

## Lincolnshire Telecare Service helps you live safely in your home

Lincolnshire Telecare service, run by LILP members Lincolnshire Housing Partnership (LHP) and Age UK Lincoln & South Lincolnshire, helps people remain in their homes and stay independent, offering devices to enhance safe living. The service's products, including personal alarms and monitoring systems, are suitable for people of all ages, depending on their personal needs.



Lincolnshire Telecare Service keeps its prices affordable and offers a quality service, making it one of the most competitive monitoring and telecare services in Lincolnshire. This includes a highly trained team that take the time to get to know each customer individually, offering a truly responsive and personal service.

For more information on Lincolnshire Telecare Service, please call the team direct on **01205 318588** during office hours Monday to Friday. To contact the team out of hours please call **0345 604 1472**.

Lincolnshire Telecare Service is also accredited by the Telecare Services Association.



## New homes to support independent Living

Following the successful opening of its developments in Ingham and Washingborough, LACE Housing's third scheme for 2019 is nearing completion. Situated off Deepdale Lane in Nettleham, The Burrows, named by children from the local schools, was made possible thanks to a grant from the Government's Homes England as part of its Shared Ownership and Affordable Homes programme and is part of their 82 new homes in Lincolnshire

With an ever-increasing ageing population, it is essential that we do all we can to embrace the challenge of providing much-needed homes that are affordable and designed to support independent living.

The Burrows offers 22 self-contained two-bedroom apartments for rent and 14 bungalows, on a shared ownership basis. The scheme offers a communal lounge and kitchenette, mobility scooter store, landscaped gardens, car parking, plus communal seating areas throughout to encourage interaction between residents, with the goal of preventing loneliness and isolation.



Lincolnshire Independent Living Partnership (LILP) is an award-winning consortium of local charitable organisations working at the heart of the community to support independent living.



**STRONGER TOGETHER**

# New support service for dementia patients and their families launches

St Barnabas Hospice, Dementia UK and Lincolnshire County Council have joined together to provide six trained health practitioners, called Admiral Nurses.

Admiral Nurses are all qualified nurses with a professional specialism in dementia. Admiral Nurses work together with families to provide the one-to-one support, expert guidance and practical solutions they need to live more positively with dementia each and every day.



Sarah Bedward, Admiral Nurse at St Barnabas Hospice says;

“The most important part of an Admiral Nurse’s job is to work with the families and the person living with dementia. If we do a good job we prevent unnecessary admissions to hospital, improve people’s quality of life, help people live at home for much longer and also enhance their wellbeing.”

---

## Video Conferencing improves palliative and end of life care in Lincolnshire



Nicky Ingall, Clinical Services Business Manager explains;

“With increasing pressures on resources, supporting our peers with knowledge and experience is more critical than ever. There’s no denying that technology, such as video conferencing has a crucial role to play in this. That is where Project ECHO comes in.”

St Barnabas Hospice supports 10,500 people each year, but with Project ECHO, a worldwide initiative to improve care for end of life patients, they have already assisted hundreds more in Lincolnshire.

Project ECHO, launched in the US state of Mexico allows clinicians to work from their base and reach out to multiple health providers through video conferencing.

St Barnabas clinicians have adopted this concept and are engaging with Lincolnshire care homes. The key objective is to share their vast wealth of knowledge of caring for patients who have a life limiting illness.

The Lincolnshire care homes that the Hospice has worked with over six months have a total of 432 nursing and residential beds. As Project ECHO continues, the potential to support thousands more end of life, elderly patients with better care is possible.

If you would like to know more about Project ECHO, or gain further information about the services St Barnabas offer visit [www.stbarnabashospice.co.uk](http://www.stbarnabashospice.co.uk)

# Reducing the pressure on Lincolnshire's hospitals

The Hospital Avoidance Response Team (HART) offers people up to 72 hours' support at home when it's most needed. Responding to referrals by hospital discharge and community health teams, we help prevent:

- avoidable attendance at A & E
- avoidable emergency admissions
- protracted hospital stays
- delayed transfers of care

At the same time, HART helps people to build their confidence and regain and retain independence and wellbeing.



## HART Achievements

### January 2019 - July 2019

821



REFERRALS

£164,000



HOSPITAL BED SAVINGS DUE TO ADMISSION AVOIDANCE

£186,000



HOSPITAL BED SAVINGS DUE TO TIMELY HOSPITAL DISCHARGE

659.5



BRIDGING GAPS DAYS OF SUPPORT PROVIDED TO ACUTE SETTINGS



“ The 72 hour service received on being discharged from hospital could not be faulted and was excellent in all respects ”

“ The Surgery at Welton contacted the HART team after my husband came out of hospital. They have been quite marvellous. I literally do not know what I would have done without them. Also they recognised that I was struggling so extended the cover for 3 extra days, eternally grateful! ”

# Extension of LHP's Dementia Day Care Service

The Dementia Day Care Service, run by experienced team members at Lincolnshire Housing Partnership (LHP), in conjunction with Age UK Lincoln & South Lincolnshire, will now be open every Tuesday and Thursday, from 10am until 4pm. The success of the service, along with the recognised growing need to support those with the condition, along with their relatives and carers, has led to this extension.

Using the ground floor facilities at the town's Mayfields assisted living accommodation, in Broadfield Lane, which are all dementia friendly, the team offers a programme of activities that are all designed with the clients in mind. These include games such as bowling and indoor curling, along with tai chi, singing, quizzes and

tea dances – the latter when others from the community join them. Refreshments and a two-course lunch are also provided.

LHP's Business Development Manager Bev Chapman explained:

“ There is real flexibility with the service and its structure. We will have clients all day or half a day, or some people may just want to stay an hour or two, which is fine. What is important is that we continue to offer a very personal service, which meets the needs of those who are attending. ”

To enquire about the day care service and pricing, please contact the team on **01205 318588**.

