HOME & LIFESTYLE SUPPORT WORKER

Age UK Lincoln & Kesteven is a local independent charitable organisation and part of the Age UK Brand Partnership. Our organisation has been providing services and support to people aged 50 and over in the Lincoln City and surrounding areas for over 55 years, ensuring that they get the most from life.

Our vision and mission statement drive everything we do.

**Our vision**

*A world in which older people flourish.*

**Our mission**

*To improve lives of older people.*

Our values underpin our work:

* *We enable people to live independently and exercise choice.*
* *We ensure that the older person’s voice is heard.*
* *We are innovative, results driven and constantly deliver for older people.*
* *We care for the individual.*
* *We are authoritative, trusted and quality-orientated.*

If you are motivated by our values, vision and mission statement, want to be part of a fast growing, forward thinking and friendly organisation please read on.

**Job Title:** Home & Lifestyle Support Worker

**Location:** Lincoln, Gainsborough, Grantham, Sleaford and Surrounding Villages

**Hours of work:** Between 08.30 till 16.00 (However some services such as meal assistance may be required up to 19.00, 7 days a week)

**Responsible to:**  Support Services Manager/Senior Home & Lifestyle Support Worker

**Job Purpose/Role:**

This job involves working with persons at risk in a regulated and controlled activity. It is a requirement of this post to apply for a DBS enhanced disclosure (formerly known as a Criminal Record Check).

As part of our Home & Lifestyle Support Worker Team, your duties and responsibilities will include providing domestic assistance in the homes of Service Users.

**Main Tasks:**

* Vacuuming
* Dusting
* Cleaning Bathrooms – toilet, bath, sink
* Cleaning Kitchens – floors, worktops and fridges
* Windows (inside)
* Washing and Ironing
* Changing Beds
* Local Shopping
* Pension and Cash Collection
* Assistance and/or preparation of meals/snacks
* Pet Support e.g. Feeding Pets
* Shopping for Clothes, Personal items and Gifts
* Escorting people to Church, Theatre, Cinema, Library or to the Garden Centre
* Attend Groups, Clubs and Local facilities
* Keeping in contact with Family and Friends

Supporting people to attend appointments e.g. Hospital, Dental or Hairdresser

* Food shopping
* Dealing with bills and correspondence

**Person Specification**

**Home & Lifestyle Support Worker**

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| **Characteristics** | **Essential** | **Desirable** |
| **Knowledge & Skills** | Understanding and appreciation of the needs of a person at risk. | Awareness of the functions of Age UK Lincoln & Kesteven’s Services and Support. |
|  | Communication – excellent two way communication skills. |  |
| **Education, Qualifications & Specialist Training** | Good standard of general education. | Evidence of Training and On-going development. |
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| **Experience** | Experience in working in people’s homes. |  |
|  | Experience in following Lone Working Procedures. |  |
|  |  |  |
|  | Working a variety of shifts. |  |
| **Personal Characteristics** | Positive attitude and good sense of humour. |  |
|  | Understanding the importance of and commitment to confidentiality. |  |
|  | Commitment to providing a service user focused service. |  |
|  | Self confident. |  |
|  | Good organiser and time keeper. |  |
|  | Self motivated and able to work alone. |  |
|  | Flexible, cooperative, approach to work. |  |
| **Other requirements** | Satisfactory DBS check. | Full use of road worthy car with current UK Driving Licence. |
|  | Working flexibility above core hours. |  |