



## Café Volunteer

Are you looking to learn new skills, meet new friends and support older people? As lockdown lifts, help open a door for vulnerable older people.

We are looking for people to join our team of volunteers offering table service in our Café.

### Key Tasks

- Helping Age UK Lincoln and South Lincolnshire provide a welcoming, professional and accessible environment to all visitors to our Park Street Activity Centre.
- Applicants need to consider themselves good at listening, taking instructions, asking questions and able to cope with busy times.
- Our customers will no doubt wish to chat with volunteers so you will be expected to engage with a variety of age groups.
- Taking customer orders.
- Serving drinks and taking food to tables.
- Washing pots when needed.
- Clearing and sanitising tables.
- Supporting the team to keep our café COVID—secure.

### Important Note

The opening date of The Park Street Eatery will be dependent on latest Government Guidelines.

### Skills required

- Enjoy working in a team.
- Reliable with good timekeeping.
- Confident dealing with customers and taking their orders and payments.
- Friendly & confident engaging with older people.
- Willing to learn new skills.
- An ability to demonstrate patience.
- To be willing to work to guidelines on Covid 19, safe distancing measures, infection control, health & safety, and confidentiality.

### Time Commitment

- ◆ A regular weekly commitment is needed
- ◆ Shifts are either 9am to midday or 11am to 2pm.
- ◆ We also require flexibility for additional help to cover other volunteers when they are unavailable.

Contact: [volunteering@ageukls.org.uk](mailto:volunteering@ageukls.org.uk) to find out more.

We offer the opportunity for people to do a 'Taster Session' to have a go at the role, to see if its for them