# Application Process - Support

If you are having trouble with your grace period or scrappage grant application, you can contact TfL directly for support, by phone, webchat or by making an online enquiry

Phone Number: 0343 222 2222
Textphone: 020 7649 9123
Open Monday to Friday, 08:00 to 20:00

Webchat: https://tfl.gov.uk/modes/driving/ultra-low-emission-zone/contact-ulez
Open Monday to Friday, 08:00 to 16:00

Make an enquiry: https://tfl.gov.uk/modes/driving/ultra-low-emission-zone/contact-ulez

Make an enquiry