



Attendance Allowance Volunteer

Why this matters: At Age UK Gloucestershire one of our priorities is to ensure people are claiming the financial support they are entitled to. Every year financial aid goes unclaimed, often by those who need it most.

Vision: Attendance Allowance in particular provides financial help to people who need extra support at home. The funds given enable older people to remain independent and comfortable in their own homes, for as long as possible. Receiving this money can make a huge difference, reducing financial pressures.

Role summary: Attendance Allowance provides some financial help to those who need support and qualify, allowing them to remain comfortable and independent at home. To receive the allowance an application form must be submitted, which can be a challenging process. Having some assistance when filling in these forms can help make sure the application is completed correctly, giving the best chance of success.

Your role: You will provide a safe, supportive space for the client to express their personal situation clearly, in order to present this information within their application. You will be given in depth training on how to complete these forms and on how to best support your client throughout the process alongside regular check-ins with the team.

Requirements: We are looking for people who:

- Can talk with and listen well to others.
- Can explain information in a clear and simple way.
- Listen carefully so they can understand a person's situation and needs.
- Can help people feel safe, comfortable, and supported when talking about personal matters.
- Can write clearly and complete forms with good detail.
- Are happy to take part in training and learn new skills.
- Can keep in touch with the team and attend regular meetings or check-ins.
- Can treat personal information with care and respect
- Are willing to have an enhanced DBS check. We will arrange this for you.

Location:

Working with clients in their home or at a community setting.

Time requirement:

2-3 hours per week to fit around your existing commitments.
Volunteer between Mon-Fri.
09:00-17:00

Please get in touch if this role is a good fit for your interests, skills and experience.

Email volunteering@ageukgloucestershire.org.uk or call **01452 420948** to chat to Ruth about this or other volunteering roles that Age UK Gloucestershire has available.

To apply, complete the application form here