

# Hospital Aftercare

Assisting you with discharge home from hospital  
and following a hospital stay or period of illness



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## What do we do?

We provide practical and emotional support to help you remain independent and in your own home

### Who we can help

We can offer support to any adult (18+) who has had a hospital stay or a period of illness, who needs our help.

We are able to support those who are being discharged from hospital or need support at home which may avoid a hospital admission.

### Duration of service

Support is time limited and tailored to your assessed needs.

### How we can support you?

- Transport may be provided on discharge from hospital if you need settling in at home
- Help with essential shopping
- Emotional support to regain confidence
- Preparing refreshments
- Assisting with light domestic tasks





### **Your choice**

We will offer support that is tailored to your assessed needs.

### **Cost**

This is a free service - there is no cost to you.

### **Benefit entitlement**

The service is designed to complement any statutory services that you may be receiving and will not affect your benefit entitlements.

### **Additional Services**

Age UK Lancashire is a local charity providing support and services to people across the county. For information on our other services please call us on **0300 303 1234** (calls charged at local rates) or visit our website at: [www.ageuklancs.org.uk](http://www.ageuklancs.org.uk)

### **Customer Feedback**

We welcome your feedback on our services. If you have a comment, compliment or complaint, please ask for a copy of our **How Did We Do** leaflet. Alternatively you can call us on **0300 303 1234** (calls charged at local rates).

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# To access the Hospital Aftercare Service please contact

**Lancaster District:**

**01524 387832**

**Fylde & Wyre:**

**01253 955282**

**Email:**

**[hasnorth@ageuklancs.org.uk](mailto:hasnorth@ageuklancs.org.uk)**

**Service available Monday to Friday: 9am - 7pm, including bank holidays. Saturdays: 9am - 5pm**

This service is delivered across the Lancaster District and surrounding areas, and Fylde & Wyre

For information of all Age UK Lancashire services visit:

**[www.ageuklancs.org.uk](http://www.ageuklancs.org.uk)**

As a local charity donations are always gratefully accepted.