

Transport Services

Let us take you there...



For more information please contact us:

Age UK Leicester Shire & Rutland
Thorncroft, 244 London Road, Leicester. LE2 1RH
Michelle Wright—Transport and Logistics Manager
0116 222 0542
transport@ageukleics.org.uk

Web: www.ageukleics.org.uk
Find us on social media:

f Age UK Leicester Shire & Rutland **🐦** @ageukleics

Although mobility problems can make it harder to get around, transport is now more accessible for disabled and older people. Age UK Leicester Shire & Rutland's accessible transport can help you regain your independence and give you a valuable lifeline to the things and the people that matter.

How do we help people?

We can offer you door-to-door transport in one of our comfortable minibuses, all of which have seat belts, low flooring and are wheelchair assessable. In addition, we provide a trained driver who can assist you on and off the bus safely and, if needed, stay with you throughout your day.

The service aims to:

- increase and maintain your independence
- offer carer support in the form of a trained carer/driver and a passenger assistant if required
- provide you with freedom of travel and access to the community

What can we provide?

Door to Door service

Pick up from a home address or a designated pick up point with a prearranged time with planned return journeys. The driver can assist you if required.

Medical Appointments

Helping you get to medical appointments with your GP, hospital or dentist with one of our car driver schemes.

Group Outings/Days out

If you have a group interested in a day trip, we can arrange for you to have the minibus and a driver for the day. Days trips you might want to arrange could include:

- Gardens and Parks
- Stately Homes and Historic Sites
- A day at the races
- Nature & Wildlife Areas
- Seasonal Shopping Trips

Lunch Clubs

We hold several lunch clubs in Leicester and Leicestershire and can offer a door-to-door service on one of our minibuses.

What areas do we cover?

We mainly cover the Leicester City and County areas but we can accommodate day trips and outings outside of these areas, just give us a call and we'll be happy to talk through your requirements.

Bookings and Costs

To make a booking enquiry please contact us either by e mail or phone.

How do I get in touch?

If you would like more information about our transport services or to make a booking please contact us using the telephone number or email address on the front cover.

Our drivers and passenger assistants.

You can have peace of mind that our staff have all the right skills and tools to ensure your journey is safe and enjoyable.

Our drivers and passenger assistants are fully trained to assist passengers who find it difficult to travel on public transport. All drivers are regularly trained in first aid, safeguarding and manual handling of people. All transport staff are also DBS checked for your peace of mind.

Need a picnic for your day out?

We can provide you with a packed lunch for your day trip at £3.50 per person.

Can I volunteer for this service?

Without volunteers, we would not be able to give older people the support they require.

We depend on people who generously give up their time to help with our many services across Leicester, Leicestershire & Rutland.

Whether you have a little or a lot of time to spare, you could become a volunteer passenger assistant or driver.



How can we help you?

Information & Advice [Open Monday to Friday, 11:00am - 4:00pm] **0116 299 2278**

A free and confidential service to assist with issues affecting your quality of life including: finances & welfare benefits; housing & property; leisure activities.

Day Care Services **0116 222 0572**

Social support in a community setting including care, entertainment and companionship, with optional transport if required.

Home Care **0116 299 2266**

Assistance with domestic tasks to make living at home that little easier to manage. Services include: food preparation; cleaning & ironing; shopping; collecting prescriptions; personal care; companionship.

Personal Assistants **0116 299 2266**

A flexible service to give you help with household management, getting out and about and to appointments.

Handyman & Gardening **0116 299 2266**

A 'no job too small' household maintenance service including: gardening; home security & safety; basic decorating; home maintenance.

Respite **0116 299 2266**

Fully trained Respite Workers offer carers a break from the stress and demands of caring for someone. We also offer dementia respite by workers experienced and trained in dementia care.

Befriending Services **0116 299 2233**

A free service offering regular visits or phone calls to people who are socially isolated or feel alone.