

Newsletter

Summer 2021



Hello and welcome to Age UK Lancashire's summer newsletter.

I'm sure you will agree it has been quite a year since the pandemic started and we are now facing a very different world, bringing new challenges for charities and businesses.

The loss many families have faced is tragic and our thoughts and condolences go out to them. On a personal note I am very proud of how our charity responded to the challenges, adapting our services and developing new ones to directly meet the needs of the most vulnerable older people in Lancashire, at the time they needed us most.

We are facing a difficult year and support from local businesses, people and funders is vital to us as we navigate a way forward and continue to support our older population. I hope you enjoy reading this newsletter. Thank you.



Teri Stephenson CEO

Who we have helped

February 2020 - May 2021



Responded to **13,829** calls to our Advice Line



Made **2,904** phone calls supporting people with dementia and families



Made **16,242** Good Day welfare telephone calls to lonely older people



Made **22,566** visits to people's homes to deliver essential shopping, cleaning and provide support



Supported **3,100** people to remain independent and settled at home after a hospital visit



Supported **932** older people to manage their long term health conditions

Service spotlight: Removing Barriers

Our Removing Barriers Project aims to provide older veterans with the tools they need to access support in a variety of different areas, from employment, relationships and debt advice to education and training.

The service operates across Lancashire and we can provide up to 12 weeks of support. Our dedicated and passionate team were delighted to receive two year's funding from the Armed Forces Covenant Trust to deliver this vital project.

Providing tailored, person-centred support for veterans, their families, and carers in Lancashire, supporting them to overcome challenges and making a difference to their quality of life.

Since August 2020 we have supported 68 veterans and 25 family members or carers connected to those veterans. We recently helped one local veteran, Bryan, apply for and receive a veteran's medal. Read more about Bryan's story on our [website](#).



t: 0300 303 1234

www.ageuklancs.org.uk

Get involved

Ways you can support us



Upcoming Events

Great North Run - don't miss the chance to take part in this famous 1/2 marathon in Newcastle. FREE place available. Sunday 12th September 2021

Corporate Challenge - if you own or work for a local business, join our challenge to motivate staff and raise your profile

We need your stamps!

We can turn your used postage stamps into funds to support our charitable work! We have collection points in each of our charity shops or contact us and we will send you a freepost envelope to keep at home that you can send us when its full of stamps. Simple!

Join our mailing list

Keep up to date with all of our campaigns, fundraising events and opportunities by signing up to our mailing list today

Have you written your Will yet?

We have teamed up with local Lancashire-based solicitors who provide a basic Will Writing service for you in return for you making a donation to us. Why not make Lancashire a great place to grow old by leaving us a legacy? Don't delay, write your Will today...

Make a donation

One of the easiest ways to support us is by making a one off or regular donation.

You can do this:

- Online by clicking [here](#).
- Posting a cheque - Age UK Lancashire, Lifestyle Centre, Gillibrand Street, Chorley, Lancashire, PR7 2EJ
- Contact us for a Donations Form

100% of the money we raise stays in Lancashire, directly supporting our work.

To get involved with any of our fundraising activities, visit our website or contact: fundraising@ageuklancs.org.uk

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