

## Expert Panel - Volunteer Role Description

At Age UK Mid Mersey, we see it as a priority to actively engage with the people that we serve. Those aged 50 and over who live in Halton, Warrington, St Helens and Knowsley. Our aim is to ensure that everything we do and say is truly representative of our older people.

Our Expert Panels ensure that we have the views of adults aged 50+ in order to design services, consult on issues affecting older people and to influence decision makers locally and wider.

### **Accountable to:**

Volunteer Coordinator / Engagement, Inclusion and Coproduction Officer

### **Duties:**

We organise various engagement activities with our panel throughout the year; (approx. 1 per qtr) as well as both individual and group engagements when the need arises with service development needs. All panel members are volunteers.

Being a member of the panel can be a great way of making new friends and to feel a sense of purpose through contributing to something worthwhile.

### **What we are looking for**

The group is facilitated and led by Age UK Mid Mersey with a focus on the groups currently being open to people in Halton and St Helens who are over 50, from all backgrounds – professionals to carers to being an individual who is simply interested in being involved.

- We are looking for people willing to bring energy, enthusiasm and commitment to the role.
- A willingness to devote the necessary time and effort.
- An ability to work effectively as a member of a team.
- A willingness to undertake mandatory training in subjects like Safeguarding Adults, Equality & Diversity, Health and Safety.
- Commitment to the principle behaviours of Age UK Mid Mersey:
  - Care and Competence. Pride in what we do for you and us.
  - Empathy, Respect and Integrity for Staff and Clients.
  - Take time to listen and understand.
  - Work together and trust each other.

### **Personal skills and qualities**

- A strong personal commitment to equity, diversity and inclusion.
- Able to work in a team.
- Reliable with Good time keeping.
- Empathy.
- Interest in supporting adults aged 50+.



- Enthusiasm for our vision and mission.
- Willingness to act according to our values.

### *Terms of appointment*

We do not expect members to attend all consultation activities but we do ask that members attend at least 2 sessions per year (a Terms of Reference is available). Ideally, we would like members to be contactable via email and to have access to transport but this is not essential.

### *What we offer*

- The chance to be part of an exciting team who will support and develop you with ongoing training
- The opportunity to be involved with outings with our service users
- The chance to make a real contribution to Age UK Mid Mersey's work •
- Paid travel expenses

A volunteer is someone who provides unpaid support to Age UK Mid Mersey.

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