



# Worried about memory? Support and Diagnosis

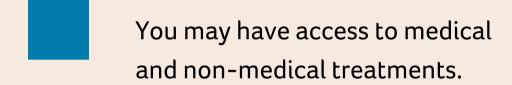


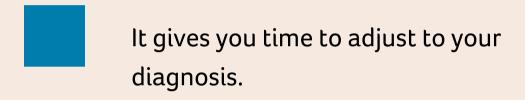
When someone has concerns about memory loss the first person involved is the GP, who will normally carry out a few tests. The GP will usually then refer them to a specialist for further assessment.

- In Worcestershire this may be the Early Intervention Dementia Service or Complex Dementia Care.
- In Herefordshire this may be the Memory Assessment Team or Community Dementia Nurses.

'...not all memory loss or difficulty with thinking skills is Dementia.'

### Benefits to getting a diagnosis:





It's empowering and can help you take control.

Access to advice and support.

You can make better choices and plan for the future.

Access to Group Dementia Support Networks.

It may help you and your family.

Find out about groups, cafés and social activities.



"Orientation" clocks are available which show the time, day and date, and am or pm.

Whiteboards can be a useful way to see the current day's events.

Make a daily to-do list and keep it somewhere visible e.g., on the fridge.

Ask the pharmacist for medication to be provided in a pre-sorted box.

You may find it useful to leave a reminder when popping out, which says where you have gone and when you are due back.

### Practical Tips

Dementia is a progressive disease and no two people will experience it in the same way. Here are some practical tips which may be of use, but bear in mind that not all of these will apply to your own situation.





## Things you can do to Stay Well...

**Eat Well** 

**Exercise** 

Drink Plenty, it's important to stay hydrated

Give up smoking

Get your hearing checked





### AGE UK H&W Dementia Wellbeing Service

#### **About the service**

The Dementia Wellbeing Service brings together a number of services and activities which offer support, information and guidance. These include Dementia Cafés, specialist support for families and people with Young Onset Dementia and help and advice from experienced Dementia Wellbeing Officers.

#### How to access the service:

Referrals can be made by a healthcare professional or via self-referral, following a diagnosis from a Worcestershire GP. During your initial conversation with the service, we will organise a home visit appointment from one of our Dementia Wellbeing Officers - they will then be your central point of support.

Phone: 0800 008 6077

Email: referralhub@ageukhw.org.uk



### Worcestershire Dementia Cafés

#### **About our Cafés**

Age UK Herefordshire and Worcestershire run Dementia Cafés across Worcestershire for people living with dementia, including a specialist café for those living with Young Onset Dementia. The cafés are an excellent opportunity for both carers and those living with dementia to access support, information, and to enjoy a range of social activities.

The cafés are free to attend and run on various days throughout the week. To find your nearest café or for further information, call the Referral Hub on 0800 008 6077 or visit their website, www.ageukhw.org.uk.



| Café   | Where?   | When?   | Contact Details  |
|--|--|---|--|
| Herefordshire & Worcestershire Worcester       | St Peters Baptist Church, Eden Cl,<br>Worcester. WR5 3TZ               | Every 1st Friday of the month<br>12pm – 2pm           | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |
| Herefordshire & Worcestershire Malvern         | Barnards Green Cricket Club, North End<br>La, Malvern. WR14 2ET        | Every 2nd Tuesday of the month<br>2pm – 4pm           | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |
| Herefordshire & Worcestershire Redditch        | Oasis Christian Centre, 4 Plymouth Rd,<br>Redditch. B97 4QB            | Every 1st Wednesday of the month<br>11am – 1pm        | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |
| Herefordshire & Worcestershire Tenbury Wells   | The Library, 24 Teme St, Tenbury Wells.<br>WR15 8AA                    | Every 1st Thursday of the month<br>10:30am – 12:30pm  | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |
| Herefordshire & Worcestershire Upton on Severn | Upton Baptist Church, Old St, Upton<br>upon Severn, Worcester. WR8 0HN | Every 3rd Monday of the month<br>2pm – 3:30pm         | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |
| Herefordshire & Worcestershire Bromsgrove      | Finstall Village Hall, 27 Alcester Rd,<br>Bromsgrove. B60 1EL          | Every 2nd Wednesday of the<br>month 10.30am – 12.30pm | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |



| Café   | Where?   | When?  | Contact Details   |
|--|--|--|---|
| Herefordshire & Worcestershire Kidderminster | Evangelical Church, Greatfield Rd,<br>Kidderminster. DY11 6PP                        | Every 3rd Friday of each month,<br>10:30am-12:30pm   | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk    |
| Herefordshire & Worcestershire Pershore      | Pershore Civic Centre,<br>Queen Elizabeth Drive,<br>Pershore, WR10 1PT               | Every 3rd Tuesday of each month,<br>10:30am -12:30pm | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk    |
| Al's Café, Worcester (Young Onset Dementia)  | The Studio, The Hive, Sawmill<br>Walk, The Butts, Worcester,<br>WR1 3PD              | Every 3rd Wednesday of the month<br>2pm – 4pm        | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk    |
| Admiral's Café- Colwall                      | Colwall Village Hall, Mill Lane, Colwall,<br>Nr Malvern, Worcestershire.<br>WR13 6EQ | First Thursday of the month<br>11am - 1pm            | 01684 540 658   |
| Chaddesley Dementia Café                     | Chaddesley Village Hall, Chaddesley<br>Corbett, Kidderminster. DY10 4QA              | Every 2nd Wednesday<br>2pm – 3:30pm                  | Diane Dolley: 01562 777 841<br>Yvonne Scriven:<br>01299 777 976 |

| Café                     | Where?   | When?   | Contact Details                    |
|--------------------------|--|---|------------------------------------|
| Cookley Memory Lane Café | Room 2, Cookley Village Hall, Lea<br>Lane , Cookley. DY10 3RH                          | 2nd and 4th Friday of the month<br>2pm – 3:30pm | Rev Nigel Taylor:<br>01562 851 744 |
| Dementia Sports Café     | Worcester Rugby Club, Hindlip,<br>Worcester. WR3 8TR                                   | Every Wednesday<br>10.30am - 12.00pm            | Isobel Brick<br>01905 459329       |
| Dementia Support Café    | Riverside Elim Church, Dog Lane,<br>Bewdley. DY12 2EF                                  | 1st and 3rd Thursday<br>10.30am – 1.30pm        | 01299 405 535                      |
| Evesham Dementia Café    | Willow Bank Residential Home,<br>Tilesford Park,<br>Pershore, Worcestershire. WR10 2LA | Every second Wednesday.                         | Samantha Cope:<br>01386 556 844    |
| Forget me not Café       | Wallace House, Oat Street, Evesham,<br>Worcestershire. WR11 4PJ                        | Weekly on a Monday,<br>10.30am - 12.30pm        | 01386 446 580                      |



| Café                           | Where?  | When?  | Contact Details               |
|--------------------------------|---|--|-------------------------------|
| Kindred Spirits                | Pershore Library, Church Street,<br>Pershore, Worcestershire. WR10 1DT              | Third Friday of every month<br>14.00 – 16.00 hrs | 01905 822 722                 |
| Stourport Dementia Café        | St Michael's Church, Church Dr,<br>Stourport-on-Severn. DY13 9DD                    | 1st and 3rd Tuesday of the month<br>2pm – 4pm    | Liz Bloomer:<br>01299 825 009 |
| Tea and Support Coffee Morning | Ankerage Green, Warndon Villages,<br>Worcester. WR4 0DZ                             | Tuesday during term time<br>11.30am - 1pm        | Hannah Bush:<br>01905 616 841 |
| The Tea Service                | All Saints Church, Market Place,<br>Evesham, Worcestershire. WR11 4RW               | Every Friday<br>2pm – 3pm                        | 01386 442 213                 |
| Today's Our Day                | United Reform Church Hall, 77 High<br>Street, Broadway, Worcestershire.<br>WR12 7AL | Every Thursday<br>2pm – 4pm                      | Mark:<br>07949 296 738        |



| Café                                       | Where?  | When?  | Contact Details           |
|--|---|--|---------------------------|
| W&E Dementia Café                          | Longdon Village Hall, Bear Lane,<br>Longdon, Tewkesbury, GL20 6AZ | First and Third Wednesday every<br>month<br>2pm – 3:30pm | Sandra:<br>01684 833 636  |
| With You In Mind<br>Dementia Friendly Café | St Peters Church, Inkberrow,<br>Worcestershire. WR7 4DZ           | 4th Thursday every month<br>11.00 – 12.30 hrs            | Lynda:<br>01386 793 781   |
| The Dementia Cafe                          | Severn House<br>Worcester<br>WR1 2NE                              | Every Monday<br>10:30-12:00                              | Isobel Brick 01905 459329 |
| Foley Grange Dementia Café                 | Silverwoods Way<br>Kidderminster<br>DY11 7DT                      | Every Tuesday<br>11 :00-13 :00                           | Tel : 01562 543366        |
|  |   |  |                           |



### Worcestershire Events and Activities



| Event/Activity            | Where?  | When?  | Contact Details  |
|---------------------------|---|--|--|
| Allotment Gardening Group | Pershore  | All Year Round.  | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |
| Avenbury Care Farm        | Avenbury Care Farm, Rhea Farm,<br>Bishops Frome, Worcestershire.<br>WR6 5BQ   | 9:30am - 3:30pm, five days per week.                     | 07393 148 343  |
| Conquest Art Malvern      | Church Hall (rear entrance), Malvern<br>Link United Reformed Church,<br>Worcester Road, Malvern,<br>Worcestershire. WR14 1SS            | 2nd and 4th Thursday each month<br>From 2:15pm to 4:15pm | Janet Bingham:<br>01684 562 188                              |
| Creativity Parcels        | Anytime to use at home. If you would like to order a parcel, they cost just £6 and the deadline for ordering is the 15th of each month. |  | Sarah:<br>07894 715 680                                      |
| Dementia Support Group    | Riverside Elim Church, Dog Lane,<br>Bewdley. DY12 2EF   | Alternate Tuesdays<br>10:30am - 12.00pm                  | 01299 405 535  |

| Event/Activity                                    | Where?   | When?                                       | Contact Details  |
|---|--|---|--|
| Herefordshire & Worcestershire Digital Activities | We run Computer Cafés and one-to-one support from several venues across<br>Worcestershire and Herefordshire. |   | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |
| Garage Art Group                                  | 58 Bridge Street, Town Centre,<br>Evesham, Worcestershire. WR11 4RY  | Contact the team for session times.         | 01386 442 696  |
| Herefordshire & Worcestershire Walking Friends    | Contact the Referral Hub for further details.  |   | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |
| Lower Wick  Walking Group                         | Malvern Gate, Bromwich Road,<br>Worcester. WR2 4BN   | Every Monday<br>10:15am for a 10:30am start | Referral Hub:<br>080 0008 6077<br>referralhub@ageukhw.org.uk |
| Singing for the Brain, Redditch                   | Windmill Centre, Rye Grass Lane,<br>Redditch B97 5YE   | Weekly on a Tuesday<br>10:30am -12:00pm     | 01432 371 137  |



| Event/Activity                                  | Where?   | When?   | Contact Details  |
|---|--|---|--|
| Singing for the brain, Kidderminster            | Trinity Methodist Church,<br>Churchfields, Kidderminster. DY10 2JL   | Weekly on a Tuesday<br>1pm -2:30pm  | 01432 371 137  |
| Herefordshire & Worcestershire The Big Knit     | Drop off at Malvern Gate, Bromwich<br>Road, Worcester, WR2 4BN   | Anytime from the comfort of your own home   | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |
| Strong and Steady Exercise Classes              | For the exercise class schedule and Open to those with disabilities including follow instructions). Please note attende form before they | Rachael Trickey:<br>07717 422 188   |  |
| Wick Care Farm                                  | Wick Grange Farm, Owletts Lane,<br>Wick, Pershore, Worcestershire,<br>WR10 3PB   | Open every day.<br>There is a charge for this service.                                    | Isobel:<br>07967 173 740                                     |
| Herefordshire & Worcestershire Walking Football | King George V Playing Field, Ash<br>Avenue, Worcester. WR4 9TL (free<br>parking available).  | Every Friday 11.00am – 12.30pm<br>First session is FREE and £4 per<br>session thereafter. | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |
| Young Onset Dementia Pub Club<br>Evesham        | Home Instead, Strawberry Fields,<br>Charity Cres, Evesham WR11 2UT   | Every 3rd Thursday of the month except for December                                       | pauline.goodman@homeinstead.co.uk<br>01905 420404            |

| Event/Activity  | Where?   | When?  | Contact Details  |
|---|--|--|--|
| Community Coffee Morning  | Breme Residential Care Home,<br>Bromsgrove. B61 8EF  | First Tuesday of every month<br>10:30- 12:00                 | Rebekah<br>07483 431 551                                     |
| Carers Support Afternoon Tea  | Heathlands Residential Care Home,<br>Pershore. WR10 1NG                                    | Last Thursday of every month<br>3pm -4:30pm                  | Rebekah<br>07483 431 551                                     |
| Maintenance Cognitive Stimulation Therapy (MCST) - Worcester Herefordshire & Worcestershire & Worcestershire  | Age UK HW, Malvern Gate Office,<br>Bromwich Road, Worcester WR2 4BN                        | Every Thursday 10.00am-12.00pm<br>For mild/moderate dementia | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |
| Maintenance Cognitive Stimulation Therapy (MCST) - Stourport  Herefordshire & Worcestershire & Worcestershire | Age UK HW, The Coach House,<br>Ravenhurst, Lickhill Road, Stourport<br>on Severn DY13 8RU  | Every Tuesday 10.00am-12.00pm<br>For mild/moderate dementia  | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |
| Maintenance Cognitive Stimulation Therapy (MCST) - Evesham Worcestershire Worcestershire                      | the Riverside Health and Wellbeing<br>Hub, Riverside Shopping Centre,<br>Evesham, WR11 4RD | Every Friday 10.00am-12.00pm<br>For mild/moderate dementia   | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |
| Young Onset Dementia Pub Club<br>Worcester  | Home Instead, Toby Carvery, Bath Rd,<br>Broomhall, Worcester WR5 3HW                       | Every 1st Wednesday of the month except for December         | pauline.goodman@homeinstead.co.uk<br>01905 420404            |

### Worcestershire Dementia Meeting Centres

#### **About Meeting Centres**

A Meeting Centre is a person centred social club where people with mild to moderate dementia and their families meet to make friends, enjoy different stimulating activities and have fun!

Meeting Centres are based on research evidence of what helps people to cope well in adjusting to living with the symptoms and changes that dementia brings.



#### **Worcestershire Meeting Centres Information**

| Meeting Centre                               | Where?   | When?  | Contact Details  |
|--|--|--|--|
| Herefordshire & Worcestershire Droitwich Spa | Droitwich Spa Football Club, King<br>Georges Fields, Brial Mill, Droitwich<br>Spa. WR9 ORZ | Every Wednesday, Thursday and<br>Friday 10:30am -3:30pm<br>New Members: £30.00   | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |
| Herefordshire & Worcestershire Hartlebury    | Hartlebury Castle, Hartlebury. DY11<br>7XZ   | Every Thursday and Friday<br>10:30am - 3:30pm<br>£30.00 Per Session (Refreshments<br>Included, Members can bring their<br>own lunch).      | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |
| Herefordshire & Worcestershire Stourport     | Ravenhurst, Sanctuary Care, Lickhill<br>Road, Stourport on Severn. DY13 8RU                | Every Tuesday and Wednesday<br>10:30am - 3:30pm<br>£30.00 Per Session<br>(Refreshments Included,<br>Members can bring their own<br>lunch). | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |



#### **Worcestershire Meeting Centres Information**

| Meeting Centre                            | Where?  | When?  | Contact Details  |
|---|---|--|--|
| Redditch  For Young Onset Dementia        | Batchley Community Centre<br>Cherry Tree Walk<br>B97 6PB              | Every Monday 10:30am - 3:30pm<br>£30.00 Per Session (Refreshments<br>Included, Members can bring their<br>own lunch).          | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |
| Herefordshire & Worcestershire Bromsgrove | Crabtree Court, Parkwood Road,<br>Bromsgrove. B61 8UG                 | Every Tuesday 10:30am - 3:30pm<br>£30.00 Per Session (Refreshments<br>Included, Members can bring their<br>own lunch).         | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |
| Evesham and District Meeting Centre       | Church St Hub, 20 Church Street,<br>Evesham, Worcestershire. WR11 1DS | Weekly: Tuesday, Wednesday and Thursday. 10:00am -3:00pm £30 for the day. Tea, coffee and biscuits available. Bring own lunch. | Sally Dance:<br>01386 429 454                                |
|   |   |  |  |

#### **Worcestershire Meeting Centres Information**

| Meeting Centre                            | Where?   | When?  | Contact Details |
|---|--|--|-----------------|
| Malvern Hills Meeting Centre              | Nora Parsons Centre, Venn Lane,<br>Wichenford. WR6 6XY       | Every Friday 10:00am – 3:00pm<br>£25 for the day   | 01905 724 294   |
| Worcester Chantry House Meeting<br>Centre | Chantry House, Glebe Close, St John's,<br>Worcester. WR2 5AX | Every Thursday 10:00am – 3:00pm<br>£25 for the day | 01905 724 294   |
|   |  |  |                 |



### Worcestershire Dementia Day Care Centres



#### **Worcestershire Day Centres Information**

| Day Centre   | Where?   | When?   | Contact Details                      |
|--|--|---|--------------------------------------|
| Kyrebrook Day Care Centre<br>(Tenbury Wells)         | Unit B Clarkes Meadow, Tenbury<br>Business Park, Bromyard Road,<br>Tenbury Wells. WR15 8FA | Monday – Friday 9am – 3:00pm<br>£39 per day plus £6 lunch and<br>refreshments. Transport maybe<br>available from within the local area.<br>Price TBD.   | Ria Baxter:<br>01584 318 030         |
| STARS Day Care Centre<br>(Worcester)                 | Horizon Centre, Stanley Road,<br>Worcester. WR5 1BE  | Tuesday - Friday 9am - 3:00pm Fee - £55 a day with/without lunch, Morning or PM Session with/without lunch £40. Drop and shop (max 2 hours during core hours only) £20, extended hours (Tuesday, Wednesday and Thursday) £85. | Helena or Catriona:<br>01905 355 992 |
| St Stephen's Care Home<br>(Worcester)                | St Stephen's Terrace, Droitwich Road,<br>Worcester. WR3 7HU                                | Monday – Friday.  | 01905 29224                          |
| Valuing Individual People Day Centre<br>(Bromsgrove) | Amphlett Hall, Crown Close,<br>Bromsgrove. B61 8DW   | Monday - Friday 9am – 5pm<br>£10 hour and £3 for lunch (Min 4 hrs<br>per day).  | Ashleigh Coffin:<br>01527 375015     |

#### **Worcestershire Day Centres Information**

| Meeting Centre                                     | Where?   | When?   | Contact Details                 |
|--|--|---|---------------------------------|
| Valuing Individual People Day Care<br>Redditch     | The Barn, Winyates Craft Centre,<br>Winyates, Redditch. B98 OLA              | Monday - Friday 9am – 5pm<br>£10 and £3 for lunch. (Minimum 4 hrs<br>per day).  | Karen Fidler:<br>01527 375 014  |
| Friends Of The Elderly Day Centre<br>Kidderminster | The Fred Bennett Centre, George<br>Street, Kidderminster. DY10 1PX           | Monday – Friday 9:30am - 3:30pm Fee £44-£60 for a day covering breakfast, lunch, afternoon tea and all activities.          | Jeanette:<br>01562 825 490      |
| Friends of the Elderly Day Centre<br>Malvern       | The Lodge, 148 Graham Road,<br>Malvern. WR14 2JW                             | Monday – Friday 9:30am - 3:30pm<br>Fee £44-£60 for a day covering<br>breakfast, lunch, afternoon tea and<br>all activities. | Julie/Shirley:<br>01684 218 281 |
| Westmead   | Westmead Close, off Ledwych<br>Road, Droitwich. WR9 9LG                      | Tuesday - Friday.   | 01905 926 302                   |
| Stonebow House Day Care                            | Stonebow House Residential Care Home<br>Worcester Road<br>Pershore, WR10 2DY |   | Tel: 01905 840245               |
|  |  |   |                                 |



#### Independence at Home

We can support adults in Worcestershire to improve their independence, health and wellbeing at home, while reducing the need for non medical health and care support. We can also offer a home-from-hospital support service.

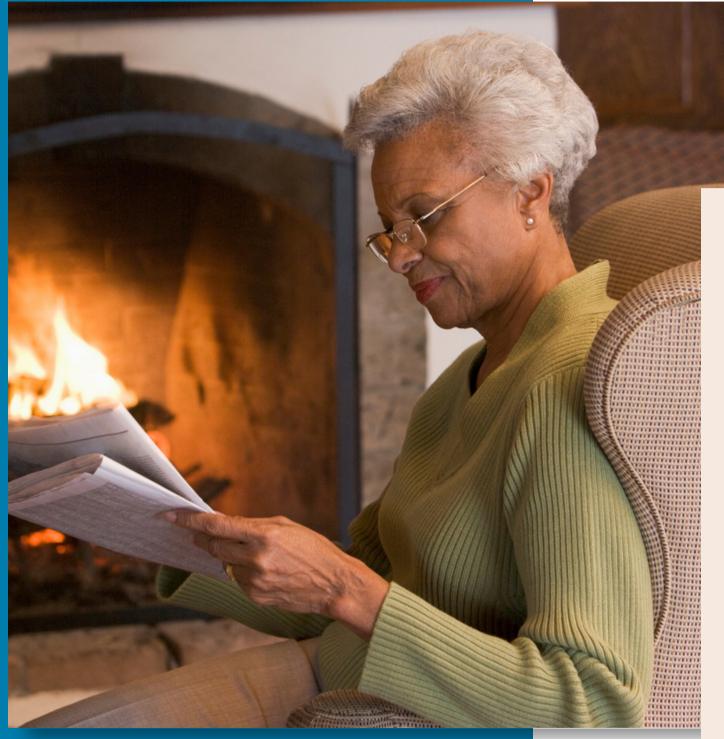
Phone: 0800 008 6077 or Email: referralhub@ageukhw.org.uk

#### **Training Soloutions**

Age UK Herefordshire & Worcestershire's Training Solutions team is a specialist health and social care training provider. Our team provides skills training tailored to suit your individual needs, including Dementia Awareness and Arts & Dementia training courses. You will meet with professional dementia trainers who have the backing of Age UK H&W's 25 years of experience and knowledge.

Phone: 0800 008 6077 or Email: referralhub@ageukhw.org.uk





#### **Dementia Community Support**

The Worcestershire dementia community support service can connect you with one of our volunteers, offering friendship and understanding. They will be able to provide you with the opportunity to carry on doing the things that you enjoy within the community and at home.

What can our service offer?

 Regular visits or a telephone call for a friendly chat, to share an interest, an activity and to reminisce.

Support with attending community activities if you no longer feel confident enough to attend on you own.

Access to Online Meeting Points and informal support networks.

Age UK Worcester and Malvern Hills, Phone: 01905 724 294

Age UK Bromsgrove, Redditch and Wyre Forest, Phone: 01527 570 490







In all parts of the UK, on every day of the year, thousands of community transport staff and volunteers help people to stay independent, participate in their communities and access vital public services and employment. Community Transport Schemes can help get you around. If you need transport, for medical appointments, shopping, social clubs etc., a scheme near you may be able to help.

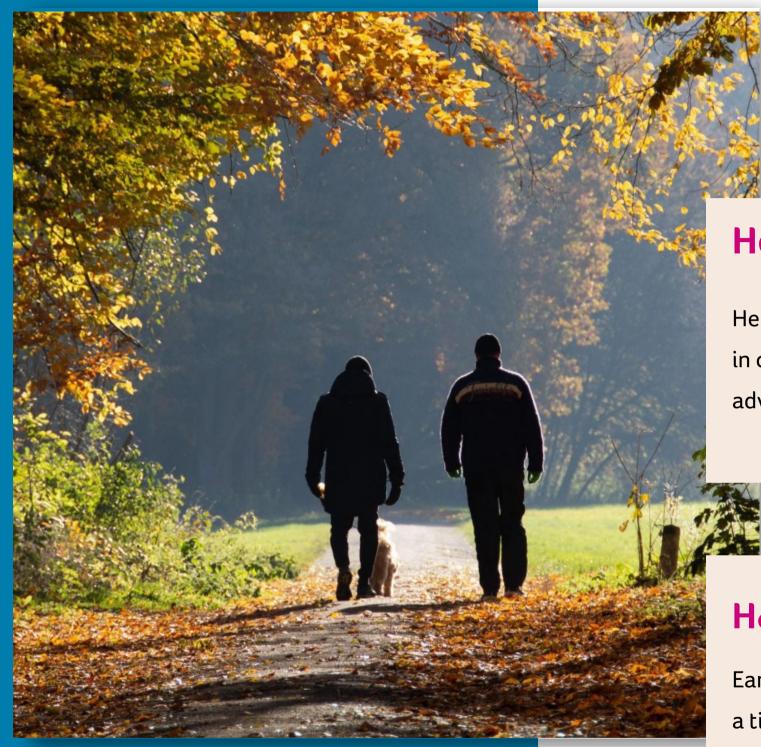
As all schemes rely on volunteers giving of their time, pre-booking is essential with a minimum of 48 hours notice. Minibuses, Cars and MPVs (Multi-Purpose Vehicles) are available and many can accommodate wheelchair users. Phone: 0300 330 1399

#### **Home Instead Companionship Service**

Our Care professionals are trained with a specialist City and Guilds qualification, backed by a team trained up to degree and Masters level by the Dementia Studies department at the University of Worcester. Our Care professionals can provide regular companionship at home or are all fully insured for their own cars to take clients out to appointments or social gatherings, theatre, etc. They do not wear uniform and we ensure continuity of companions to build up trust and, we hope, friendship. Anyone who would like more details of our services can call us on 01905 420404 or look at our website at homeinstead.co.uk/worcester







#### Hereford and Worcester Fire and Rescue Service

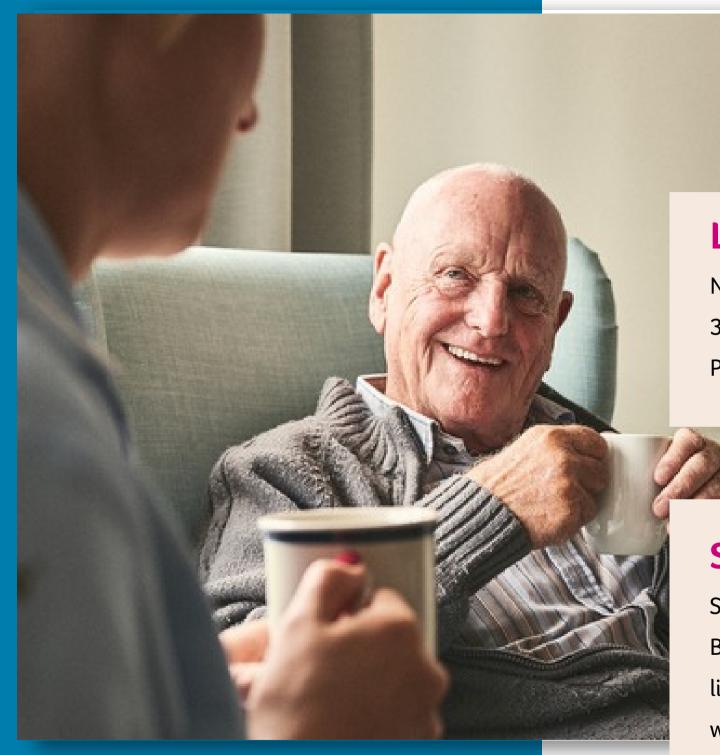
Hereford & Worcester Fire and Rescue Service is closely involved with dementia charities and works in close partnership with the Alzheimer's Society and Age UK. For more information on fire safety advice visit their website. www.hwfire.org.uk

#### **H&W Health and Carer NHS Trust**

Early Intervention Dementia Services are for patients of any age and works towards providing a timely diagnosis of dementia.

Phone: 01562 714 777





#### Lifeline Scheme

NEW Lifeline scheme is a community alarm service which provides peace of mind 24 hours per day, 365 days per year to vulnerable people in Bromsgrove District and Redditch Borough. NEW Lifeline Phone: 01527 534 060. Email: lifeline@bromsgroveandredditch.gov.uk

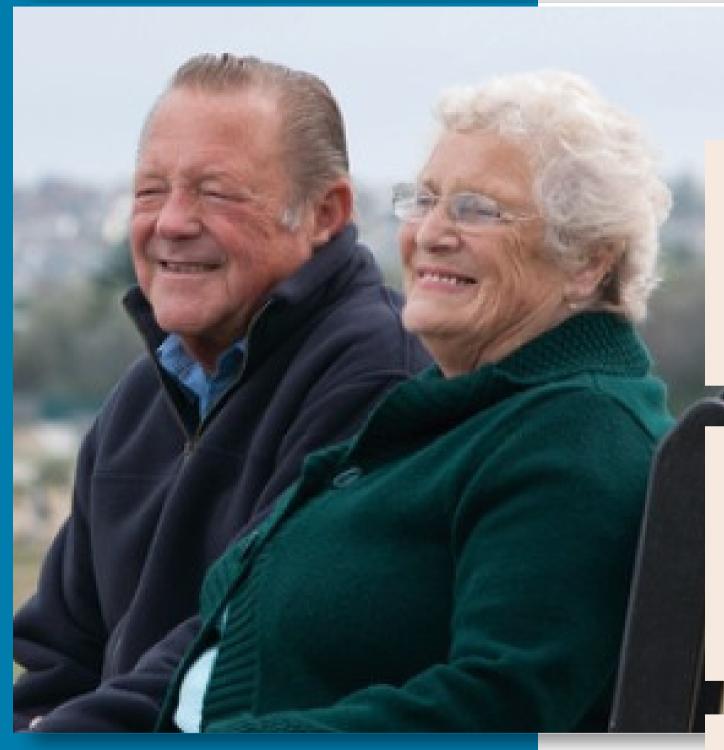
#### **Shared Days**

Shared Days provides support for people living with memory problems or dementia.

By offering the right kind of support we can help people to remain as active as possible and get more out of life. We spend time getting to know the person so that we can choose activities together which the person will enjoy. This may range from reminiscing quietly at home to attending a football match. We encourage people to do what they can for themselves, so our service is for people who would like someone to do things with them rather than for them.

Phone: 01905 937 866 or Email: gills@sharedays.co.uk





#### **The Herbert Protocol**

The Herbert Protocol is a national scheme adopted by police services and other agencies across the country. It is a simple risk reduction tool to be used in the event of a person with Dementia or other mental vulnerability going missing. It consists of a form that contains vital information about a person at risk that can be passed to the police if the person is reported missing.

#### Maintenance Cognative Stimulation Therapy (MCST)

MCST is a programme of mentally stimulating activities which is proven to help slow the speed of progression of dementia. With members also having the opportunity to make friends and learn new skills, and enjoy a cup of coffee and biscuits!

Phone: 0800 008 6077 or Email: referralhub@ageukhw.org.uk

#### **Travel Wallet Scheme**

The Worcestershire Travel Wallet is a scheme to support people with various disabilities to make best use of public transport by helping overcome some of the communication barriers that they can face on a daily basis. To request a Travel Wallet contact: 01905 768 053 or socialcare@worcestershire.gov.uk



#### **Worcestershire Admiral Nurse Service**

Admiral Nurses provide the specialist dementia support that families need. They work in the community, in care homes, in hospices and hospitals. The service accepts referrals for all who reside in Worcestershire or are registered with a Worcestershire GP.

Phone: 0300 123 1734 or Email: WHCNHS.admiralnurses@nhs.net

#### **Worcestershire Association of Carers**

Worcestershire Association of Carers is a registered charity that was founded in 1997 providing an independent source of information, advice and support for unpaid adult carers in Worcestershire. We provide representation for carers at a local and national level and support carers to have a voice in decisions that affect them. We understand the role of unpaid carers and the huge contribution they make to the community.

Phone: 0300 012 4272



### Herefordshire Dementia Cafés

#### **About our Cafés**

Age UK Herefordshire and Worcestershire run Dementia Cafés across Worcestershire for people living with dementia, including a specialist café for those living with Young Onset Dementia. The cafés are an excellent opportunity for both carers and those living with dementia to access support, information, and to enjoy a range of social activities. The cafés are free to attend and run on various days throughout the week. To find your nearest café or for further information, call the Referral Hub on 0800 008 6077 or visit their website www.ageukhw.org.uk



#### Herefordshire Dementia Cafés Information

| Café                       | Where?   | When?   | Contact Details                   |
|----------------------------|--|---|-----------------------------------|
| Admiral's Café (Hereford)  | Spires Restaurant, Hereford County<br>Hospital, Stonebow Road, Hereford.<br>HR1 2ER      | Last Monday of the month<br>2:30pm – 4:30pm                                     | Admiral.herefordshire@<br>nhs.net |
| Memory Café Hereford       | St Martin's Church Hall, 89 Ross Road,<br>Hereford. HR2 7RJ                              | Every 4th Thursday of the month<br>12pm – 2pm<br>£1.00 towards tea and biscuits | 01432 371 137                     |
| Open House Friendship Café | Challenge Community Church,<br>Belmont Road, Hereford. HR2 7JW                           | Every Thursday<br>10am – 12pm<br>Open to all, is dementia friendly              | 01432 277 676                     |
| The Swan's Café Muse       | A music café for armed forces<br>veterans living with dementia<br>The Courtyard Hereford | Every Wednesday 11am – 3pm  | 01789 267 567                     |



### Herefordshire Events and Activities



#### Herefordshire Events and Activities Information

| Event/Activity                                   | Where?   | When?   | Contact Details                 |
|--|--|---|---------------------------------|
| Chapel Creatives CIC                             | Baptist Church at 18 Crofts Lane,<br>Ross-On-Wye. HR9 7AD  | The service is currently between venues, so we are running a weekly Craft & Coffee morning Thursday from 10am to 12pm | Mary Deaville:<br>07828 007 257 |
| Crafts @ Challenge                               | Challenge Community Church,<br>Belmont Road, Hereford HR2 7JW  | Every Thursday<br>13.00 – 15.00 hrs   | 01432 277 676                   |
| Herefordshire & Worcestershire Digital Activites | We run computer café and one-to-one support from several venues in the two counties with new courses planned in the near future. |   | Referral Hub:<br>0800 008 6077  |
| Every Body Dance                                 | For full details visit the website or contact Rachel Freeman.  |   | 07870 429 528                   |
| Haygrove Community Garden                        | Old Gloucester Road, Ross-on-Wye.<br>HR9 5PB   | Tuesday – Friday<br>There is a fee for this service.  | 07972 624 378                   |

#### Herefordshire Events and Activities Information

| Event/Activity                     | Where?   | When?   | Contact Details                 |
|------------------------------------|--|---|---------------------------------|
| Hereford Community Farm            | Hereford Community Farm, Warham<br>Court, Breinton, Hereford. HR4 7PF<br>Transport can be provided for a small<br>fee.   | Monday – Friday<br>£40.00 a day<br>Bring a packed lunch.                | Julie Milsom:<br>07971 423 817  |
| Herefordshire Football Association | Football activities are currently not in place for people in the community who have dementia but the FA would like anyone who wishes to take part to make contact in order to start a new inclusive programme. |   | Scott Russell:<br>01432 342 179 |
| Herefordshire Growing Point        | The Holme Lacy Campus, Holme Lacy,<br>Hereford. HR2 6LL  | Weekly, contact for full details.<br>£3.00 per hour for the individual. | 07816 257 983                   |
| Queenswood Wellbeing Forest Garden | Dinmore Hill, Leominster. HR6 0PY  | Open Mondays from 10am - 2pm<br>Free and open to all.                   | 01432 630 088                   |
| Singing for Health and Happiness   | St Martins Church, Ross Road,<br>Hereford. HR2 7RJ   | 2nd and 4th Friday each month<br>10am – 12pm<br>£3.00 per session.      | Roger:<br>07974 834 072         |



#### Herefordshire Events and Activities Information

| Event/Activity                                | Where?   | When?  | Contact Details         |
|---|--|--|-------------------------|
| Singing for Health and Happiness<br>(Tupsley) | United Reform Church, Hampton<br>Dene Road, Hereford. HR1 1UJ                | Fortnightly on a Friday each month<br>10am – 12pm<br>£3.00 per session.                | Roger:<br>07974 834 072 |
| Singing for the Brain (Hereford)              | Saxon Hall, Putson Community<br>Centre, Hoarwithy Road, Hereford.<br>HR2 6HE | To be confirmed  | 01432 371 137           |
| Young Dementia Herefordshire<br>Support Group | The Court Yard, Edgar Street,<br>Hereford, Herefordshire. HR4 9JR            | Last Thursday of the month at<br>10:30am onwards however please<br>telephone to check. | 07922 042 434           |



### Herefordshire Dementia Meeting Centres

#### **About Meeting Centres**

A Meeting Centre is a person centred social club where people with mild to moderate dementia and their families meet to make friends, enjoy different stimulating activities and have fun! Meeting Centres are based on research evidence of what helps people to cope well in adjusting to living with the symptoms and changes that dementia brings.



#### **Herefordshire Meeting Centres Information**

| Meeting Centre            | Where?  | When?  | Contact Details  |
|---------------------------|---|--|--|
| ageuk<br>Meeting Centre   | Drybridge House Day<br>Centre, St Martin's Street,<br>Hereford. HR2 7SG                 | Every Monday<br>10:30am - 3:30pm<br>With lunch included at a cost of £25 per person.   | Referral Hub:<br>0800 008 6077<br>referralhub@ageukhw.org.uk |
| Leominster Meeting Centre | The Old Priory (behind the<br>Priory Church) Leominster,<br>Herefordshire. HR6 8EQ      | Tuesday to Friday<br>9am - 3pm<br>Fee: Full day with lunch £50, without £45. Half day (am or<br>pm) with lunch £35, without £34. | Joy Vallanti:<br>01568 368 180                               |
| Ross Meeting Centre       | Tudorville and District<br>Community Centre,<br>Walford Avenue, Ross on<br>Wye, HR9 5PZ | Thursday<br>11.30am - 3pm<br>We provide a simple lunch as well and all for the price of<br>£12.00 (for member and carer).        | Elaine Leney<br>07506 992971<br>rossmeetingcentre@gmail.com  |



### Herefordshire Dementia Day Care Centres



#### **Herefordshire Day Centres Information**

| Meeting Centre                  | Where?  | When?  | Contact Details             |
|---------------------------------|---|--|-----------------------------|
| The Garden Room Daycare Service | The Garden Room, Gruneison Street,<br>Hereford. HR4 0DZ | The Garden Room offers a flexible adult day care facility allowing carers the opportunity for those they care for to be cared for, by fully trained carers, in a comfortable, accessible, purpose-built facility whilst the carer takes some time out for their own needs either on a planned basis.  Half day 9am – 12:30pm £35 with Lunch.  Full day 9am – 4pm with lunch £50. | 01432 278 435               |
| The Garth Day Care Service      | The Garth, The Square, Kington, HR5<br>3BA              | The Garth is providing Day time opportunities on Mondays and Wednesdays. From 9:30am till 3pm, the cost of the full day is £35.00 with a half day £17.50. Transport is available but this is limited to Kington and the local area.  | Pat Prior:<br>01544 230 502 |



#### **Herefordshire Day Centres Information**

| Meeting Centre                    | Where?   | When?  | Contact Details |
|-----------------------------------|--|--|-----------------|
| Field Farmhouse Residential Home  | Field Farmhouse Residential Home,<br>Hampton Bishop, Hereford. HR1 4JP | Field Farmhouse offers all day, overnight and even weekend care for loved ones allowing carers some essential time for themselves. Support can be made available for shorter periods as required. An assessment will be made to ensure that individual needs can be met before a placement is made available.  Contact for up-to-date charges. | 01432 273 064   |
| Whitchurch House Day Care Service | Whitchurch House Residential Home,<br>Ross on Wye. HR9 6BZ             | Whitchurch House provide day<br>care/day ops for over 65s (includes<br>dementia) £40 per day, lunch<br>included.   | 01600 890 655   |



#### **Herefordshire Day Centres Information**

| Meeting Centre                | Where?  | When?  | Contact Details                     |
|-------------------------------|---|--|-------------------------------------|
| Orchard House Day Care        | Orchard House, The Walk,<br>Withington, Hereford, HR1<br>3PR                        | We offer daycare service for people living with Dementia. We have activity programmes to promote healthy minds and wellbeing and will adapt programmes based on the feedback of individuals to promote creativity and enjoyment. The charge is £16.58 per day for Council commissioned and £34.07 for self-funders (All referrals to go through Adults and Communities assessment process).  | Margaret Young:<br>01432 850 671    |
| Mortimer Care Day Care Centre | Mortimer Homecare Ltd,<br>5A Broad Street,<br>Leominster,<br>Herefordshire. HR6 8BT | We welcome older people for a day of freedom and joy where they can engage in stimulating & varied daily activities. We have daily newspapers - a well stocked Library - Computing - Selection of magazines - Cooking and baking - Outings - Arts and Crafts - Jigsaws & puzzles - Knitting and embroidery - TV & Films - Flower arranging - Exercise classes - 9:45am - 10am. Arrival for welcome drinks with toast & pastries - 10am - 12 noon. Daily activities programme - 12 noon. A fresh Light lunch - 1pm - 2pm. Daily activities programme - 2 pm. Traditional Afternoon Tea - 2:45pm - 3pm. Departure Home - open on Tuesdays, Wednesdays and Thursdays, 9:45am until 3pm - £45.00 per person and this includes all food and refreshments. Transport costs and arrangements are to be met by the client. | Leigh-Anne Stanik:<br>01568 600 526 |



#### **Companion Line**

The Companion Line is here to support people who may benefit from a regular call from one of our volunteers. Not having someone to talk to regularly can be lonely, particularly if you are used to sharing your home and time with others. This service is for anyone over the age of 18, living in Herefordshire or Worcestershire.

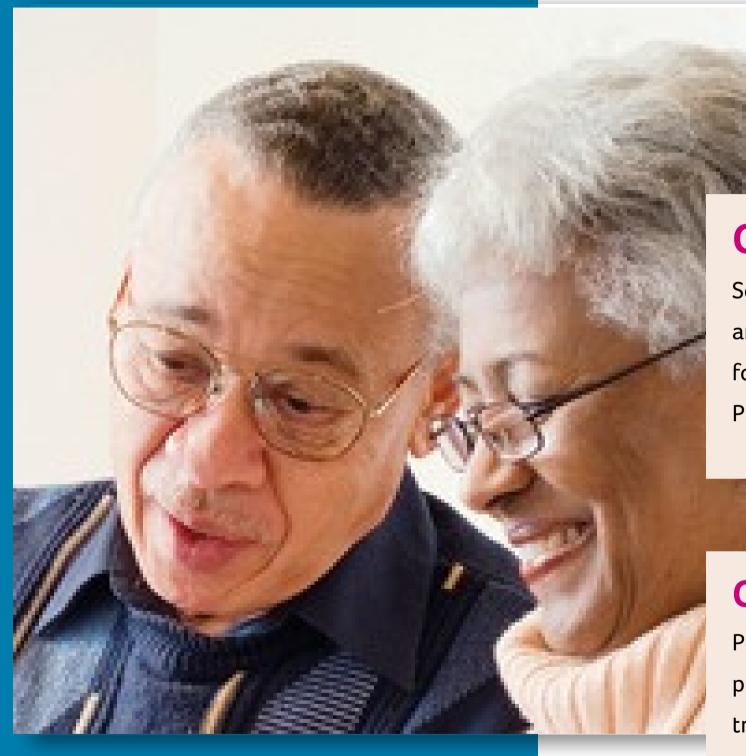
Phone: 0800 008 6077 or Email: referralhub@ageukhw.org.uk

#### **Training Solutions**

Age UK Herefordshire & Worcestershire's Training Solutions team is a specialist health and social care training provider. Our team provides skills training tailored to suit your individual needs, including Dementia Awareness and Arts & Dementia training courses. You will meet with professional dementia trainers who have the backing of Age UK H&W's 25 years of experience and knowledge.

Phone: 0800 008 6077 or Email: referralhub@ageukhw.org.uk





#### **CarerLinks**

Service Supporting Unpaid Carers. In Herefordshire, Crossroads Together provide an information and advice service called CarerLinks to support individuals, who are new to caring for someone or for existing carers who need additional support.

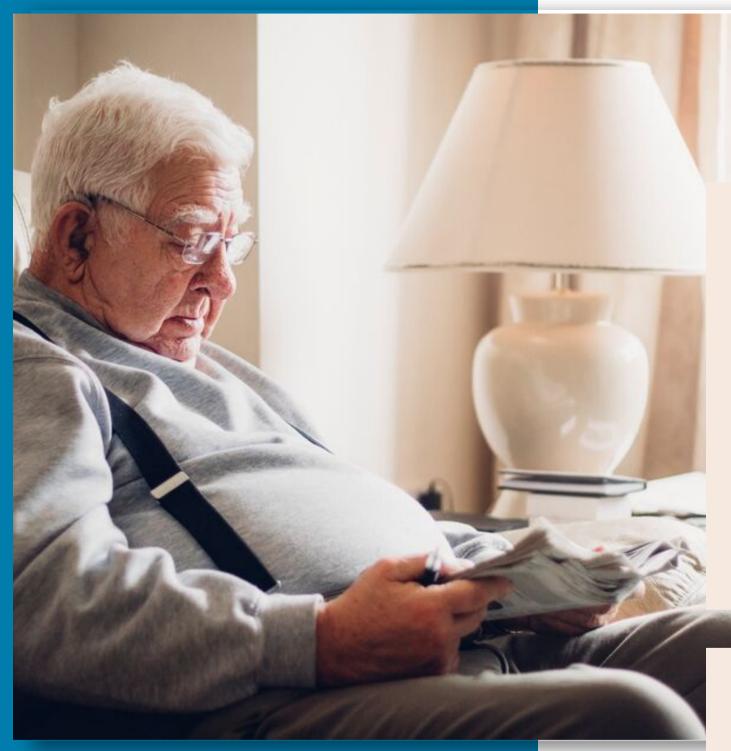
Phone: 01432 663 057 or Email: herefordshire@crossroadstogether.org.uk

#### **C.A.R.E Village Link Scheme**

Post Office enterprise trading for the community based in Pontrilas. Dementia friendly café. Links people with their neighbours to support with picking up prescriptions from Ewyas Harold GP, transport to Ewyas Harold GP, shopping etc. Covers: Pontrilas, Ewyas Harold, Longtown, Abbey Dore, Bacton, Orcop, Kentchurch, Kilpeck, Didley.

Phone: 01981 240 235





#### **Courtyard Top-Up Card**

The Courtyard Top-up Card makes your visits to The Courtyard easier and more enjoyable. You can sign up to have your own money card. You or a designated caregiver can keep the card topped up with money specifically for events booked through the Box Office. All you need to do when you arrive to buy your tickets is present the card and tell us what you want to see, the sales assistant will take care of everything else from there. Please note Courtyard Top-Up Cards are for Box Office events only and cannot be used at The Courtyard Café Bar. If you're interested in signing up to the Top Up card scheme contact me on:

Phone: 01432 340 555 or Email: robyn.barratt@courtyard.org.uk

#### **Creative Ageing at the Courtyard Hereford**

Creative Ageing provides an annual programme of activities and events to support people affected by dementia.

Phone: 01432 340 555 or Email: boxoffice@courtyard.org.uk





#### **Dementia Advisor Service (Alzheimers Society)**

Dementia Adviser service offers information about all aspects of living with dementia and supports you to access services. People with dementia, carers or people who are worried about their memory can contact the dementia advisers whenever you need further information or support to find other services.

Phone: 01432 371 137 or Email: herefordshire@alzheimers.org.uk

#### **Dementia Advice and Support**

Experienced professional advice and personal support. Susanna looks to assist and advise on various problems including: poor appetite and sleep, navigating the home, delusions and hallucinations, general confusion, communication difficulties and aggressive outbursts and boredom. Susanna looks at emotionally supporting the main carer and increasing their 'understanding' and knowledge of dementia. Susanna holds BTEC Level 3 in Awareness of Dementia (QCF), Dementia Link Worker Status; BSc (Hons), Dementia Counselling. Please note: the consultation fee for this service is £60.00 to which a mileage cost may be added.

Phone: 07813 178 314 or Email: susannahbirkett@gmail.com





#### **Dementia Matters Herefordshire**

Dementia Matters is a Herefordshire wide independent charity that supports people who may already have memory difficulties or are worried about their or a loved one's memory, their carers and family. We can also support and advise you through the diagnosis process if necessary. We offer a range of services including advice, Memory Cafés, one-to-one support, carers support and fortnightly newsletters.

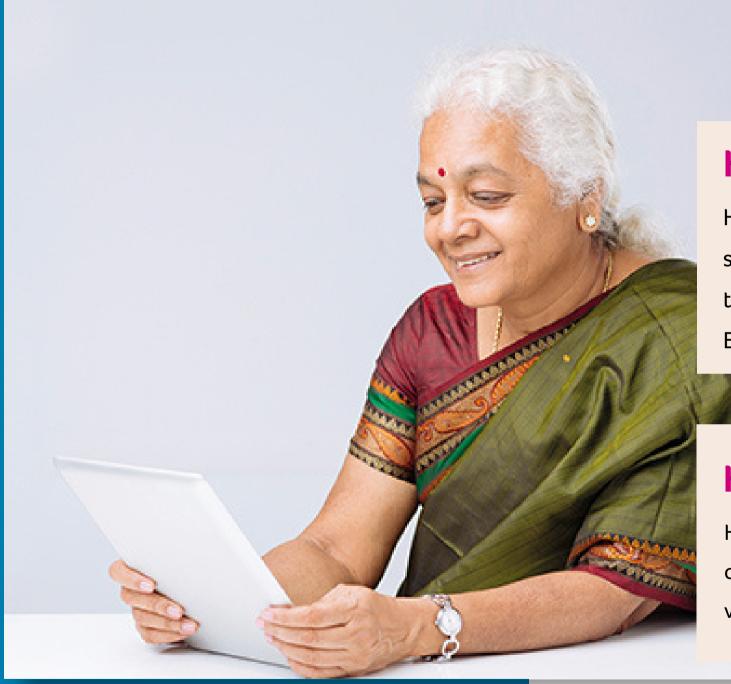
Phone: 01432 804 480 or Email: dementiamattershere@gmail.com

#### **Dementia Matters- Powys**

A list of support options and services from all across Powys. Check out website or contact for further information. Day ops and groups.

Phone: 01597 822 477 or Email: info@dmip.org.uk





#### **Herefordshire Carers**

Herefordshire Carers supports unpaid Carers, family members and friends who are caring for a spouse, partner, relative or friend who is ill, elderly or has a disability and is unable to manage without their help. You can also apply for an Emergency Carers Card.

Email: infohfd@carersworcs.org.uk

#### Hereford and Worcester Fire and Rescue Service

Hereford & Worcester Fire and Rescue Service is closely involved with dementia charities and works in close partnership with the Alzheimer's Society and Age UK. For more information on fire safety advice visit their website: www.hwfire.org.uk

#### **Memory Service Herefordshire**

Memory Assessment Service provides specialist assessment, diagnosis and treatment services (referral via GP).





#### **Older Adult Community Services**

Older Adult Community Services ran by 2gether NHS Foundation Trust offer a range of services to support older people living with dementia and their carers including:

Memory Service

Community Dementia Service

Care Home In-Reach Team

Community Mental Health Team

Cognitive Stimulation Therapy

Phone: 01432 220 445

#### **Talk Community Directory**

Talk Community is a website provided by Herefordshire Council. It provides information including local services and events to support the health and wellbeing of all adults, children young people and families across Herefordshire. www.talkcommunitydirectory.org







Side by Side pairs fully trained and DBS (Disclosure and Barring Service) checked volunteers with people with new or recent dementia diagnoses, in order to support them in accessing a meaningful activity in the community. This can be anything from a cycle ride to a cinema trip to a visit to a garden centre, the sessions are entirely focused on the customers own interests. This is a free service, with the customer only paying their own costs. Suitability is based on an initial assessment with the service co-ordinator.

Phone: 07885 228 890 or Email: janet.neate@alzheimers.org.uk to make a referral.

