

Digital Champion Volunteer



We are looking for individuals with a passion to see our older community learn about and use every day digital technology. Digital Champions meet with learners and support them to develop their digital skills through one to one support or in small groups.

Everyone is different, so you may support a learner with everything they need quite easily, whereas others might require more support to grasp the basics. You'll need to spend a little time repeating what you've gone over, checking understanding and coaching them through each step.

What Will I Be Doing?

- Supporting older people gain confidence and knowledge using mobile phones and tablets on a one to one basis in their home and in a group setting .

Benefits of Volunteering

- Be part of a friendly team of volunteers.
- Meet new people from a range of backgrounds.
- Share your skills and learn some new ones.
- Travel expenses .
- Practical experience and skills that you can add to your CV – such as coaching and mentoring .
- Satisfaction that you have made a difference to the lives of others – volunteering your time can also help improve your own mental health and wellbeing.

What Skills and Experience Do I Need?

- You don't need to be an expert in technology or tutoring. As long as you have the willingness to help, are patient and have confidence in your own basic digital skills like using WhatsApp or Messenger along with some shopping apps, you'll be a great Digital Champion! Being fond of a chat is also helpful too, as this will help you build a rapport with your learner and find some common ground to start from.
- A strong personal commitment to equality, diversity and inclusion.
- Good communication skills. Empathetic nature. Patience and strong people skills.
- An understanding of older people's needs.

Additional Information

- An enhanced DBS check will be required at **no cost** to you.
- Online training and ongoing support to help you carry out your role.

I'm interested, what do I do next?

Please contact volunteering@ageuklincolshire.org.uk We will guide you through our application process.