

Name: ...	DoB: ...	Gender: ...
Address: ...		Postcode: ...
Rented (Council) <input type="checkbox"/> Rented (Private) <input type="checkbox"/> Housing Association <input type="checkbox"/> Owned <input type="checkbox"/>		*Ethnicity: Choose Ethnicity
Telephone:	GP Surgery:	NHS Number: ...

What do you need support with?

Health	Housing	Social
Falls Prevention <input type="checkbox"/>	Being able to use your home safely...	Groups & Activities <input type="checkbox"/>
Stress, Anxiety or Low Mood <input type="checkbox"/>	...in your bathroom <input type="checkbox"/>	Exercise Classes <input type="checkbox"/>
Giving Health & Social care Feedback <input type="checkbox"/>	...in your kitchen <input type="checkbox"/>	Volunteering <input type="checkbox"/>
Unintentional Weight Loss <input type="checkbox"/>	...on your stairs <input type="checkbox"/>	Befriending <input type="checkbox"/>
Stopping Smoking <input type="checkbox"/>	Finding suitable accommodation <input type="checkbox"/>	Learning <input type="checkbox"/>
Alcohol or Substance Misuse <input type="checkbox"/>	Small Odd Jobs <input type="checkbox"/>	Technology Skills <input type="checkbox"/>
Money	Care&Support	Safety
Benefit Queries <input type="checkbox"/>	Caring For Someone <input type="checkbox"/>	Pendant Alarm <input type="checkbox"/>
Trouble Paying Bills <input type="checkbox"/>	Support with a Dementia Diagnosis <input type="checkbox"/>	Monitored Sensors or Reminders <input type="checkbox"/>
Victim of Scams <input type="checkbox"/>	Visual Impairment <input type="checkbox"/>	Home Security or Police Advice <input type="checkbox"/>
Filling in forms <input type="checkbox"/>	Food Delivery <input type="checkbox"/>	Fire Safety Check <input type="checkbox"/>
		Smoke Alarms <input type="checkbox"/>

Additional information (e.g. Next of Kin, significant health condition, known risks etc.):

Referrer Name: ...	Referrer Organisation: ...
Date of Referral: ...	Referrer Tel/Email:

IMPORTANT: please tick this box to confirm the below statement has been read to and agreed by the client

In signing this form, you consent to the information on it being stored and shared within the SAIL Partnership. SAIL is a service provided by Age UK Lewisham and Southwark (AUKLS). AUKLS will contact you to discuss potential support and agree with you on referrals to other services, if appropriate.

Signed (Client/Referrer):

What is S.A.I.L.?

S.A.I.L. is the name of **Age UK Lewisham and Southwark's** quick-referral service. The project helps older people (50+) living in Southwark, and those supporting them, to access a wide range of services to support **Safe and Independent Living**. The project consists of a simple checklist of subjects linked to services available in the borough.

S.A.I.L. is not an emergency service so should not be used for any urgent issues. It can take up to ten working days for a Coordinator to get in touch with the person referred, and then an average of four to six weeks for partner agencies to make contact.

Referral criteria:

S.A.I.L. is available to **Southwark residents** over the age of **50** (65+ for the Information and Advice service). Anyone can make a referral and people can self-refer.

How do I refer?

Simply tick the appropriate options on the **S.A.I.L. checklist** and return it to **Age UK Lewisham and Southwark**, who coordinate the response from **S.A.I.L. partners**. Checklists can be sent back to us in a variety of ways with the details at the bottom of this page.

Checklists are available on www.ageuk.org.uk/lewishamandsouthwark or you can fill in a referral online on www.lewishamandsouthwarksail.org

Sending referrals:

You can send completed checklists to:

Email: sail@nhs.net OR sail@ageuklands.org.uk

Fax: 020 7378 9217

Post: Stones End Centre, 11 Scovell Road, London, SE1 1QQ

Phone: Checklists can be completed over the phone with a Coordinator by calling 0207 358 4077.

Web form: www.lewishamandsouthwarksail.org

Our partner services available through S.A.I.L.:

Metropolitan Police • Southwark Council • NHS Southwark • London Fire Brigade • Strength and Balance Line • BlindAid • Talking Therapies • Alzheimer's Society • Southwark Carers • Healthwatch Southwark • Citizens Advice Southwark • Lifeline Southwark • Stop Smoking Service • Age UK L&S Information and Advice • Handyperson Service • Care Navigation