

Age UK Gloucestershire Support request referral form

Email form to: helpteam@ageukgloucestershire.org.uk

By providing this information, you consent to Age UK Gloucestershire confidentially storing the information provided to process the referral appropriately and support the client. Client information may also be used for auditing purposes for continuous quality assurance by Age UK National but will not be passed on to any third parties without prior consent.

Client Consent (to be completed for every referral)

Has the client given consent for the referral?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Do we have permission to discuss client with next of kin?	<input type="checkbox"/> Yes	<input type="checkbox"/> No

Client details

Name of client			
Address (inc. postcode)	Gender		
	Date of birth		
	Ethnicity		
Client phone number	Email address		
Next of kin (NoK) name	NoK contact number		

Referrer details

Name of referrer	
Organisation	
Referrer contact phone number	
Referrer email address	

Reason for referral (what is the need or issue you would like us to support with?)

Does the client have any communication needs we should know about?				
Please detail any safeguarding issues that could affect how we support this client				
Has the client been diagnosed with dementia in the past 12 months or are they under investigation for dementia or memory issues?	<input type="checkbox"/> Dementia diagnosis more than 12 months	<input type="checkbox"/> Dementia diagnosis within 12 months	<input type="checkbox"/> Under investigation or memory concerns	<input type="checkbox"/> No dementia or memory concerns

Age UK Gloucestershire support offer

Domains	What we do, guide or signpost for
General	Exploring people's wishes and hopes as they transition in later life, talking them through options, explaining jargon and outlining key considerations to help them get the support they need
Housing	<ul style="list-style-type: none"> • Practical support focused on warmth, fire safety, falls risks, mobility, personal alarms, key safes etc. • Enabling informed choices about care at home or in a residential setting, wider housing options, including Homeseekers and housing benefit applications.
Transport planning	Facilitating Blue Badges and bus passes, and advising on stopping driving and alternative options
Financial sustainability	Ensuring older people are claiming all entitlements and maximizing their income, through supporting Attendance Allowance applications and Benefit Checks, and referrals for energy support and debt
Legal	Supporting people to understand the Mental Capacity Act and Mental Capacity Assessments and the importance and processes of a Lasting Power of Attorney and Wills.
Nutrition advice	Advice on accessing a balanced diet and shopping with limited mobility
Reducing social isolation	Support engagement with local groups, activities or other services, providing contact details and advise on transport options
Digital assessment	Resolving digital safety, literacy and access issues
Social Care	Advising on entitlements, legal aspects, and personal rights to access social care, including Care Needs and Financial and Benefits Assessment processes.