



## Age Friendly Island Public Forum

Tuesday 8<sup>th</sup> June, 3:30-4:30pm on Zoom

**For a large print version of these notes, please call Helen at Age UKIW on 01983 525282.**

Seventeen attendees in total: nine members of the public and eight members of staff (internal and external to Age UKIW/AFI).

1. **Confidentiality and the forums:** what happens to stories and experiences shared at the forums? These are shared anonymously. Permission is sought where an individual may have specific needs or if there is a safeguarding issue. Please refer to main Age UKIW Safeguarding Policy.
2. **Holly Jones, Climate and Sustainability Lead, IWC:** an overview of the current council's action plan. <https://www.iow.gov.uk/Residents/environment-planning-and-waste/Future-Energy-Initiatives/Climate-Change/LinksPage> A broad discussion including hydrogen ready boilers, solar panels, desalination and air source heat pumps. Also about the balance of protecting the environment with harnessing tidal energy (St Catherine's).

There is a range of energy initiatives:

<https://www.iow.gov.uk/Residents/environment-planning-and-waste/Future-Energy-Initiatives/Energy-Initiatives/Green-Homes-Grant>

Footprint Trust: We offer impartial information on saving energy and water in the home on the Isle of Wight. <https://footprint-trust.co.uk/> Call us 01983 822282 or email [info@footprint-trust.co.uk](mailto:info@footprint-trust.co.uk)

3. **Stuart Bailey, Vulnerability Officer, Southern Water:** Customer and Community Grants available: <https://www.southernwater.co.uk/customer-and-community-grants> Support for people with difficulty paying bills: <https://islefindit.org.uk/item/southern-water-affordability-vulnerability-schemes-tariffs/> Call Stuart on 07775 407017 or [stuart.bailey@southernwater.co.uk](mailto:stuart.bailey@southernwater.co.uk)
4. **NHS Dentistry:** A general discussion about access. description of people being asked to pay upfront for services, families struggling to get registered. Please let Helen know if there is a specific issue you would like to discuss.

5. **Face to Face Forums:** These will be resuming in July, 13<sup>th</sup>, 20<sup>th</sup> and 27<sup>th</sup>. All 10:30am. Booking for places only due to Corona virus.
6. **Patricia Moody, Community Volunteer Co-ordinator, Southampton area Leonard Cheshire:** [patricia.moody@leonardcheshire.org](mailto:patricia.moody@leonardcheshire.org)  
<https://www.leonardcheshire.org/get-involved/be-volunteer> Call 020 3242 0200 to find out how to become a volunteer.
7. **Any Other Business:**
- The Isle of Wight NHS Trust is working to transform its mental health and dementia services for older people. They need the voices of older people to be part of this transformation, so that the services are able to meet people's needs. There are several aspects to this – Dementia Outreach, inpatient beds, the Memory Service, community mental health services for older people etc. We would like to hold a focus group in conjunction with Age Friendly Island to make sure that the voices of people who use or may use these services are heard and taken into account. [iownt.GetInvolved@nhs.net](mailto:iownt.GetInvolved@nhs.net)  
Christa Dilleystone, Lived Experience Lead, NHS Trust, will be attending the next online forum on the 27<sup>th</sup> July.
  - **Personal health Information:** Opt out options so your data is not used in research and planning:
    - o NHS Services: <https://digital.nhs.uk/services/national-data-opt-out-enquiries@nhsdigital.nhs.uk> Telephone: 0300 303 5678
    - o GP Surgeries: <https://digital.nhs.uk/services/national-data-opt-out/information-for-gp-practices> or contact your surgery to find out more.
    - o Organ Donation: <https://www.organdonation.nhs.uk/register-your-decision/do-not-donate/>
  - **Mobile Phone SIM Scam:** where your SIM is copied and scammed. Keep an eye on bank balances and check with mobile phone provider if you get a 'Sorry to see you go' text. <https://www.which.co.uk/news/2020/04/sim-swap-fraud-how-criminals-hijack-your-number-to-get-into-your-bank-accounts/>
  - **Older Person's Reference Panel, Office of Police Crime Commissioner:** Kevin Berry will be sitting on this group. Key question: Please could you tell us your top 3 priorities when thinking about policing and community safety in your local neighbourhood? Please reply direct to Kevin Berry [kevinberry5@gmail.com](mailto:kevinberry5@gmail.com)
  - **From Ageing Better in Greater Manchester:** [www.ambitionforageing.org.uk/podcast](http://www.ambitionforageing.org.uk/podcast) Ambition for Ageing has launched its very first podcast, and it's available now for you to listen to.

Over seven episodes, we will bring together different guests each week to discuss all aspects of ageing, looking at everything from social isolation and loneliness to the benefits of ageing and building age-friendly places. Join host Kirsty each week alongside academics and policy makers, researchers, front line delivery staff and of course, older people themselves.

Episodes will be promoted weekly on our social media channels, but if you can't wait, you can listen to the whole series now on Spotify, iTunes, Google Podcasts or your favourite podcast host.

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	Telephone Number	Address	Postcode	Average calls per month	Posting Completed Date	Agree Adopt Object	Reason for objection - based on need for telephony only not the kiosk
1	01983752691	OPP ROYAL NEEDLES HOTEL PCO1 ALUM BAY TOTLAND BAY	PO39 0JD	0	20/03/2021		
2	01983760297	NEAR ROYAL NAT LIFEBOAT INST PCO1 THE QUAY YARMOUTH	PO41 0PQ	5	20/03/2021		
3	01983292571	O/S NO 66 JN LOWER CHURCH RD PCO1 SOLENT VIEW ROAD COWES	PO31 8JZ	1	20/03/2021		
4	01983292575	JCT WOODVALE RD NEAR W HOTEL PCO1 SHORE ROAD COWES	PO31 8LB	3	20/03/2021		
5	01983295905	O S NO 130 JN SHOOTERS HILL PCO1 HIGH STREET COWES	PO31 7AY	14	20/03/2021		
6	01983292573	O S NO 1 JN WITH NEWPORT RD PCO1 CORONATION AVENUE COWES	PO31 8PN	0	20/03/2021		
7	01983525627	O S NOS 93-94 JN SOUTH ST PCO1 ST. JAMES STREET NEWPORT	PO30 1LB	0	20/03/2021		
8	01983852913	JCN SEVEN SISTERS RD PCO1 UNDERCLIFF DRIVE VENTNOR	PO38 1XF	0	20/03/2021		
9	01983852108	OUTSIDE BROOKSIDE PCO1 BONCHURCH VILLAGE ROAD VENTNOR	PO38 1RE	2	20/03/2021		
10	01983862109	OPPOSITE NO 83 PCO1 HIGH STREET SHANKLIN	PO37 6NR	13	20/03/2021		
11	01983872383	O/S WHITECLIFF LODGE PCO1 HILLWAY ROAD BEMBRIDGE	PO35 5PL	2	20/03/2021		
12	01983568101	O/S FORMER POST OFFICE PCO1 MADEIRA ROAD SEAVIEW	PO34 5BA	1	20/03/2021		
13	01983563899	ENTRANCE TO PUCK POOL PARK PCO1 PUCKPOOL HILL RYDE	PO33 1PP	1	20/03/2021		
14	01983562805	O/S ESPLANADE PAVILION PCO1 ESPLANADE RYDE	PO33 2EL	17	20/03/2021		
15	01983612569	ADJ TO THE CROWN HOTEL PCO1 ST. THOMAS SQUARE RYDE	PO33 2PJ	17	20/03/2021		