

Information Index

The following Fact Sheets give information on a wide range of issues affecting older people.

Alarms

NF 1	Emergency Response Telephones	August 2017
Befriend	ing	
NF 10	Norfolk Befriending	June 2017
Benefits		
No 17	Housing Benefit	April 2017
No 34	Attendance Allowance	April 2017
No 48	Pension Credit	April 2017
No 49	The Social Fund, Advances of Benefit & Local Welfare Provision	May 2017
No 56	Benefits for people under Pension Credit age	April 2017
No 74	Challenging welfare benefit decisions	May 2017
No 87	Personal Independence Payment and Disability Living Allowance	April 2017
Care Hor	nes	
No 10	Paying for permanent residential care	April 2017
No 20	NHS continuing healthcare and NHS-funded nursing care	November 2017
No 29	Finding, choosing and funding a Care Home	December 2016
No 38	Property and paying for residential care	June 2017
No 39	Paying for care in a care home if you have a partner	April 2017



No 40

No 58

(name change)

May 2017

August 2017

Paying for short-term and temporary care in a care home

Deprivation of Assets in Social Care

Carers

No 55 Carer's Allowance April 2017

Complaining

No 59	How to resolve problems and complain about social care	February 2017
NF 5	Making a complaint	November 2016
NF 9	Consumer Rights & Trading Standards	July 2017

Council Tax

No 21 Council Tax May 2017

Disability

No 42 Disability equipment and home adaptations February 2017

Finance

No 12	Planning for retirement: money and tax	April 2017
No 25	Returning from abroad	December 2016
No 65	Equity Release	February 2017
No 75	Dealing with Debt	August 2017

Funerals/Death

No 27 Planning for your funeral February 2017

Health

No 5	Dental Care: NHS and private treatment	May 2017
No 37	Hospital discharge	August 2017
No 44	NHS Services	October 2017
No 61	Help with health costs	August 2017
No 66	Resolving problems & making a complaint about NHS care	December 2016
No 78	Safeguarding older people from abuse and neglect	September 2017



Heating/Energy

No 1	Help with heating costs	September 2017
No 82	Getting the best energy deal	September 2017

Home Care

No 6	Finding help at home	May 2017
No 46	Paying for care and support at home	April 2017
No 76	Intermediate care and re-ablement	May 2017

Housing

No 2	Buying retirement housing	November 2017
No 8	Council and housing association housing	July 2017
No 9	Anti-social behaviour in housing	February 2017
No 35	Tenancy rights - rents	June 2017
No 63	Finding private rented accommodation	July 2017
No 64	Specialist housing for older people	November 2017
No 67	Home Improvements and repairs	February 2017
No 68	Tenancy rights - security of tenure	June 2017
No 69	Water Advice	May 2017
No 71	Park Homes	February 2017
No 89	Homelessness	June 2017

Legal

No 7	Making a Will	July 2017
No 14	Dealing with an estate	August 2017
No 16	Transgender issues and later life	February 2017
No 22	Arranging for someone to make decisions on your behalf	June 2017
No 43	Getting legal advice	May 2017
No 62	Deprivation of Liberty Safeguards	February 2017
No 72	Advance decisions, advance statements & living wills	April 2017
No 79	Equality, discrimination and the Public Sector Equality Duty (name change)	August 2017

Norfolk

Pensions / Retirement / Employment

No 12	Planning your retirement: money and tax	April 2017
No 19	State Pension	April 2017
No 91	Pension Freedom and Benefits	June 2017

Safety & Security

NF 4 Keeping Safe in Norfolk

July 2017

Social Care

No 24 Personal budgets and direct payments in adult social care June 2017
No 41 How to get care and support November 2017

Paper copies of all the above factsheets are available from Age UK Norfolk. Contact us with requests: Telephone on 0300 5001217 or email advice@ageuknorfolk.org.uk



We hold the Advice Quality Standard, which provides you with assurance that we have met certain criteria that demonstrate a commitment to quality

To view factsheets online:

Age UK factsheets (No.) and information guides:

www.ageuk.org.uk/publications/age-uk-information-guides-and-factsheets/

Age UK and Age UK Norfolk factsheets (NF): www.ageuk.org.uk/norfolk



page 4

November 2017