

Information and Advice

Age UK Kensington & Chelsea offers an Information, Advice and Casework service to older people (55 and over) living in the Royal Borough of Kensington and Chelsea, their families, carers and helpers.

We offer appointment, telephone and a home visit services for information, advice and advice with casework enquiries. The office is open between 9.30 am and 5.00 pm Monday to Friday and closed for lunch between 1 pm and 2 pm.



Contact 020 8969 9105 or information@aukc.org.uk



We can provide assistance with a number of issues including:

Welfare Benefits

Accessible Transport

Health and Disabilities

Housing

Grant Applications

Utility Debt & Switching

Carer Advice

Other

We also have written Information Guides in the office to assist you.

The service is free of charge, independent and confidential. A Statement of Service is available on our website and upon request from Reception.

Please see our website for our Complaints Policy and Procedure, or ask in the office.

Contact 020 8969 9105 or information@aukc.org.uk

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www.aukc.org.uk