

# Benefits and Entitlements

Age UK Norfolk is working to raise awareness about older people's entitlements and benefits to ensure that people in later life and their carers are claiming benefits to which they are entitled.

#### Age UK Norfolk's outreach Service aims to ensure that people in later life:

- Will be kept better informed
- Know their rights
- Are claiming their entitlements
- Are fully informed about attendance allowance, pension credit, council tax, benefit etc
- Get the help and assistance they need to claim those benefits

#### We do this by offering:

- Benefit entitlement checks
- Practical help with form filling
- Free and confidential advice about home safety, housing, care issues etc

#### We will provide this service in a place of your choice:

- In your own home
- At Age UK Norfolk's premises
- In a care home
- At any other venue

We will also offer advice sessions and talks to older people's clubs, groups, GP surgeries etc across Norfolk.

If you would like someone to come along and give a talk or advice session, please call us. Also, if you know someone who would like a home visit to discuss their situation, get their permission – then call us.

## For more information, please contact us on 0300 500 1217 or email advice@ageuknorfolk. org.uk



### Making Norfolk a great place to grow older

Age UK Norfolk is the operating name of Age Concern Norfolk, a charitable company limited by guarantee and registered in England and Wales (registered charity number 1077097 and registered company number 03783205). IDN688 06/17