



Job Title	Stay Home Safely Task Worker
Team	Stay Home Safely Team
Normal Hours	21 hours (3 days Friday - Sunday)
Contract length	Contract ends on the 31st March 2022
Salary	21 hours (£12,700pa)

About Age UK Lambeth	
Our Mission	
We support older people in Lambeth to live enriched, productive and purposeful lives: challenging the stigma of ageing, reducing social isolation and ensuring they get the right support at the right time.	
Our Values	
We are Kind	We do everything in a spirit of kindness. The people we support deserve our respect and need our compassion, and we have their best interests at heart at all times.
We are person-centred	We keep the people we serve at the heart of everything we do. Our older people are a rich source of inspiration, ideas and experience, and our working relationships with them are important to us
We are outcome-focused	We help people find solutions that work for them. By being flexible, asking for feedback, and including our older people in developing new services, we can be sure they will get the right support at the right time.

The Team
In response to Covid 19 Lambeth Track and Trace team will be contacting people in Lambeth to tell them that they need to self isolate for 10 days. For some this is easy to do with the support of outside family and friends. For others

this is not so easy which is why we are working to support people and offer the help that is needed to stay at home and stay safe

Your Main Role

You will be contacted by the Stay Safe Stay Home Case worker with practical tasks that need to be carried out so that clients can safely self isolate at home for 10 days and not have to go out. This could include a number of tasks for that person such as dog walking, shopping , Energy meter top ups, medication collection, picking up a hot meal for them and possibly the rest of the household. Supporting surge testing exercises, if a new variant appears in the neighbourhood you are working in you may be asked to do door to door visits to make people aware. Any other reasonable requests that need to be carried out outside of the home. Some clients we will work with for 10 days and others may be shorter periods. All tasks will come to you through the caseworker who you will be liaising with frequently. No tasks will be carried out in the clients home.

Key achievements in first 3 months

To embed yourself as part of the Stay Home Stay Safe team .

To show the ability to work well with clients and show that their needs are met.

Build relationships with other agencies

Key Relationships

Jess Jarvis/ Stay Home Stay Safe Systems Lead

Kim Connell / Care and Support Lead

Learning & Development

You are expected to complete the following induction training relevant to your role including:

- Safeguarding
- Health & safety
- Information governance
- *Role Induction*

Job Criteria

Criteria	Application	Test	Interview
Values-based			
1. Treats people with kindness, compassion and dignity			✓
2. Works together with others to find solutions			✓
3. Puts the client/customer first			✓
Technical Skills & Knowledge			
4. Excellent listening skills	✓		✓
5. Good Organisational Skills	✓		✓
6. Driven, self motivated, enthusiastic	✓		✓
7. Able to work independently and manage own workload			✓
8. Basic digital skills including using a smartphone, completing online forms and communicating regularly with the team via our online system			✓

If the role is still of interest to you please send across your CV and provide answers to the following 3 questions (in no more than 250 words per question).

1. Why do you want to join us at Age UK Lambeth? And why now?
2. How would you define good customer care?
3. What skills would you bring to the role?

Please send this information to Jess Jarvis, jess@ageuklambeth.org