

How did we do?

It is important to us that we maintain the highest standards and this is not possible without your voice being heard, so please take a few moments to complete this online form below or download and complete it, returning to: FREEPOST RUBR-USAG-RYCR , Age UK Lancashire.

Wellbeing Centre, Moorgate, Ormskirk, L39 4RY

(Please circle)

1. Staff were friendly and knowledgeable:



2. I was treated with respect:



3. My privacy and confidentiality were ensured:



4. The service met my expectations:



5. I received the service at the right time for me and didn't have to wait too long:



6. How likely are you to recommend our service to friends and family:



7. Thinking about your responses, please tell us why you feel this way:

If you would like us to respond to your comments please tick the box and provide you contact details below []

Name:

Address:

Telephone no:

At Age UK Lancashire we are passionate about later life and believe in giving older people choice and control over their future, helping them to remain independent.

Every donation makes a difference to the lives of older people in Lancashire and 100% of the money stays locally, directly supporting the services we provide.

Please help us be there for the people who need us most, now and for future generations by making a donation.

Ways to donate:

Donations Form – request a form from our team or by contacting us.

Direct Debit or Standing Order – request a form by contacting us.

Cheque – post to our head office address on the front of this form or drop off at one of our centres, offices or shops.

Online – visit our website: www.ageuklancs.org.uk and click the 'Get involved' tab.

Gift in Will – Leave a lasting legacy by making us a chosen charity in your Will. Contact us for full details or to make a Will at one of our regular will writing days.

More details on how to leave a donation and the work we do can be found:

www.ageuklancs.org.uk

0300 303 1234

admin@ageuklancs.org.uk

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Thank you