

Information and Advice

Age UK Kensington & Chelsea offers an Information, Advice and Casework service to older people (55 and over) living in the Royal Borough of Kensington and Chelsea, their families, carers and helpers.

We currently offer telephone appointments during the Covid pandemic and offer advice and advice with casework to assist you with your enquiries. The telephone line is open between 9.30 am and 5.00 pm Monday to Friday and closed for lunch between 1 pm and 2 pm.



Contact 020 8969 9105 or information@aukc.org.uk



We can provide assistance with a number of issues including:

Welfare Benefits

Accessible Transport

Health and Disabilities

Housing

Grant Applications

Utility Debt & Switching

Carer Advice

Other

There are also Information Guides on our website, or we can send you a copy if you request one.

The service is free of charge, independent and confidential. A Statement of Service is available on our website and upon request.

Please see our website for our Complaints Policy and Procedure, or contact us.

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