

Volunteer Role Outline

Wellbeing Centre Volunteer

Project: Wellbeing Centres

Time requirement: Ideally 5 hours daily (or dependent on individual

concerned) minimum of 2 hours - day to be arranged Lunch can be provided for volunteers who are on site 4

hours+

Location: Rowan Croft, Killingworth or Cedar Grove, Wallsend or

Linskill Park, North Shields

Accountability: Wellbeing Centre Team Leader **Required training:** Food Hygiene (where applicable),

Health and Safety Manual Handling

General Volunteer Induction – **Mandatory**Fire Safety Awareness – **on site by project**

Safeguarding Training

DBS (prev. CRB): Yes

Duties of the volunteer:

- General day-to-day support of older people
- Making tea and toast and serving food
- · Washing dishes and light clearing up duties
- · Helping out with activities
- Listening and talking with customers

Skills that are required/desirable:

- To be of a caring nature and enjoy working with older people
- Team player
- Good listening skills
- Good communicator

Things you will not be doing:

Personal care (bathing/toileting)

Volunteering Team at Age UK North Tyneside Bradbury Centre, 13 Saville Street West, North Shields NE29 6G Tel (0191) 280 8484

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