**R02 - Volunteer Opportunity – Buddy**

Are you easy to talk to, understanding, kind and friendly? Would you like to get involved in supporting some of our customers on a one-to-one basis to get involved in our group activities?

If so, come and volunteer at our Day Club in Nelson!

**Description:**

You’ll be encouraging some of our customers who may have additional needs such as dementia or other long-term health conditions, to develop confidence and get involved in fun activities, whether it be part of the group or individually.

You will take time to get to know the customer by chatting & listening to them, working closely with their key worker to understand their needs, background and choices, helping to find solutions to enrich their experience at Day Club.

You will be a sociable and patient person who would feel comfortable in a one-to-one role with an older person, and in sharing your own ideas.

**Possible Tasks**

* To encourage customers with support needs to participate in the group, offering 1-2-1 conversations or activities when needed
* To listen and learn about the support needs of individual customers to enhance their experience whilst at Day Club
* Wearing of personal protective equipment (PPE) is required
* Follow policies & procedures to keep older people and their information safe in a strict COVID compliant environment

**What you can expect from us:**

* To be part of a friendly and helpful team
* Training necessary for your role
* Full support & guidance
* Out of pocket expenses
* A named person to support you in your role
* This role is subject to satisfactory DBS clearance
* PPE supplied.