

Extra Care Schemes – Activities Facilitator

Project:	Extra Care Housing
Time requirement:	2-3 hours per week - morning or afternoon sessions including weekends.
Location:	Extra Care Schemes in North Tyneside
Accountability:	Kerry Parker – Head of Care
Required training:	In- house supervision plus Induction programme (to include awareness of customers' requirements before commencing volunteering as well as manual handling, escort and wheelchair training as appropriate) <ul style="list-style-type: none">• General Volunteer Induction to include (Dementia Awareness) – Mandatory• Wheelchair awareness - Mandatory• Basic health and safety awareness – Mandatory• Safeguarding Training
DBS (formerly CRB):	Yes



Purpose of the role:

To liaise with staff to identify and deliver regular weekly activities for customers (e.g. Bingo sessions, Arts & Crafts, Sing Along, Coffee mornings, Film Club, Pamper sessions, Gentle Exercise)

Duties of the volunteer:

- To agree the content of sessions with Team Leader
- Supplies and any purchasing of materials to be agreed with Team Leader
- Set up room prior to customers arriving
- Greet customers on arrival and make them feel welcome
- To encourage participation by customers where appropriate
- Deliver activity
- Make refreshments and help with tidying up
- Ensure staff are aware of any problems.

Skills that are required/desirable:

- Good communication skills especially verbal skills
- To be of a caring nature and enjoy working with older people
- Good listening skills
- Trustworthy
- Punctual & Reliable
- Patient

Benefits to the volunteer:

- Spending time with older people
- Making new friends and enabling customers to make more of life
- Feel good factor!
- Gaining new skills, knowledge and experience that are transferrable