



Department
for Work &
Pensions

Pensions

The Role of the DEA within Jobcentre Plus

If you have a health condition or a disability that affects your ability to work, you can get assistance and advice on returning to the workplace by speaking to a Work Coach at your local Jobcentre Plus. For additional support, the Work Coach will refer to the DEA for advice on health & disability. Whether you have just lost your job or have been out of work for a long time, the DEA is trained to be able to support you to find work or to gain new skills for a job. We can help with work preparation, recruitment, interview coaching and even confidence building.



A DEA is assigned to every Jobcentre to provide personalised support. The service is tailored to your individual health & disability needs - to allow you to move towards training or into sustainable employment.

Alongside Jobcentre work coaches the Disability Employment Advisors can support you on job seeking, accessing training and new skills and offer advice on government schemes.

DEA's can tell you about Disability friendly employers – “Disability Confident ©” employers in your area

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These are a few examples of things a DEA can support with:

- Access to Work, Employment Advisors, Universal Credit.
- We can liaise with Social Workers, Mental Health Support Workers, Homelessness Organisations and charities such as the Armed Forces, Salvation Army etc.
- DEA's have knowledge and can signpost to services on Health & Disability within your area and nationally.

People with a disability and those with a health condition can offer a great deal to an employer, however some may need extra support to make work possible.

If you would like to access the additional support of the DEA, please discuss with your work coach at your local Jobcentre. We offer 1-2-1 consultations or work alongside your work-coach offering 3-way appointments.



DEA Team