



Your Home Library Service

The Home Library Service (HLS) delivers books and other library items to people who find it difficult to get to their local library.

As an HLS customer you have books delivered free of charge, with a longer loan period than other customers. You do not pay for reservations from Kent libraries' book stock, which means free access to all the book stock in the county. This is a vast collection with a good range of choice available, which is added to throughout the year. You are also exempt from fines, and charges for CDs (audio books and music). From 3 February 2020 we are introducing a charge for reservations that we obtain from libraries outside Kent (inter-library loans). See our website or contact your library for details.

You can also borrow standard DVD titles and DVD box sets free of charge. From 3 February 2020 we will be introducing a one-off charge of £2.50 per item for premium DVDs. These are the very latest titles and become standard after two months.

We are making these changes in order to ensure consistency since the review of our fees and charges in August 2018. We are also seeking to cover some of the costs of providing our services. Customers can pay any charges either online or by phone – contact your library for more information.

Did you know?

There are other library services which you can use at home if you have a computer, tablet or smartphone.

- You can use the online catalogue to find and reserve library books, DVDs, CDs and other items. These can then be delivered to you by a Home Library Service volunteer
- You can download eBooks and eAudio books to read or listen to on your computer, tablet or smartphone, free of charge. An eBook is an electronic version of a printed book, and an eAudiobook is an electronic version of a book that you can listen to. You can borrow up to 10 eBooks and eAudiobooks at a time
- You can read eNewspapers (electronic versions of newspapers) free of charge online using PressReader – there is a wide range of titles available
- You can also read eMagazines (electronic versions of magazines) free of charge online using RBdigital – there is a wide range of titles covering lots of different interests
- You can use a wide range of online resources free of charge through the Kent Libraries website. These include historic newspapers and magazines, Encyclopedia Britannica, health information, music and more
- If you would like help using the internet, our Touch a New World scheme offers you the chance to borrow an iPad for up to 8 weeks and have 8 weekly guided training sessions with a dedicated volunteer

If you would like more information please contact your local library, call **03000 41 31 31** or look at our website **www.kent.gov.uk/lib**