

Innovative Solutions & Improving Outcomes

Local Age UKs working with Lancashire & South Cumbria ICS

We are local and have a trusted and respected brand.



Independent & Together

Although we are all independently operating charities, we also have the mechanisms for working together and being commissioned together. We have a trusted and recognised brand and can draw income into the local area in a number of ways including retail, grants, charged for services, fundraising, bringing vital economic value.



Information & Advice

All of us deliver Information & Advice Services. These services are free & confidential providing vital support on issues like health & care, benefits advice and support in a crisis. We all have the Advice Quality Standard (AQS). Collectively, we support older people to claim benefits totalling over £6.2M each year, bringing vital income to the area and improving the lives of older people.



Quality as Standard

All Age UKs operate to the Charity Quality Standard (CQS), which is independently audited & verified, ensuring that anyone working with us and/or commissioning us to provide services can be assured of consistently high quality provision. We have excellent reporting capabilities, providing detailed impact & outcomes data.

We are committed to positive engagement with the Lancashire & South Cumbria Integrated Care System to develop Innovative solutions to the challenges facing older people across the ICS footprint.

29,232

Last year, we collectively provided vital support & services to 29,232 individuals.



Dementia expertise

We support people with dementia throughout their journey from mild cognitive impairment up to more advanced stages of the disease. We have experience and expertise in providing Maintenance Cognitive Stimulation Therapies, which is the only non-drug treatment recommended to improve cognition, independence, and well-being by the National Institute for Health & Care Excellence (NICE). We also provide Community based services to support those living with Dementia and their carers', including Day Services.



Solution focused, quick response

We are able to work with commissioners to problem-solve and to mobilise quickly putting plans into place and establishing new services. We provide services including digital inclusion, support for people to be more connected and active, wrap around support for those with complex needs and can work across the spectrum of delivery from prevention to supporting those most in need.



Connected in our community

We have been working hard to support the development of the Integrated Care Systems and supporting colleagues to work closer with the charitable sector - our aims align with that of the ICS. We have strong, mutually beneficial relationships with local corporate organisations and local and national Trusts. We work at PCN, Place-Based and ICB levels with partners including those in primary care.



Social Value


Collectively we employ 345 local people and have a combined turnover of £7.7M. We have 441 volunteers providing a contribution of time valued at £688,070. We provide local colleges and universities with vital student placements.



Cost-effective services

We pride ourselves on delivering cost-effective services, ensuring value for money alongside high-quality provision.

Our Added Value

 **We identify** risks and provide wrap around services to mitigate those risks, involving other organisations & signposting as needed.

 **We enable** people to live independently in their own homes, increasing personal resilience and reducing the need for higher levels of support & residential care.

 **We prevent** ill-health by increasing the levels of healthy ageing, keeping people fit, well and active.

 **We improve** wellbeing, reducing the need for costly health & social care services, such as unscheduled or unnecessary hospital admissions & readmissions.

 **We prevent** and reduce loneliness and isolation, having a positive impact on people's health, wellbeing and sense of community.