

Age UK North Craven

ANNUAL REPORT

A message from Rosemary Rees, the Chair of Trustees.

On behalf of the Trustees of Age UK North Craven, I would like to extend a big thank-you to all staff and volunteers. It has been their sterling work that has supported the charity so well this past year, enabling us to transform the lives of so many older people for the better.

Our staff work hard, often going that extra mile, to make sure older people in North Craven get the help, support – and fun – that they need and deserve. The work of our staff is supported by a veritable army of volunteers, and it is the dedication of these volunteers that means we can offer older people a wide range of services and activities. We have over 200 volunteers, some of whom have been with us for many years. Indeed, in 2019 we celebrated with Pat Wardman, who has been volunteering with us for a hugely impressive 30 years. Thank you, Pat.



Pat Wardman

Update: Unfortunately Pat passed away Sunday 16th February 2020.

This Report will give you an idea of the wide range of activities and services we offer to older people. Of course, these all cost money. For example, there is the rental and insurance of the shop and offices, maintenance of and diesel for our mini-buses, as well as staff salaries. We welcome grants from organisations such as the NYCC, but most of our income comes from the sale of goods from the shop. Here, there is exciting news! We are opening a new shop, just round the corner from the existing one. In the new shop we plan to sell household goods and pre-loved furniture. Our existing shop, already full to overflowing, simply can't cope with larger items, and it has saddened us that we have had to turn away kind offers. We feel sure this new shop will add to the retail experience in Settle, as well as bringing in extra income. It is important to stress that all the money raised in Settle is used for the benefit of older people in North Craven.

Finally, we are committed to moving away from being a traditional organisation that does things, top down, to and for older people, to an organisation that works with older people, in order to enhance their lives in the ways they want. So, please don't hesitate to contact us with any

ideas you have. We are listening!

Rosemary

Staff and Trustees 2018 – 2019

Chief Officer : Jonathan Kerr

Administrative Officer : Sheenagh Stapleton

Assistant Admin Office : Nicola Hodges

Information & Advice Manager : Sara Robinson

Independence Support Officer : Julie Davies

Transport Manager: Sandra Kay

Volunteer Co-ordinator: Barbara Harrison

Day Activities Development: Richard Daniels.

Lunch Club Cook: Ruth O'Brien

Shop Manager: Debbie Hall

Deputy Shop Manager: Kevin McNeice

Board of Trustees:

Chair 2018 : Margaret Holgate

2019: Rosemary Rees

Treasurer : Judith Sugden

Jeanne Carr

Chris Fowler

Bernard Ogden

Ian Tennant

Age UK North Craven is an independent charitable company, limited by guarantee.

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