

Age Friendly Island Public Forum Notes

Tuesday 12th October, 10:30am: Face to Face Public Forum, Newport. Tuesday 19th October, 3:30-4:30pm Online Wednesday 20th October, 10:30am: Face to Face Public Forum, Freshwater. Tuesday 26th October, 10:30am; Face to Face Public Forum, Ryde.

Members of the Public	Staff	Councillors
Thirteen	Five	one

1. **Pavements for People:** Common access issues, who is responsible and how to report it. This resource was initiated by the Older Person's Steering Group and has been co-produced by members of the Group, the Age Friendly Island team and Island Roads.

Click here to access online version: Pavements for People

Hard copies are available from Helen Lewis via Age UKIW on 01983 525282. Also available in libraries and as a PDF (electronic version).

Regarding Parking on Pavements: contact at Isle of Wight Council, Parking Services is Mark Downer. In the case of the broken dropped kerb if it can be reported via Fix my Street that would probably be the best route https://fms.islandroads.com

Cowes Cycle Track: road up to Medham, brambles have been cut back but land around concrete post is slipping away, making hard for scooters to access/navigate. HL to contact Public Rights of Way.

Members of the Ryde Forum raised challenges again of the Beryl Electric Scooters. HL to follow up with Phil Barrett at Beryl and see if Diana Conyers has updated details at all.

Hedges: any ongoing problems, please contact Island Roads on 01983 822440 in the first instance.

- 2. Speakers:
- a. Newport: Amey Waste: Simon gave us an update about current campaign around reducing food waste in with black bin waster (approximately 25%).
 Discussed ordering new bins. Call 01983 823777. Free for compost and green

bins. £25 for replacement black bins (unless Amey's fault). Please inform Amey via Isle of Wight Council on 01983 823777 as soon as there is a problem.

- b. Freshwater: Patricia Moody (Leonard Cheshire). Trish shared the online activities that are available for all to access. https://bit.ly/LeonardCheshireVirtualActivities
- c. Online: Carol Flux-Natural Enterprise N/A
- d. Ryde: Fiona Hardy, Dragonfly Project N/A

3. Update from Sophie Lee:

- Paper based Digital Survey: 250 additional surveys returned. Currently analysing data.
- Digital Access Medical Task and Finish group:
- 1. Can the hospital see your medical notes from the GP? Are the systems linked? The systems are not currently linked. The hospital will have links to previous blood tests and investigations. It does not currently have access to Systmonline. District nurses, hospice and respiratory currently have access.
- Can you access test results online? For all surgeries? This may not be a national requirement of GP practices. We can ask the GPs as part of the website review to add whether they allow this or not.
- **3. Valuable not Vulnerable: a world for all ages:** Traditionally across the month of October, in line with International Day of Older Person's on the 1st, Age Friendly Island have organised the Celebrating Age Festival (CAF), working with organisations and local communities to run a diverse range of events.

The 2020 CAF was a victim of Covid and for 2021, it is time to think again. In line with the World Health Organisation and inspired by Greater Manchester (who coined the phrase Valuable not Vulnerable), Age Friendly Island are leading on a local campaign to start a conversation around ageism.

'Ageism refers to how we think (stereotypes), feel (prejudice) and act (discrimination) towards others or ourselves based on age.' WHO Global Campaign #aworld4allages

Knowing where to start can feel overwhelming and this webpage seeks to reassure and give direction on how local communities and organisations can get involved.

The WHO Toolkit identifies three ways to combat ageism:

o Policy and law can address discrimination and inequality based on age and protect the human rights of everyone, everywhere

o Educational activities can transmit knowledge and skills and enhance empathy

o Intergenerational interventions can contribute to the mutual understanding and cooperation of different generations

Have you experienced ageism? Do you work for an organisation who wants to start the conversation? Get in touch!

- 4. Older Drivers Forum: <u>www.olderdriversforum.com</u> Keeping older motorists on the road safely for longer.
- 5. Launch of Digital Friendly Island: The Digital Friendly Island scheme has been developed by Age Friendly Island, part of Age UK Isle of Wight, in partnership with older residents and Island organisations with the aim of making the Isle of Wight digitally inclusive.

Organisations across the Island have signed up to the scheme to indicate they offer digital friendly services and commit to improving their online services for older Islanders. They could offer free WiFi, an accessible website or provide digital services like courses and drop-in support sessions, for example.

Sign Up or find out more by calling Age UKIW on 01983 525282 or visit: <u>Digital</u> <u>Friendly Island</u> (press control and click)

6. Any Other Business:

- Update on travel to the hospital, via buses before the start of the pass: Southern Vectis have asked Age Friendly Island to go back to the hospital and ask if the different departments can be more targeted and flexible in appointment system HL to contact Patient Council again.
- Pop Up Online Forum with the Ambulance Service: Tuesday 16th November, 2:30pm. Chat with Louise Walker, Ambulance Education, Training & Engagement Lead to share your experiences. Please contact Helen Lewis for the Zoom link.
- 8. **Next Age Friendly Island Forum:** Tuesday 30th November, 3:30-4:30pm via Zoom. Sally Ash, Trading Standards and Stephanie Trotter (MBE), Carbon Monoxide Safety are the speakers.