

Strategic Priorities 2020-2021

Mission	Making Norfolk a great place to grow older			
Values	Empowering Listening	Respectful Carir	ng Influencing	People Focused Expert
Context	1 in 5 people in Norfolk are currently aged 65 or older, in 20 years' time this will be closer to 1 in 3. 1 in 6 people in Norfolk aged 65+are income deprived 1 in 5 older people in Norfolk aged 65+ are estimated to be lonely.			
Strategic Priorities	Advising & Informing Helping older people to make informed choices and remain independent for longer	Supporting & Enabling Improving the health and wellbeing of older people	Consulting & Involving Valuing the contribution that older people make	Maintaining & Developing Ensuring our sustainability
We will achieve our priorities by	 maximising older people's income providing information and advice supporting older people to exercise their rights and make their voice heard 	 reducing social isolation and feelings of loneliness supporting and promoting opportunities for people to get together creating age friendly communities 	 involving older people in the design and delivery of our services providing opportunities for older people to share their knowledge and experience inviting older people to get involved in our campaigning and awareness raising 	 increasing our independent income investing in our people ensuring our commitment to quality