

Sheltered housing

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Supported Accommodation team

Housing Needs and Strategy

Sheltered Housing

- **Who is it for?**

- For clients 55yrs/60yrs+ with mobility or medical needs who are struggling in their homes

- **What accommodation is available**

- Self-contained unfurnished flats, wet room, communal gardens & laundry room, social activities
- Concierge on site in working hours, 24/7 emergency alarms, lifts
- Can request certain schemes or areas of Islington
- If application successful, one direct offer only; currently 12-18 months wait-list.

- **How to pay?**

- Housing benefit can be transferred from old to new address
- Can still apply if not on housing benefit - average cost per month £1100+
- Priority lower than for those on benefits, but depends on medical/mobility needs

- **How to apply?**

- Housing 'change in circumstance' form and 'medical form'
- Find the forms online – go to Islington Council website / housing tab
- Paper forms – pick one up at Council Access hubs
- You'll need to provide ID, proof of benefits, proof address

- **Who can I ask if I need help to complete form?**

- Social workers, support workers, family members or friends
- Drop-in to a Council Access Hub (North, Central, South of borough)
- Contact Age UK Islington on 020 7281 6018

- **Assessment**

- Islington Council Housing Team will do an assessment by phone
- Can have support from friend / support worker via 3-way call
- Usually, 6-8 weeks after submission with correct documents. Medical decision 2-4 weeks.