

Hospital Aftercare

**Assisting you with discharge home from hospital
and following a hospital stay or period of illness**



We provide practical and emotional support to help you remain independent and in your own home

Who we can help

We can offer support to all adults (18+) who have had a hospital stay or a period of illness.

We are able to support those who are being discharged from hospital or need support at home to avoid a hospital admission.

Duration of service

Support is time limited for a maximum of 6 weeks and tailored to individual needs.

How we can support you?

- Transport may be provided if you are unable to get home from hospital
- Shopping on the day of discharge
- Emotional support to regain confidence
- Preparing refreshments
- Assisting with light domestic tasks





Your choice

We will offer support that is tailored to your needs and requirements.

Cost

This is a free service - there is no cost to you.

Benefit entitlement

The service is designed to complement any statutory services that you may be receiving and will not affect your benefit entitlements.

Additional Services

Age UK Lancashire is a local charity providing support and services to older people across the county. For information on our other services please call us on **0300 303 1234** (calls charged at local rates) or visit our website at: www.ageuklancs.org.uk

Customer Feedback

We welcome constructive feedback on our services. If you have a comment, compliment or complaint, please ask for a copy of our **How Did We Do leaflet**. Alternatively you can call us on **0300 303 1234** (calls charged at local rates).

To access this service please contact:

**Burnley General Hospital:
01282 436414**

**Royal Blackburn Hospital:
01254 734526**

For information on all services please call:

0300 303 1234

email admin@ageuklancs.org.uk

or visit www.ageuklancs.org.uk

This service is available across the Pennine area. Some exceptions apply across individual boroughs.

As a local charity donations are always gratefully accepted.

Service available 7 days a week, 365 days a year from 9am-8pm

The Hospital Aftercare Service is funded by NHS East Lancashire Clinical Commissioning Group, Lancashire County Council & Blackburn with Darwen Borough Council

Age UK Lancashire is a charitable company limited by guarantee and registered in England and Wales
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