EON Handy person service	-	-	-	-	-
	12,168	74,503	62,902	-	23,769
Community Services:					
- Century Court	-	7,599	7,599	-	-
- Digital Programme	41,595	63,716	105,311	-	-
- City Connections	-	16,415	16,415	-	-
- Empower Project	2,697	23,294	25,991	-	-
- LBTH Caxton	29,964	106,055	102,793	-	33,226
- City & Hackney ORPG	-	4,700	4,700	-	-
- LBTH Befriending Service	-	71,640	71,640	-	-
- Hackney Information & Advice	-	129,250	129,250	-	-
- Newham information & advice	59,254	36,500	62,663	-	33,091
- LHTH Information & Advice	-	39,000	39,000	-	-
- E.ON Benefits check	-	32,302	32,302	-	-
	133,510	530,472	597,665	-	66,317

Notes to the financial statements

For the year ended 31st March 2022

16 Movements in funds (cont.)

2022	At the start of the year £	Income £	Expenditure £	Gains & Transfers £	At the end of the year £
Total restricted funds	145,678	604,975	660,567	-	90,086
Unrestricted funds – Designated funds:					
- Cost of closure	392,432	-	-	(392,432)	-
- Newham Befriending	-	-	-	40,000	40,000
- Digital Programme	-	-	-	30,775	30,775
- Development	105,000	-	-	(35,000)	70,000
- ML refurbishment	15,000	-	-	-	15,000
- Impact Project	30,000	-	-	30,000	60,000
- Scam and Benefit project	50,000	-	-	(50,000)	-
- Property consultancy	10,000	-	-	-	10,000
Total designated funds	602,432	-	-	(376,657)	225,775
General funds	362,532	2,405,331	2,226,628	376,657	917,892
Total unrestricted funds	964,964	2,405,331	2,226,628	-	1,143,667
Total funds	1,110,642	3,010,306	2,887,195	-	1,233,753

Notes to the financial statements

For the year ended 31st March 2022

16 Purposes of restricted funds:

Individual Services

EON Handypersons Service	Providing handypersons service
Van fund	Purchasing electrical van and use environmentally friendly transport.
Covid and food fund	Provision to manage Covid 19 related expenses and cook and distribute food to older people during the pandemic period.
Last Years of Life	Provision of practical and emotional support for residents of Tower Hamlets who have been diagnosed with a palliative condition including a diagnosis of dementia. This income is transferred to unrestricted fund to bring in line with contract terms and conditions.

Community Services

Newham Information & Advice	Financial management and advice for older people.
Caxton	Provide a lunch club, various activities social and recreational and physical activities. Information talks as well.
Hackney OPRG	To provide older people reference group to the residents of Hackney
Century Court	Health and wellbeing activities for the residents of this extra care housing scheme for older adults with learning difficulties.
Digital Programme	Support older people to get and stay online including providing data and loaning digital devices.
City Connections	Link people to health and wellbeing services in the square mile.
Empower Project	Funds to recruit and train volunteers in order to raise awareness through workshops, events and general community engagement, reduce fuel poverty and to promote energy saving.
Hackney Information & Advice	Providing information and advice for older people in Hackney
LHTH Information & Advice	Providing information and advice for older people in Tower Hamlets. This income is transferred to bring it in line with correct service description.
LBTH Befriending Service	Visits to older people.
E.ON Benefits check	To provide advice to older people to maximise their income.

Notes to the financial statements

For the year ended 31st March 2022

Purposes of designated funds

Cost of closure:	Cost of closure represented a fund to cover potential costs of closure, including redundancy, lease and rent commitments etc. Following a review of our reserves policy these funds have been transferred to general reserves.
Newham Befriending	Funds allocated to support the delivery of the programme
Digital Programme	Funds allocated to support the delivery of the programme
Property consultancy	This fund is to be utilised to cover the costs of developing an alternate property strategy to support a new hub-based business model.
Impact Project	Funds to assess the impact of our services and publicise
Food and development	Funds to improve growth capacity and invest in providing food to elderly. This fund has been partially reallocated to general reserve.
Scam and benefit project	Funds to tackle scam and increase benefit to elderly people in East London. Funds have been transferred to general reserve as projects are completed.
ML Refurbishment	Funds to refurbish the leased Marie Lloyd centre property to be acquired.

Funds allocated to complete the planned outcomes on the Newham Befriending and Digital Programme.

Notes to the financial statements

For the year ended 31st March 2022

16 Movements in funds (cont. – prior year comparison)

Restricted funds	At the start of the year £	Income £	Expenditure £	Gains & Transfers £	At the end of the year £
Individual Services:					
– Last year of Life	3,515	-	-	(3,515)	-
– Van fund	-	28,500	16,332	-	12,168
– Energy Redress	-	32,407	32,407	-	-
– EON Handy person service	-	10,260	10,260	-	-
– Covid and Food fund	-	104,973	104,973	-	-
	3,515	176,140	163,972	(3,515)	12,168
Community Services:					
– Newham Information & Advice	59,323	31,647	31,716	-	59,254
– Caxton	30,207	107,085	107,327	-	29,964
– Hackney OPRG	-	17,154	17,154	-	-
– Sparko	-	2,015	2,015	-	-
– Digital Programme	-	150,909	109,314	-	41,595
– City Connections	-	14,000	14,000	-	-
– Empower Project	-	8,383	5,686	-	2,697
– Hackney Information & Advice	11,574	144,318	149,887	(6,005)	-
– LHTH Information & Advice	-	20,000	20,000	-	-
– LBTH Befriending Service	-	87,551	87,551	-	-
– E.ON Benefits check	-	27,838	27,838	-	-
	101,104	610,899	572,488	(6,005)	133,510
Total restricted funds	104,619	787,039	736,460	(9,520)	145,678

Notes to the financial statements

For the year ended 31st March 2022

16 Movements in funds (cont. – prior year comparison)

Unrestricted funds:	At the start of the year £	Income £	Expenditure £	Gains & Transfers £	At the end of the year £
Designated funds:					
– Cost of closure	392,432	-	-	-	392,432
– Food and Development	-	-	-	105,000	105,000
– ML refurbishment	-	-	-	15,000	15,000
– Impact Project	-	-	-	30,000	30,000
– Scam and Benefit project	-	-	-	50,000	50,000
– Property consultancy	10,000	-	-	-	10,000
Total restricted funds	402,432	-	-	200,000	602,432
General funds	267,468	1,780,399	1,494,855	(190,480)	362,532
Total unrestricted funds	669,900	1,780,399	1,494,855	(190,480)	964,964
Total funds	774,519	2,567,438	2,231,315	-	1,110,642

Notes to the financial statements

For the year ended 31st March 2022

17 Reconciliation of net income / (expenditure) to net cash flow from operating activities

	2022 £	2021 £
Net income for the reporting period (as per the statement of financial activities)	140,591	336,123
Depreciation	62,666	54,604
Interest, rent and dividends from investments	(24)	(37)
Sundries	2,671	0
Surplus on asset disposal	1,738	6,244
(Increase)/ decrease in debtors	(216,486)	(131,339)
Increase in creditors	251,555	87,354
Net cash provided by operating activities	242,711	352,949

18 Operating Lease Commitments

Total future minimum lease payments under non-cancellable operating leases are as follows:

	Property		Equipment	
	2022 £	2021 £	2022 £	2021 £
Less than 1 year	55,967	56,653	6,561	5,662
1–5 years	136,340	176,686	4,048	-
Over 5 years	-	4,340	-	-
	192,307	237,679	10,609	5,662

The charge in the year to the Statement of Financial Activities is **£58,645** (2020: **£65,569**).

The Barking Road lease is held in the name of Age Concern Newham, but is paid by Age UK East London.

Notes to the financial statements

For the year ended 31st March 2022

19 Pensions

The charity operates a defined contribution pension scheme	2022 £	2021 £
Amounts paid in the year	91,879	40,559
Amounts outstanding at the year end, included in creditors	-	-

20 Legal status of the charity

The charity is a company limited by guarantee and has no share capital. Each member is liable to contribute a sum not exceeding £1 in the event of the charity being wound up.

21 Related party transactions

For the whole of the year, the charity was under the control of the Directors and Trustees listed on page 1.

During the year the charity re-imbursed Lucy Bracken, Trustee, **£835** against purchasing gift vouchers and cards for staff. (2021: last year the charity re-imbursed Lucy Bracken, Trustee, 25,587 received against the purchasing of food and basic essentials for the elderly during the pandemic which we distributed through our hospital discharge services. As a volunteer, Lucy set up an emergency food project to support our most vulnerable elderly residents during the many lockdowns over the past year.)

Teresa O'Connor is a trustee of the charity and her son is employed by the charity. Teresa O'Connor was not involved in the recruitment process for her son and does not have any role in setting remuneration for the charity.

There were no other related party transactions to be disclosed.

