# North East Regional Special Operations Unit

# Notification

OPERATION SENTINEL

NERSOU
NORTH EAST REGIONAL SPECIAL OPERATIONS UNIT
*Protecting communities from organised crime*

## COVID-19 Phishing emails

Fraudsters are using phishing attacks to exploit fears over COVID-19. If you receive an unexpected text or email asking for personal or financial details do not click on the links or attachments.
Ensure you have the latest software and application updates installed on all your devices to keep them protected.

Some of the tactics being used in phishing emails and texts include...

**Fraudsters providing articles about the virus outbreak with a link to a fake company website where victims are encouraged to click to subscribe to a daily newsletter for further updates.**

**Fraudsters sending investment scheme and trading advice encouraging people to take advantage of the coronavirus downturn.**

**Emails stating that Virgin Media is cancelling subscription charges in light of COVID-19. Recipients are asked to click on a link to prevent them from being charged.**

**Take Five advice-**
**Stop**: Taking a moment to stop and think before parting with your money or information could keep you safe.
**Challenge**: Could it be fake? It's ok to reject, refuse, or ignore any requests. Only criminals will try to rush or panic you.
**Protect**: Contact your bank immediately if you think you've fallen for a scam and report it to Action Fraud.

TAKE FIVE TO STOP FRAUD™

ActionFraud
Report Fraud & Internet Crime
0300 123 2040