

Person Specification

Job Title: CST Trainer

The following criteria will be assessed from information provided on your completed application form &/or at interview &/or by your referee:

	ESSENTIAL	DESIRABLE
QUALIFICATIONS		
Good level of general education, literacy and numeracy to GCSE or equivalent standard	✓	
Good standard of written and spoken English	✓	
KNOWLEDGE		
Understand the needs of and the issues facing older people;	✓	
Understanding of dementia and the impact on an individual and their carer	✓	
EXPERIENCE		
Experience of leading group work	✓	
Experience of contact/work with Older people;	✓	
Experience of working with people with dementia		✓
Experience of working with and supporting Volunteers;	✓	
SKILLS		
Ability to work with, engage and empower volunteers	✓	
Trained in CST or dementia related field		✓
Sound IT skills in order to use MS Office and databases effectively	✓	
Good communication skills (verbal and written)	✓	
Ability to manage and prioritise a busy workload under pressure	✓	
Ability to produce and maintain accurate and up to date records	✓	
Excellent listening skills;	✓	
Awareness of how to work as part of a team as well as independently	✓	
PERSONAL QUALITIES / ATTRIBUTES		
Ability to motivate and inspire Volunteers	✓	
Demonstrate a professional, calm and pleasant personality	✓	
Willingness to work flexibly according to the needs of the service	✓	

Policies of AUKH

You must have a commitment to work within and promote the AUKH Aims and Principles and its Equal Opportunities policies.