

Job Description

Job title:	MCST Dementia Volunteer
Responsible to:	Living Well Team Leader (Dementia)
Location:	Hybrid: home, Worcester Head Office and across Worcestershire
JD review date:	February 22

Main Purpose of the Job:

To support the Living Well Team Leader deliver effect Maintenance Cognitive Stimulation Therapy (MCST) to people with a diagnosis of dementia living in Worcestershire

Responsibilities and Duties:

1. Assist the Living Well Team Leader deliver MCST sessions once a week to people with a diagnosis of mild to moderate dementia
2. Assist the Living Well Team Leader with assessments of people requesting to join the MCST program to ensure they are suitable for the course of sessions.
3. Assist the Living Well Team Leader to undertake assessments halfway through the course of MCST sessions and at the end.
4. Take into consideration the identity, characteristics and lived experiences of the individuals attending the café's e.g. BAME, LGBT+, disabilities, long term conditions, culture religion, Armed Forces veteran.
4. Work in accordance with GDPR and safeguarding best practice and quality frameworks.
5. Any other appropriate duties as requested by the organisation.

This role requires the employee to have their own transportation due to some of the areas covered.

Other Information:

- Age UK Herefordshire & Worcestershire is a Brand partner of Age UK nationally.
- Age UK Herefordshire & Worcestershire is a member of, and works within, the philosophy and principles of the Age England Association.
- Age UK Herefordshire & Worcestershire is committed to equal opportunities, principles and practice.
- All staff, in their roles and working collaboratively, will be expected to pursue the aims and objectives of Age UK Herefordshire & Worcestershire set out in the overall strategic plan of the Organisation.
- All staff must work within the policies and guidelines adopted by the Organisation
- All staff will participate in the supervision and appraisal systems adopted by the Organisation.

Person Specification

The following criteria will be assessed from information provided on your completed application form, during the shortlisting and assessment process, and by your referees.

Criteria	Essential	Desirable
Education & Qualifications	A good standard of education A full driving licence.	A relevant qualification to a minimum of Diploma level (e.g. Community work, Volunteer Management, Social work) or other appropriate/relevant qualification. IAG Qualification.
Experience	Experience with older people or other relevant work experience relating to Dementia Good customer service skills	Experience of using systems for monitoring and evaluation
Knowledge or Awareness	Understanding of the needs of older people and the types of issues they face	
Skills and abilities	Effective interpersonal skills with excellent verbal and written communication skills Organised, with strong administrative skills	
Personal Attributes	Diplomatic, able to deal with sensitive issues and topics Self-disciplined and highly motivated. A self-starter, happy to structure and organise own work	
Other requirements	Ability to travel within Worcestershire. Due to the nature of the role the successful applicant will have a DBS check carried out before commencing employment	