



Blue Badge Support within our Help Team

Location:

Working from home or within the community, this role may benefit from meeting applicants within a community setting but travel is not essential.

Time Requirement:

A few hours as often as possible.

Our Help Team and their volunteers assist older people, their friends and families with many different aspects of later life. The team's assistance is vital in ensuring people feel supported as they approach some of the more confusing systems in place. Blue Badge Applications are a common process for the team to assist older people with, to ensure they can remain independent, included and active outside of their homes.

If you enjoy chatting to others, helping people in need and are passionate about ensuring our communities are accessible to all, this role could be great for you!

Role Overview:

This role will involve supporting clients to complete the Blue Badge form over the phone or in person. You will be enabling the client to express their personal situation in order to submit their complete the application. You will be given in-depth training on how to complete these forms and also on how to best support your client throughout the process. You will interact with new people and offer guidance based on your training and eventually your own experience.

Requirements:

- Good communication skills are key in this role, along with the ability to relay information.
- The form requires written responses which may need to be more detailed and so proficient writing skills are necessary.
- You must be willing to listen carefully and provide space for people to feel comfortable discussing their needs. Understanding a client's own specific circumstance is vital in ensuring these forms are completed effectively.
- We also ask that you are able to commit to training for this role and are happy to have regular contact with the team throughout.
- An enhanced DBS check is required for this position, this will be arranged once you have committed to the role if you do not currently possess an in-date certificate.

If this role sounds like a good fit for you, please get in touch.

Email volunteering@ageukgloucestershire.org.uk or call 01452 422660 to chat to Gail Harrison about this role, organise your DBS check and set a date for your training.