

## Job Description

<b>Job title:</b>	Young Onset Dementia Volunteer
<b>Responsible to:</b>	Living Well Team Leader (Dementia)
<b>Location:</b>	Hybrid: home, Worcester Head Office and around Worcestershire
<b>JD review date:</b>	February 22

### Main Purpose of the Job:

Provide one to one support for people who have received a diagnosis of dementia under the age of 65.

### Responsibilities and Duties:

1. Undertake 121 activities with young onset dementia clients. Engaging with them to assess their needs and support them to enjoy a range of activities and interest which is tailored to them.
2. Update clients Charity Log records to ensure all information discussed during contact is recorded accurately.
3. Take into consideration the identity, characteristics and lived experiences of the individuals attending the café's e.g. BAME, LGBT+, disabilities, long term conditions, culture religion, Armed Forces veteran.
4. Work in accordance with GDPR and safeguarding best practice and quality frameworks.
5. Any other appropriate duties as requested by the organisation.

This role requires the employee to have their own transportation due to some of the areas covered.

## Other Information:

- Age UK Herefordshire & Worcestershire is a Brand partner of Age UK nationally.
- Age UK Herefordshire & Worcestershire is a member of, and works within, the philosophy and principles of the Age England Association.
- Age UK Herefordshire & Worcestershire is committed to equal opportunities, principles and practice.
- All staff, in their roles and working collaboratively, will be expected to pursue the aims and objectives of Age UK Herefordshire & Worcestershire set out in the overall strategic plan of the Organisation.
- All staff must work within the policies and guidelines adopted by the Organisation
- All staff will participate in the supervision and appraisal systems adopted by the Organisation.

## Person Specification

The following criteria will be assessed from information provided on your completed application form, during the shortlisting and assessment process, and by your referees.

Criteria	Essential	Desirable
<b>Education &amp; Qualifications</b>	A good standard of education  A full driving license and access to your own vehicle.	A relevant qualification to a minimum of Diploma level (e.g. Community work, Volunteer Management, Social work) or other appropriate/relevant qualification. IAG Qualification.
<b>Experience</b>	Experience with older people or other relevant work experience relating to Dementia  Good customer service skills	Experience of using systems for monitoring and evaluation
<b>Knowledge or Awareness</b>	Understanding of the needs of older people and the types of issues they face	Understanding the challenges around engaging with older people from different backgrounds.
<b>Skills and abilities</b>	Effective interpersonal skills with excellent verbal and written communication skills  Organised, with strong administrative skills	
<b>Personal Attributes</b>	Diplomatic, able to deal with sensitive issues and topics  Self-disciplined and highly motivated. A self-starter, happy to structure and organise own work	
<b>Other requirements</b>	Ability to travel within Worcestershire.  Due to the nature of the role the successful applicant will have a DBS check carried out before commencing employment	