



Volunteering Opportunity

Digital Champion

What You'll Do

Support people aged 50+ to build confidence with their phones, tablets, or computers. You'll help them learn basic digital skills so they can stay connected and independent.

You will:

- Provide one-to-one support at Digital sessions
- Help with everyday tasks like email, Zoom, downloading apps
- Guide people to feel confident using their own devices
- Answer questions and troubleshoot problems
- Record support sessions on Charity Log
- Identify common digital needs and refer to extra resources if needed

Skills You'll Use or Develop

- Confident using smartphones, tablets, and laptops
- Friendly and patient teaching style
- Clear communication
- Problem-solving and adaptability
- Good timekeeping and dependability

Time Commitment

Tuesdays 11:00 am – 1:00 pm

Location: Dugdale Centre, 39 London Rd, Enfield EN2 6DS

Reports to: Volunteer Coordinator or Digital Inclusion Lead

How to Apply

If you're interested in this role or would like to find out more, please contact:

Email: volunteering@ageukenfield.org.uk

Phone: 020 8375 4120

Or visit our website: www.ageuk.org.uk/enfield/get-involved/volunteer/