

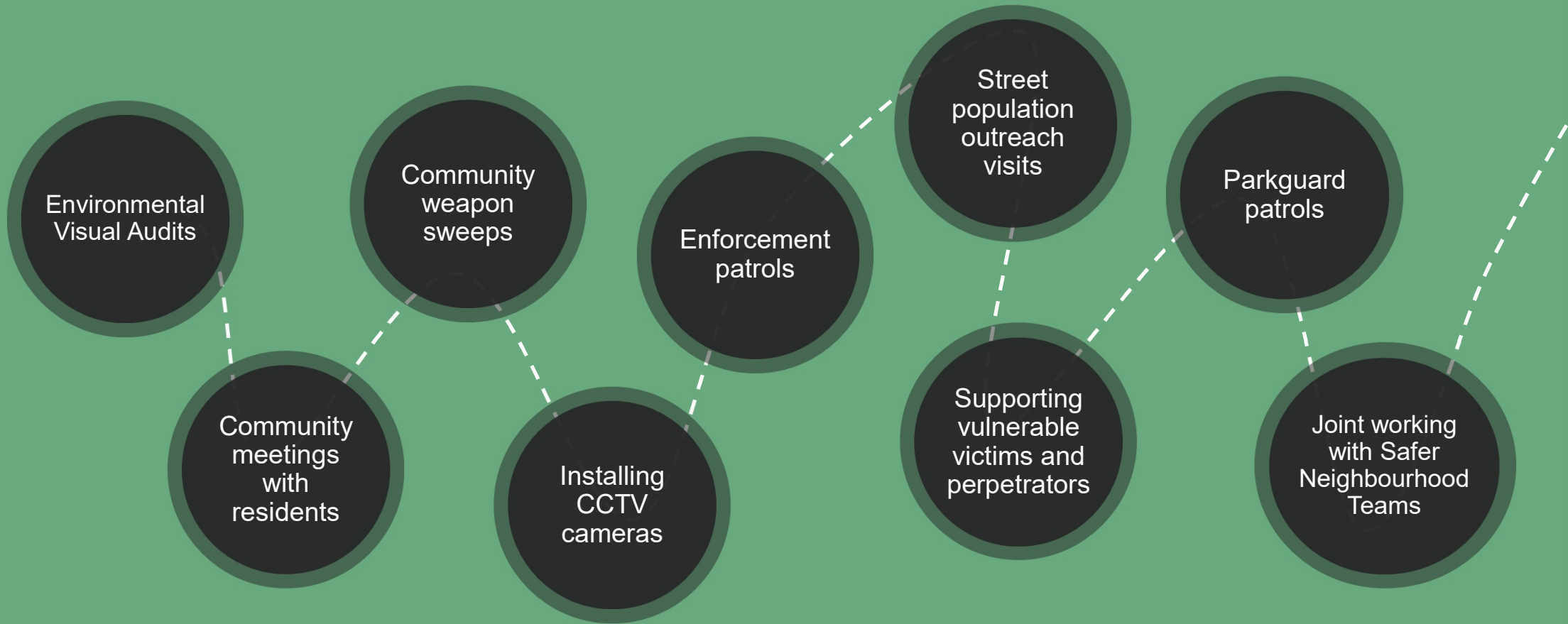
Islington Community Safety for Age UK

Community Safety

- Community safety is about preventing and reducing crime, disorder and fear of crime. Our aim is to create safer communities.
- We work with the police and other partners to ensure all appropriate agencies are joined up when responding to community safety issues.
- Community safety is broad and includes the following: drug taking and dealing, anti-social behaviour, violent crime (including knife crime) and violence against women and girls.



Examples of how we tackle crime and ASB



How do we respond to your reports?

If a report is made to Islington Council or the Metropolitan Police...

...the relevant department or service will investigate.

If the issue requires a multi-agency response, Community Safety may become involved.

Community Safety Officers will gather information about the issues.

They will work with partners to develop an action plan to address the issues.

They will update the reporter(s) about the outcomes.



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Islington Council's wider community safety offer



Housing and Estate Services

- Investigate neighbour related ASB
- Maintain and repair estates and keep them safe



Children and Families

- Universal offer
- Targeted offer for young people at risk of exploitation and criminal involvement.



Supporting rough sleepers

- Offering access to accommodation and support services.



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Islington Council's wider community safety offer



Anti-Social Behaviour

- Environmental Health
- Trading Standards
- Compliance
- Licensing
- Parking enforcement



Parks and Greenspaces

- Maintaining parks and greenspaces.
- Dedicated Parkguard patrols in problematic locations.

Keeping Blue Badges Safe



How to keep your Blue Badge safe

Blue Badges are the most stolen items from vehicles in Islington

You can keep your blue badge safe by

- Having an electronic resident parking permit. This allows you to park in your controlled parking zone without the need to display your blue badge, reducing the risk of theft. This permit is free, find out how to apply at www.islington.gov.uk/bluebadgepermits
- Using a locking device to secure your badge when you do need to display it

If you have had your blue badge stolen, please report this as soon as possible to the police.

For further information on how to do this, go to www.islington.gov.uk/bluebadgeparking

Islington Council and the police work together to target people and vehicles using blue badges illegally. To report suspected blue badge fraud, call us on 020 7527 2000 or email parkingfraud@islington.gov.uk

Using a blue badge fraudulently can result in the badge being seized and could lead to a substantial fine and even imprisonment.

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Last year nearly 434 blue badges were reported stolen in Islington and 75% of these were stolen from vehicles parked outside the victim's home.

Often thieves will break a car window to steal the badge, so as well as replacing your blue badge there is the cost of replacing a broken window and the inconvenience of not being able to use your vehicle.

To tackle this issue, eligible Blue Badge holders can apply for a free resident electronic parking permit. This permit allows you to park your vehicle in a resident's parking bay within your controlled parking zone, without the need to display your blue badge. You only need to display your blue badge when you are parked outside of your controlled parking zone. If you do not already hold an electronic parking permit, you can apply for this online at www.islington.gov.uk/bluebadgepermits or phone our contact centre on **020 7527 2000**.

Creating safer communities

Find a knife bin

Our top priority is keeping our community safe, which is why we have installed nine knife bins around the borough. Knife bins are a safe and secure place for people to dispose of a knife, blade or tool, without fear of prosecution. Every knife disposed of represents a decision for a better future.



St Johns Way:
outside Canton House Community Centre, N19 3RQ

St Mellitus Church:
N4 3AG

Hornsey Road:
outside the Sobell Leisure Centre, N7 7NY

Stock Orchard Street:
at the junction with Caledonian Rd, N7 9RP

Hornsey Road:
next to the Emirates stadium, N7 7JD

Highbury Fields:
outside Highbury Leisure Centre, N5 1WR

Mildmay Road:
at the junction with Woodville Rd, N16 5NG

Caledonian Road:
outside Cally Pool and Gym, N1 0NH

Central Street:
outside Finsbury Leisure Centre, EC1V 3PU

Information: When you are taking a knife, blade or tool to the knife bin carefully wrap it in cardboard (such as an old cereal box) and use strong tape to secure it. Use enough cardboard and tape so the knife doesn't poke through.

Warning: Though it is a criminal offence to have a knife or blade in a public place, it is okay to have one when it is securely wrapped and you are taking it straight to a knife bin.

Find out more about how Islington Council is working with the community to stop knife crime at islington.gov.uk/knifecrime

W4W | WORD 4 WEAPONS

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What happens when you report a hate crime

Hate is not welcome in Islington.

We believe everyone deserves to live free of fear and abuse but to act against those responsible, the police rely on reports from the public. This is the first step towards ensuring that the offender is caught and stopped from committing a crime again.

Unfortunately, many hate crimes are not reported. If more people make reports, we can gain a better understanding of the problem and how we can prevent it.

And by reporting a hate crime, you can access support to help you to recover from the experience. You can also report a hate crime as a witness, even if you do not know the victim.



www.islington.gov.uk/hatecrime

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Look up.
Look out.

METROPOLITAN POLICE

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Safe Havens

- In Islington, a number of public premises such as shops, cafes, pubs and libraries are recognised as 'Safe Havens'.
- If you are in danger, feel threatened or harassed on the street, are unwell or just in need of some help you can look for the 'Safe Haven' sign in windows.
- Safe Havens can help by:
 - ☐ letting you inside and keeping out those who are threatening you
 - ☐ calling the police or family or friends
 - ☐ simply by giving you directions or public transport information
- Look out for the 'Safe Haven' sticker in shop windows!
- Visit www.islington.gov.uk/community-safety/safe-havens-scheme.



Supporting vulnerable victims and perpetrators

Cuckooing

Cuckooing happens when people target the homes of vulnerable adults and take over their property.

Contact the police if you think someone's property is being cuckooed. We will link in through Cuckooing Panel

Community Multi-agency Risk Assessment Conference (CMARAC)

A multi-agency meeting where information is shared on complex/ high risk cases involving vulnerable victims or perpetrators of ASB.

The focus is to safeguard the victims and witnesses and prevent further victimisation.

ASB Review (Community Trigger)

Gives victims of persistent anti-social behaviour (ASB) the right to ask for a multi-agency review of their case.

Relevant agencies will review what action has been taken and decide whether additional actions could be taken to reduce the ASB.



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Supporting rough sleepers

- We offer support to anyone rough sleeping in Islington.
- Anyone who is regularly on the street in Islington will have been approached by one of our services, had an initial assessment and been offered support.
- This support includes:
 - ❑ Working with rough sleepers to understand how they became homeless and to look at how we can help them to address it.
 - ❑ Working with local organisations to offer safe spaces such as drop-in facilities, shelters and supported accommodation.
 - ❑ Joint outreach with Drug and Alcohol teams
 - ❑ Providing additional winter shelter.

Rough sleeping, or concerned about someone who is?

Islington Council works closely with a range of charities to offer support and advice to anyone rough sleeping in Islington.

If you are rough sleeping or concerned about someone who is, please contact **StreetLink** to alert their outreach team.

T: 0300 500 0914

W: www.streetlink.org.uk [@Tell_StreetLink](https://twitter.com/Tell_StreetLink)

www.islington.gov.uk/roughsleeping

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Reporting crime and ASB



Tackling Anti-social behaviour

Anti-social behaviour (ASB) covers a wide range of unacceptable activity that causes or is likely to cause harassment, alarm and distress to an individual, their community or harm to their environment.

If you are experiencing ASB, you could try talking to the person responsible. Only do this if you feel safe and comfortable. If you are not able to resolve the problem, report it to us.

When to to contact the Police or Crimestoppers

Not all ASB is a crime but a lot is or can become a crime. All criminal behaviour should be reported to the police, including:

- abuse, intimidation, or harassment
- drug use and drug dealing
- aggressive begging
- vandalism
- noise from suspected domestic abuse

In an emergency or if someone is at imminent risk call 999. The non-emergency number is 101. Report criminal behaviour at met.police.uk/ro/report

Contact Crimestoppers ☎ 0800 555 111 🌐 crimestoppers-uk.org



Scan the QR code for more information and to report ASB



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What can I report?

- Nuisance, rowdy or inconsiderate behaviour from neighbours.
- Graffiti, fly-tipping and litter on the streets.
- Persistent dog barking.

Reporting

Anti-social behaviour

The quickest and easiest way to report to the council is at:

🌐 islington.gov.uk/reportasb

However, you can call us on: ☎ 020 7527 7272

Housing Association tenants

If you live in an estate owned by a Housing Association, or Registered Social Landlord, you should contact them to report anti-social behaviour.

What we will do

- All reports of ASB are recorded on our system and given a reference number. In all cases, we aim to get back to you within two working days.
- Where necessary, we will allocate a case officer who will develop an action plan and work with colleagues and partners to obtain more evidence to assist with the case.

You can choose to report ASB anonymously. This may affect the action we can take, and we will not be able to update you with any outcomes.

When we are dealing with noise issues, in many cases we need to witness the noise nuisance. In these cases, we do ask for contact details so that we can contact you to arrange this.

Community Safety Team provides a **weekly intelligence product**, feeds into the weekly tasking meeting with Emergency Planning, Community Safety, ASB team, police, TYS, street population team.



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Reporting Crime and Anti-Social Behaviour

- Report criminal incidents to the police. Call **999** in an emergency. Call **101** in a non-emergency.
- Make a report or pass on intelligence anonymously to Crimestoppers on **0800 555111** or online via www.met.police.uk/report
- Report anti-social behaviour (ASB) to the council's ASB line: call **020 7527 7272** or visit www.islington.gov.uk/reportASB
- Need help after crime? Contact Victim Support anytime for independent, free, and confidential advice: Call Supportline on **08 08 16 89 111** - <https://www.victimsupport.org.uk/>

Support for victims of crime and ASB



A charity that offers a range of services that can support you and help you to improve your wellbeing. Call 020 3931 6080 or email connect@helponyourdoorstep.com.



Visit the Islington Directory to find local support services in Islington - <https://findyour.islington.gov.uk>.



Age UK Islington have a helpline and caseworkers that can help make supported connections.

Phone number: 020 7281 6018

Email: gethelp@ageukislington.org.uk

Have your say and get involved in community safety!

- Join a police ward panel
- Report crime and antisocial behaviour to the appropriate channels
- Spread the word about the work we do
- Contact us if you have any concerns about crime or antisocial behaviour
- Email CommunitySafety@islington.gov.uk

