

RO2 - Volunteer Opportunity – Shop Support



Are you friendly? Are you looking to help others? Do you want a rewarding experience?

Description:

Whilst you are volunteering, you will be chatting to customers and making them feel welcome, as well as encouraging customers to donate with us. You will help to keep the sales floor looking great alongside a friendly team of volunteers and a Shop Manager.

What experience / skills are needed? (Training is provided)

- **No retail experience is necessary, just a friendly personality, who likes to help others**
- **You will be happy to be part of a team and be a positive role model for our Charity.**
- **You will have a positive attitude**

PC use required

Driving required

Possible Tasks

- Supporting at the cash desk and putting sales through the till
- Advising and helping customers with queries about their purchases
- Sorting through donations ready to put on the sales floor
- Follow all AUKL confidentiality, data protection and Information Governance procedures.

What you can expect from us:

- To feel welcome and be part of a friendly and helpful team
- Training necessary for your role
- Out of pocket expenses
- A named person to support you in your role