**Scams Prevention and Support Service**

Email: advice@ageukleeds.org.uk Tel: 0113 389 3000

**Client Details**

Name:

Date of Birth:

Address:

Postcode:

Telephone number:

|  |
| --- |
| Have they had scams advice or support before? *Please circle or highlight*  Yes / No / Unsure or unknown |

Do they live alone? *Please circle or highlight*

Yes / No

Are they recently bereaved? *Please circle or highlight*

Yes / No / Prefer not to say / Unsure or unknown

|  |
| --- |
| Do they have concerns about home security? *Please circle or highlight*  Yes / No |

|  |
| --- |
| Do they consider themselves to have a disability?  Yes / No / Prefer not to say / Unsure or unknown |

Do they have a support network around them (family, friends or carers)?

Yes / No/ Prefer not to say / Unsure or unknown

**Additional Information** (please use this space to make us aware of anything else regarding the client. This could include any risks to be aware of or when best to contact the client)

**Consent to share information with Age UK Leeds**

IMPORTANT: This must be read to the client: “In signing this form you are consenting to the personal data included in this form being shared with and stored by Age UK Leeds. This information will only be used by Age UK Leeds in order that you can be provided with relevant advice and support in relation to scams.

Age UK Leeds will be responsible for controlling the data you have provided in line with requirements under the Data Protection Act 1998 and of the EU General Data Protection Regulation (GDPR) which comes into practice on 25th May 2018. Age UK Leeds will not share your data with any third parties unless legally obliged to or if you or your representative consent to sharing this information.”

Please tick here if completing by phone to demonstrate you have discussed this with this client

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signed by: Client / Representative (circle appropriate)

Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_