ULEZ Support - TfL schemes and services

In addition to the TfL scrappage scheme, grace periods and support offers, some London residents may find the following schemes and services helpful to meet their travelling needs following the implementation of the London-wide ULEZ:

Freedom Pass

You can travel free on TfL services (bus, tram, Tube, DLR, London Overground and Elizabeth line) with a 60+ Oyster Card or Older Person's Freedom Pass from 09:00 weekdays and anytime at weekends and on bank holidays. If you have a Disabled Person's Freedom Pass, you can travel at any time on our services. These passes will also allow free travel on most National Rail services in London after 9:30am

For more information and how to apply please visit:
https://tfl.gov.uk/fares/free-and-discounted-travel

Travel Mentoring Service

The free TfL travel mentoring service supports people using public transport in and around London to become more confident and independent travellers. If you have a mobility requirement or a disability and want to try out our accessible transport options, we can help.

For more information please visit:
https://tfl.gov.uk/transport-accessibility/learn-to-use-public-transport

Taxicard

The London Taxicard scheme provides subsidised door-to-door journeys in TfL licensed taxis and private hire vehicles for London residents who have serious mobility or visual impairments.

To find out how to apply and use the service please visit:
https://www.londoncouncils.gov.uk/services/taxicard

Dial-a-Ride

Those with a permanent or long-term disability who are unable to use public transport can become a member of Dial-a-Ride, a free door-to-door transport service.

For more information on Dial-a-Ride and how to apply to become a member, please visit:
https://tfl.gov.uk/modes/dial-a-ride/