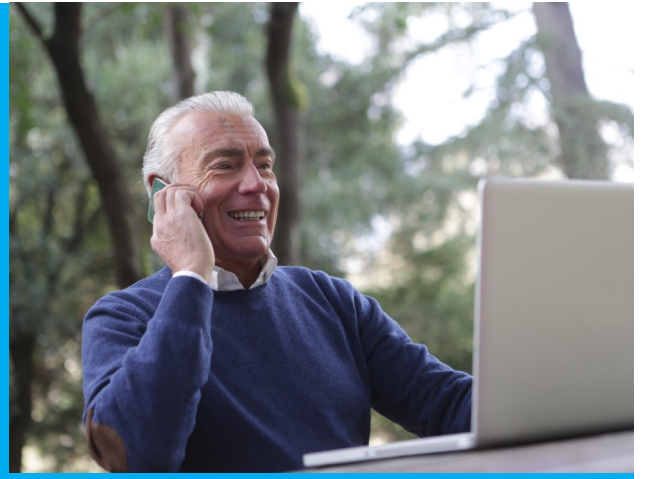


Digital Champion



This exciting role supports older people to use technology to keep them connected to friends and family, access services online and take part in online activities.

Key Tasks

To help Age UK Lincoln & South Lincolnshire educate and support older people wishing to learn about social media and technology and to be able to embrace the digital age.

You will be providing that friendly human support to answer their queries and encourage them with new skills. You may provide one off support or may need to check in with them on a regular basis depending on how well they are able use technology and associated apps.

Your session could involve answering questions, trialling their first Zoom call, or helping them connect with a loved one; this role is varied and determined by the need of the older person

You will be recording the type of support given and working closely with the staff team on this project.

Time Commitment

- ◆ Sessions can be flexible around your other commitments

Skills required

- Great Communications skills
- Knowledge of email, internet, social media
- Reliable
- Good listener
- Confident over the telephone
- Confident giving clear instructions
- Reliability and a sense of humour.
- To be willing to work to guidelines and policies on Health & Safety, confidentiality, boundary setting, and equal opportunities.
- Understanding the need for confidentiality.
- An ability to demonstrate patience and sensibility

Important Considerations

You will be volunteering for the comfort of your own home, using your own equipment.

A DBS check will be required at no cost to the volunteer.

Join us and help to make a real difference to local older people

Call or email 03455 564 144 - volunteering@ageuklsl.org.uk