



Question of the Month Support

At Age UK Gloucestershire we're passionate about making sure the voices of local older people are heard. Every month we invite older people across the county to share their thoughts and experiences on a particular topic. The responses gathered then go on to inform our projects, guidance and services around the county.

If you enjoy chatting with new people and discussing topical issues, this role could be great for you!

Role Overview:

This role involves calling people from an allocated list, who have previously agreed to answer the questions, and discussing the topic for that particular month. The people you will be chatting to will be older people living within Gloucestershire and trying to explore the topic given. Each month the question tends to be a short but open question to allow for people to give their views more generally. You'll need to record the comments made to feed these back for our monthly report. Training will be given and script provided for you, as well as regular contact with the rest of the team.

Requirements:

- Good communication skills are vital
- Listening carefully and intently is necessary to ensure the persons' view is recalled correctly
- Able to provide a safe space for people to feel comfortable chatting
- Written skills to communicate your findings back to the team
- An DBS check is required for this position, this will be arranged once you have committed to the role if you do not currently possess an in-date certificate.

Location:

Calls can be taken from our office at Henley House, Barnwood, Gloucester GL4 3RT

Time Requirement:

A few hours monthly

If this role sounds like a good fit for you, please get in touch.

Email volunteering@ageukgloucestershire.org.uk or call 01452 422660 to chat to Gail Harrison about this role, organise your DBS check and set a date for your training.