

PERSON SPECIFICATION

CARE ASSISTANT/SUPPORT WORKER

AT HOME SERVICE

QUALIFICATIONS

- Must either have, or be willing to train to, a minimum NVQ level 2 in Care (or equivalent).

SKILLS

- Good written and verbal communication skills.
- Ability to work on one's own and as part of a team.
- Practical and 'common sense' approach to working with people.
- Ability to maintain professional boundaries.
- Able to carry out basic IT functions, including data entry, word processing and using e-mail.
- Able to use a mobile phone and texting.

EXPERIENCE AND KNOWLEDGE

- Experience of providing personal services to older people whether paid or unpaid (desirable, but training will be given).
- Must have an interest in and an understanding of the needs of older people.

PERSONAL ATTRIBUTES

- Caring and sensitive to the needs of frail and vulnerable older people.
- Good time keeping.
- Honest and trustworthy.
- Approachable and friendly manner.
- Awareness of and sensitivity to the cultural and religious needs of clients.